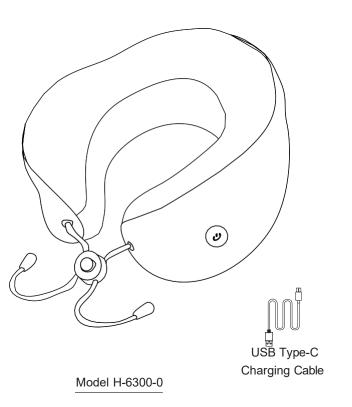
anko

Memory Foam Neck Massager

Instruction Manual



To ensure proper operation of this device, please read this instruction manual carefully before using the device and keep it for further reference.

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READ AND SAVE IMPORTANT SAFETY INSTRUCTIONS

DANGER- TO REDUCE RISK OF ELECTRIC SHOCK:

- 1. **DO NOT** reach for an appliance that has fallen into water. Unplug immediately.
- 2. **DO NOT** use while bathing or in a shower.
- 3. **DO NOT** place or store appliance where it can fall into water.
- 4. **DO NOT** place in or drop into water or any other liquid.

WARNING- TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS:

- 1. This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- 2. Children being supervised not to play with the appliance.
- 3. The appliances must only be supplied at safety extra low voltage corresponding to the marking on the appliance.
- 4. For the information of charging, please refer the section "Charging" below.
- 5. This appliance contains batteries that are non-replaceable.
- 6. Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons. THIS APPLIANCE IS NOT A TOY
- 7. Use appliance only for its intended use as described in this manual.
- 8. Never operate this unit if it is not working properly, if it has been dropped or damaged, or dropped into water.
- 9. **DO NOT** carry this unit by the supply cord or use the cord as a handle.
- Heated surfaces.
- 11. **DO NOT** use outdoors.
- 12. Never drop or insert any object into any opening of this appliance.
- DO NOT operate where aerosol (spray) products are being used or where oxygen being administered.
- 14. **DO NOT** use over insensitive skin areas or in the presence of poor circulation. The unattended use by children or incapacitated persons may be dangerous.

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15. Never use while sleeping and avoid falling asleep while the product is operating.

- 16. Unplug the adapter after charging and before using the device.
- 17. **DO NOT** operate continuously for more than 20 minutes. Allow device to rest for 20 minutes before re-using.
- 18. Keep fingers, hair or any other body part away from the shaft and neck of appliance as pinching may occur.

CAUTION- THIS MASSAGER SHOULD NOT BE USED IN THE FOLLOWING CASES:

- 1. If you have any concerns regarding your health consult your doctor before using this product.
- 2. Pacemaker recipients should consult a doctor before using this product.
- 3. Never leave massager unattended, especially if children are present.
- 4. **DO NOT** fall asleep while using this massager.
- 5. Massage should be comfortable and pleasant. If pain or discomfort result, discontinue and consult your doctor.
- 6. Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire.
- 7. **DO NOT** jump or fall hard on this product
- 8. **DO NOT** use this product before bedtime. The massage could create a stimulating effect and delay sleep.
- 9. This product should never be used by an individual with a medical condition that would limit the user capacity to operate the controls.
- 10. Never use this product directly on swollen or inflamed areas of the skin or on areas where skin eruptions are present.
- 11. **DO NOT** operate after taking pain killers, sedatives or alcohol. Consult your doctor if under these medications.
- 12. Consult your doctor before using this product if you are pregnant or have diabetes

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- 13. **DO NOT** use this product on varicose veins.
- 14. This appliance is not to be used for medical treatment purposes.

USER INSTRUCTIONS

Power and Operation

- Power ON/OFF
- Two Intensity Levels
- Automatic Shut-off after 10 Minutes
- Easy to Use:

One-button operation – press and hold for **2 seconds** to start the massager.

Short press to switch between intensity levels.

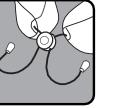
Designed for easy use by all







Secure the massager around your neck



Fasten it with the buckle for convenient, hands-free use.

CHARGING

- Use the provided **USB Type-C** charging cable to connect the massager.
- Use a **DC 5V/2A adapter** (not included) or compatible USB power source.
- Battery capacity: 3.7V Lithium-ion battery (1300mAh).
- Charging time: approximately 4 hours for a full charge.
- Usage time: around 15 hours per full charge.
- The massager cannot operate while charging.

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OPERATING INSTRUCTIONS

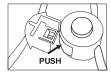
- 1. Before use, check that the massager and all accessories are complete and undamaged.
- 2. **To switch ON:** Press and hold the power button for 2 seconds. The massager will start at **low intensity (Level 1)**.
- 3. **To change intensity:** Short press the button to switch to **high intensity** (Level 2).
- 4. **To switch OFF:** Press and hold the button again for 2 seconds.

INDICATOR LIGHT GUIDE

- Power ON: White light remains steady.
- · Low battery: White light flashes.
- Charging: White light pulses ("breathing" effect).
- Fully charged: White light remains on continuously.

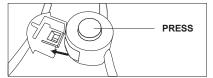
Buckle Instructions

1. Use the correct direction to push and lock the buckle in place.





2. Press the top button to release the buckle.



ATTENTION:

- The massager cannot be used while charging.
 If charging is started during operation, the device will enter self-protection mode and automatically shut off.
- When the battery charge drops below 20%, the indicator light will flash white.
- 3. During charging, the light will **pulse**, and once fully charged, the white light will stay **solid**.

PRODUCT FEATURES

- 1. Multi-functional design suitable for **neck and shoulder** massage.
- 2. Compact, portable travel design for easy carrying.
- 3. **Hidden buckle** allows for convenient folding and storage.







CLEANING AND MAINTENANCE

- 1. Ensure the power switch is turned off and the plug removed before cleaning.
- Wipe the massager with a clean, soft cloth.
 Do not use corrosive cleaning agents such as benzene, thinners, or solvents.
- 3. Do **not** wipe the control surface with a wet cloth use a dry cloth only.
- 4. Do **not** immerse the product in water or any other liquid.

 If water is accidentally spilled on the product, it may cause electric shock.
- 5. Keep the product away from **humid areas**. Store it in a **clean, dry place** in its original packaging when not in use.
- If the product will not be used for an extended period, cover it with a dust cover, remove the plug from the power socket, and store it out of reach of children
- 7. Do **not** dispose of this product with household waste. Follow local **environmental disposal regulations**.

TROUBLE SHOOTING

Problem	Possible Cause / Solution
Massager does not work	Ensure the massager is fully charged.
	Check that the charger and adapter meet the required specifications.
	Confirm the power button has been pressed correctly.
Massager works slowly or weakly	Ensure the massager is fully charged.
	If the contact with your body is loose, adjust the position or pressure for better effect.
Massager suddenly powers off	Check the battery charge level.
	Ensure the power button has been pressed.
	If the issue persists, discontinue use and contact customer service.

12 Month Warranty

Thank you for your purchase.

Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law.

For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty.

This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expense incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact for Kmart purchases	Contact for Target purchases
Kmart Australia Ltd. C/- Customer Service Centre 690 Springvale Road, Mulgrave Vic 3170 Customer Service: 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or via Customer Help at kmart.com.au	Target Australia Pty Ltd C/- Customer Service Centre 2 Kendall Street, Williams Landing, Vic, 3027 Customer Service: 1300 753 567 or via Customer Help at target.com.au/help/contact-us

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