

anko

Cordless Spot Cleaner

For Household Use Only



Model No.: DMW007

Rev 1

Note: This appliance's specifications and/or components are subject to change without prior notice.

If any Accessories should fail during use, please call 1300 105 888 (Australia) or 09 8870 447 (New Zealand) for an immediate replacement. This will save you from returning the product to the store.

If we can assist you in any other way, please feel free to contact us

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READ AND SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE

1 IMPORTANT

Please note it is especially important that the filters, water containers and components are kept clean, and the cleaning heads are free from blockages, etc.

Failure to keep it clean and well-maintained will reduce the performance of your Spot Cleaner and may cause the motor to overheat.

Please refer to the “User Maintenance” Section for further instructions on cleaning.

Please ensure children and babies cannot play with plastic bags or any packaging materials.

2 Warnings



Before using this appliance, read and follow all warnings and instructions in this manual, even if you are familiar with this product.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

3 Safety

Please read this instruction manual carefully before first use. It is advisable to keep this instruction manual for future reference.

For additional protection, it is strongly recommended that the use of a residual current device (RCD) / safety switch with a tripping current not exceeding 30mA be used on the circuit supplying this product. If you are unsure if your home has this device, please contact your nearest Electrical Contractor.

To protect against the risk of electric shock, do not immerse the appliance, charging cord or plug in water or other liquids.

For electrical safety, any repairs to the product must be performed by a qualified electrical person only, or the product must be disposed of.

DO NOT misuse the Charger Cable. Never pull the appliance by the cable or pull to disconnect it from the outlet. Instead, grasp the charger body and pull to disconnect.

DO NOT use with damaged charger cable or charger body.

DO NOT handle charger or appliance with wet hands.

DO NOT use without the filter in place.

DO keep hair, loose clothing, fingers, feet, and body parts away from openings.

DO disconnect the Charger from the power supply when not in use.

DO operate the Charger from a power source of the same voltage, frequency and rating as indicated on the product identification plate.

ONLY use the Battery Charger which was supplied with this appliance.

ONLY for domestic use. Industrial or commercial use invalidates the warranty.

DO NOT use to clean up flammable or combustible materials (i.e., lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.

DO NOT use to clean up toxic material (i.e., chlorine bleach, ammonia, drain cleaner, etc.)

DO NOT use the product without the water tanks in place.

DO NOT charge the product with an external timer or separate remote-control system.

DO NOT use the appliance if it has been dropped, damaged, left outdoors, or dropped into liquid (water etc.).

DO NOT use the appliance if the appliance malfunctions, abnormal noise, smell, smoke, is dropped or damaged in any manner or any breakage is found during operation.

DO NOT attempt to modify this product in anyway.

DO NOT direct the water jet towards persons or equipment containing electrical components.

DO NOT dry vacuum if the vacuum cleaner hose and floor head are wet. Allow to completely dry before using it as a dry vacuum cleaner.

DO NOT vacuum ashes, hot coals, cigarette butts, matches or any hot, smoking or burning objects, etc.

DO NOT pick up flammable or combustible materials (i.e., lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.

DO NOT pick up toxic material (i.e., chlorine bleach, ammonia, drain cleaner, etc.)

DO NOT vacuum Toner (for laser printers, copy machines etc.) as there is a risk of fire and explosion.

DO NOT vacuum plaster, cement etc. as the unit will become blocked.

DO NOT store or use the appliance near high-temperature areas.

DO NOT use the vacuum cleaner to pick up large objects, hard or sharp objects such as glass, nails, screws, coins, etc. that are likely to cause damage.

DO NOT use the appliance without all the filters fitted.

DO use only on indoor surfaces. Not for Outdoor Use.

DO Keep Charger Cable away from heated surfaces.

DO empty and clean the Dirty Water Container after each use for optimal operation.

DO keep hair, loose clothing, fingers, feet, and body parts away from openings or moving parts.

DO use only on indoor surfaces.

DO Keep all openings free of dust, lint, hair, and anything that may reduce airflow.

DO use extra care when vacuuming on stairs.

DO keep your work area well-lit.

DO NOT use in swimming pools, etc. containing water.

DO NOT use cleaner if it has been dropped, damaged, left outdoors, or dropped into liquid (water etc.)

DO NOT put any objects into openings.

DO NOT use the appliance if it is blocked. Turn off and clear all blockages before continuing.

DO NOT stand on the appliance.

DO NOT use the cleaner if the appliance malfunctions, has abnormal noise, smell, or smoke, is dropped or damaged in any manner or if any breakage is found during the operation.

DO NOT attempt to modify this product in any way.

DO use only as described in this manual. Use only the manufacturer's recommended attachments.

DO store your appliance indoors in a cool, dry area.

IMPORTANT: Only use a hard floor cleaning solution.

Always follow the instructions on the Cleaning Solution Bottle.

Important: Only mix the ratio of cleaning solution to water as instructed on the cleaning solution bottle.

Do Not add more cleaning solution than that specified on the cleaning solution container.



WARNING



Only use the Detachable Battery Charger which was supplied with this appliance.
Model No. ZD12D260050AU 100–240V~ 50-60Hz 0.5A Output: 26V --- 500mA

Only charge the battery between an ambient room temperature of 10°C – 40°C.

Battery Pack Specification: Type: Li-ion, 18650 22.2V --- 2200mAh

Consumers are cautioned against using and/or purchasing counterfeit and/or inferior quality batteries. These batteries have the potential to cause fire, personal injury, and/or damage to property. These batteries are typically found on online-auction websites or from other retailers and are known to pose a potential safety risk.

Do not use non-rechargeable batteries in place of rechargeable batteries.

Do not use modified or damaged batteries

Never try to recharge Non-Rechargeable batteries as they may explode, catch on fire, or cause personal injury and/or damage to property.

- May explode if disposed of in fire.
- To prevent injury or burns, do not allow metal objects to contact battery terminals.
- Do not use or store in temperatures above 40°C
- Do not expose the appliance or battery to excessive temperatures.
- This appliance contains batteries that are non-replaceable. When the battery is at end of life, the appliance shall be properly disposed of.
- when the appliance is used in a bathroom, unplug it after use since the proximity of water presents a hazard even when the appliance is switched off.
- Do not charge near bathtubs, showers, basins or other vessels containing water.



At the end of the battery's life, or if disposing of the appliance, the Battery Pack will need to be handed in for the battery to be recycled.

Contact your local waste management authority for more information on Battery Recycling and disposal regulations in your area.

Do not dispose of electrical appliances or batteries as unsorted municipal waste, use separate collection facilities.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

IMPORTANT: Should you find the battery is leaking any kind of fluid or there is a build-up of residue forming on the battery, this indicates a damaged battery which must be immediately removed and disposed of.

Remove the battery, taking care not to touch the leaking fluid or residue and place it into a plastic bag and then place it outside in a dry area, then contact your local council or regional authority for more information on collection and safe disposal.

Clean the battery compartment in the appliance with a tissue or cloth taking care not to get the fluid or residue on your skin. It is recommended to wear rubber gloves when cleaning and handling the battery.

Please contact your local council or regional authority for more information on collection, reuse, and recycling programmes.



WARNING: Take care when removing the battery for charging as the contact terminals will be exposed.

Should a metal object come into contact with these terminals either while charging or not charging, this will short out the battery and could cause the battery and surrounding items to catch fire.

If a third party uses this appliance, **DO** supply the instruction manual with it.

No liability can be accepted for any damage caused by non-compliance with these instructions or any other improper use or mishandling of appliance.

This product has not been designed for any uses other than those specified in this manual.

ONLY for domestic use. Industrial or commercial use invalidates the warranty.

Read and Save These Instructions

4 Transporting your Carpet Spot Cleaner

To move your cleaner from room to room, unplug the charger and carry using the carry handle. Never pull or carry the cleaner by its charging cord.

5 Floor Surfaces

This product can be used for cleaning carpets and mats, rugs, etc.

It is strongly advised to always test a section of the flooring material in an out-of-sight area first to ensure the surface to be cleaned is not damaged by the warm water or cleaning solution used.

Always follow the instructions provided with the cleaning solution. If unsure, **DO NOT USE!**

IMPORTANT: DO NOT USE on unsealed hardwood or unglazed ceramic surfaces, etc. Surfaces that are not properly sealed may be warped or damaged by exposure to heat, moisture, and cleaning solutions. **DO NOT** use on furniture or fixtures.

6 Carpet Cleaning Solution

IMPORTANT: Only use a **Low Foaming** carpet cleaning solution.

Always follow the instructions on the Cleaning Solution Bottle.

DO NOT add any other agents into the water tank such as rust removers, odour counter-reacting agents, alcohol, solvents, etc. as this will damage the appliance and may damage the carpet.

Adding other detergents or carpet cleaners that are not Low Foaming, may damage the appliance and will make using the appliance impossible due to the foaming suds.

The Clean Water Tank will hold approx. 1.2L (1200ml) of clean water when filled to the "Water" fill line.

Note: The "Solution" line is just for reference. The actual amount of solution you need to add could be more or less based on the instructions for the mix ratio on the solution bottle.

Important: Check the recommended mixing ratio found in the instructions supplied with the cleaning solution.

The ratio should be calculated based on 1200ml of water as adding the solution will make it up to approximately 1300ml, (depending on the solution mix ratio).

Important: for people who suffer from allergies / asthma, there are special carpet cleaning solutions that can be purchased specifically for allergy / asthma sufferers.

NOTE: It is best to add the required amount of cleaning solution to the Water Tank first then fill up with the Hot Water (Maximum 40°C) to the “Solution” line.

Do Not add more cleaning solution than that specified on the cleaning solution container.

As a guide:

Example 1:

If your cleaning solution states to mix with a ratio of 25:1 (25 parts water to 1 part cleaning solution) you would calculate this as follows:

Clean Water Tank = 1200ml water

$$1200 \div 25 = 48$$

Solution = 48ml.

Therefore: add 48ml of Cleaning Solution to the Clean Water tank and then fill up with hot water (Maximum 40°C) to the “Solution” line.

Example 2:

If your cleaning solution states to mix with a ratio of 15:1 (15 parts water to 1 part cleaning solution) you would calculate this as follows:

Clean Water Tank = 1200ml water

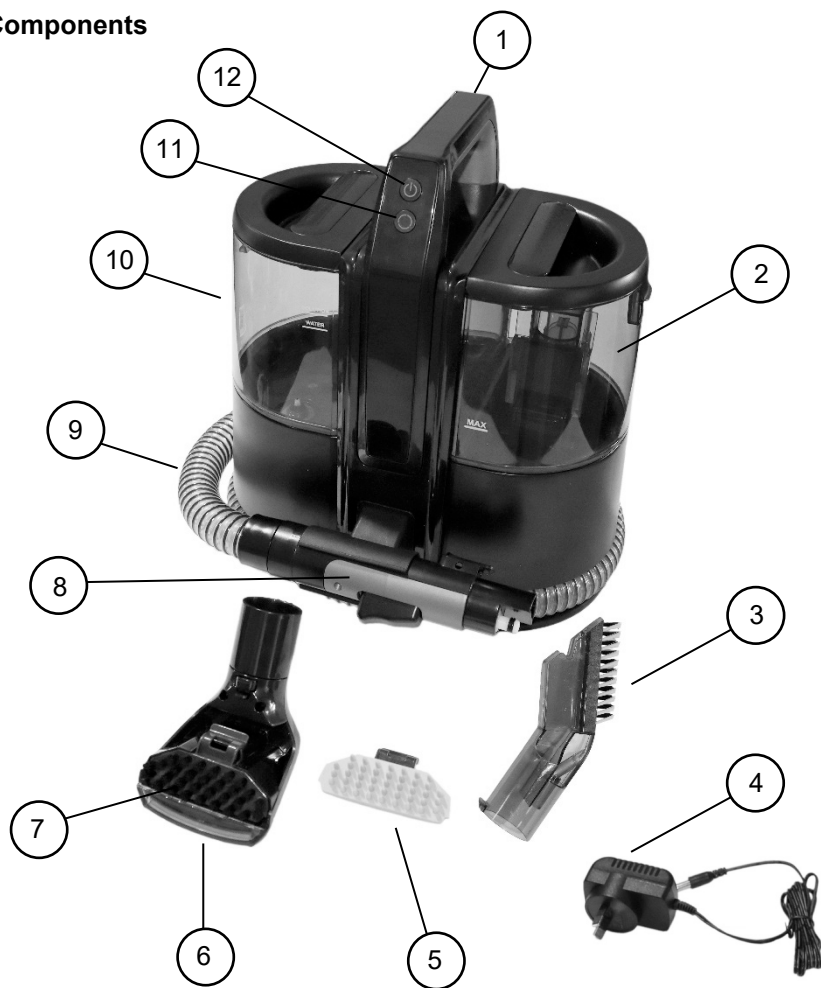
$$1200 \div 15 = 80$$

Solution = 80ml.

Therefore: add 80ml of Cleaning Solution to the Clean Water tank and then fill up with hot water (Maximum 40°C) to the “Solution” line.

Alternatively, you can fill with hot water (Maximum 40°C) first up to the “Water” line and then add the cleaning solution based on the mix ratio calculation.

7 **Components**



1	Carry Handle	7	Bristle Brush Attachment
2	Dirty Water Tank	8	Flexible Hose Handle
3	Vacuum Crevice Head – with Scrub Brush	9	Flexible Hose (Water Pipe Internal)
4	Battery Charger ZD12D260050AU	10	Clean Water Tank
5	Silicone Brush Attachment	11	Variable Speed Control – 2 Speed
6	Floor Head	12	On / Off Button

8 Charging the Battery

NEVER LEAVE THE APPLIANCE UNATTENDED WHEN CHARGING.

IMPORTANT: This Appliance contains a removable lithium-ion battery pack which **must** only be charged using the supplied Detachable Battery Charger.

Only charge the battery between an ambient room temperature of 10°C – 40°C.

NOTE: The appliance cannot be used during charging.

Always switch off and unplug the Battery Charger when charging is completed.

If any abnormality occurs during charging, (such as a burning smell or excessive heat or even a strange sound) immediately turn off the Battery Charger and disconnect the plug from the power point and from the battery, then contact our service department for assistance.

NOTE: The Appliance must be fully charged prior to first use.

Normal charging time will take approx. 4 - 5 hours.

- To charge the battery, it must be removed from the main unit first.

WARNING: Take care when removing the battery for charging as the contact terminals will be exposed.

Should a metal object come into contact with these terminals either while charging or not charging, this will short out the battery and could cause the battery and surrounding items to catch fire.”

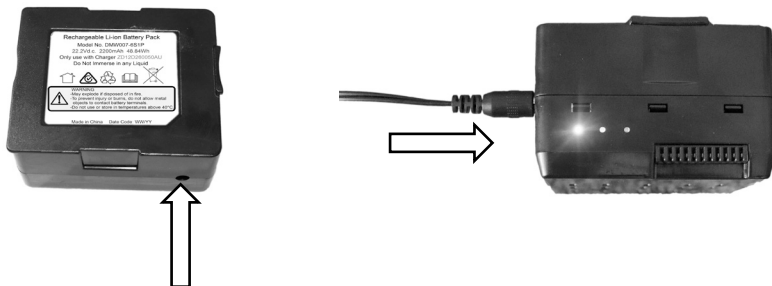
- To access the battery, remove the Clean Water Tank by gripping the handle in the lid and pull up and sideways at the same time. The battery is located in the inner wall as shown.



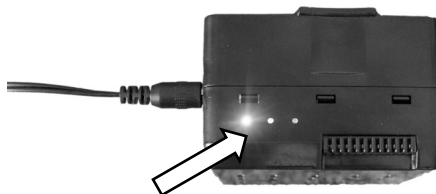
- To remove the battery, grasp the top and bottom of the battery pack firmly with your thumb and index finger and then pull straight out.



- Insert the small round plug of the battery charger into the charging socket located on the side of the Battery as shown.



- Plug the body of the battery charger in the power point and switch on.
- In the end of the battery there are three blue light segments that will indicate that the battery is charging and at what level of charge.



- As the battery charges to approximately 33%, the first segment light will turn permanently on, then as the battery continues to charge to approximately 66%, the second light segment will turn permanently on, and then as the battery continues to charge to 100%, the third light segment will turn on permanently.

- At this time, turn off and remove the battery charger from the appliance, and the power point.

Note: All lights will turn off after some time if not unplugged immediately.

DO NOT leave the unit charging when the battery is full.

Refit the battery to the main unit ensuring it is firmly seated and then refit the Clean Water Tank.

Note: the battery can only be inserted in the one orientation.

9 Fitting the Attachments

There is one floor head which can be fitted with two different brushes and a crevice tool.



The floor head has a Bristle Brush attachment for use to gently agitate the carpet to help remove stubborn or older stains, or a Silicone Brush for gently cleaning sofas and upholstery etc.

9.1 Attaching / Removing Brushes to the Floor Head

- To remove the Bristle Brush or Silicone Brush, lift the latch up then rotate the brush forward and lift out.



- To fit the Silicone Brush or the Bristle Brush, locate the long edge into the floor head then rotate the brush back and push down hard until the latch locks in place.



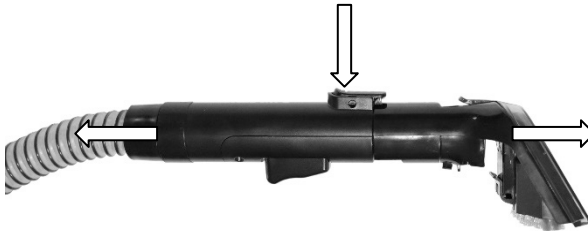
9.2 Fitting / Removing the Attachments and Crevice Tool

To fit and remove the Floor Head or the Crevice Tool to and from the handle, follow the steps following:

Align the handle with the back of the attachment, ensuring the water spigot aligns with its mating hole as shown, then push in hard until the lock button on top of the handle locks into place:



To remove the attachments, press the button located on the top of the handle, and at the same time, pull the attachment and handle apart with force.



IMPORTANT: DO NOT pull apart by grasping the flexible hose. Only grasp the handle part and the attachment.

9.3 Filling with Water / Cleaning Solution

IMPORTANT: Only use a Low Foaming carpet cleaning solution.

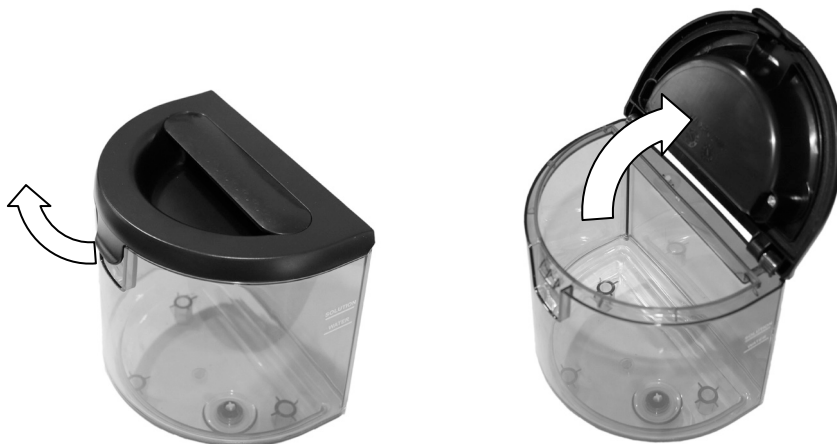
Always follow the instructions on the Cleaning Solution Bottle.

Before use, please refer to the sections “Floor Surfaces” and “Carpet Cleaning Solution” in this manual.

Remove the Clean Water Tank by gripping the handle in the lid and pull up and sideways at the same time.



- Unlatch the Clean Water Tank lid by gently prying the latch tab forward and then swing up to open.



NOTE: For best performance, use hot tap water up to a maximum of 40°C.

- Add the recommended amount of cleaning solution (specified on the Cleaning Solution Container) to the water tank and then fill with hot tap water (maximum 40°C up to the “Solution” line marked on the water tank).

NOTE: Refer to the section “**Carpet Cleaning Solution**” in this manual for instructions on calculating the amount of carpet cleaning solution based on the solution you have purchased and then adding it to the tank.

IMPORTANT: Only use a **Low Foaming** carpet cleaning solution and always follow the instructions on the Cleaning Solution Bottle.

DO NOT add any other agents into the water tank such as rust removers, odour counter-reacting agents, alcohol, solvents, etc. as this will damage the appliance and may damage the carpet.

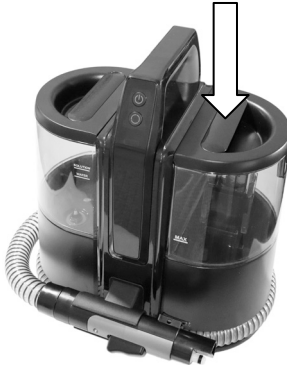
- Once the Water and cleaning solution has been added, swing the lid closed and ensure it is latched in position.



- Refit to the main unit and push down until it seats in place.

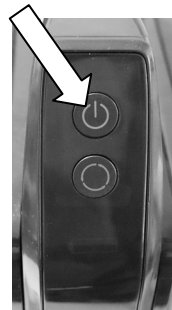


- Ensure the Dirty Water Tank is fitted correctly, and the lid latched closed.

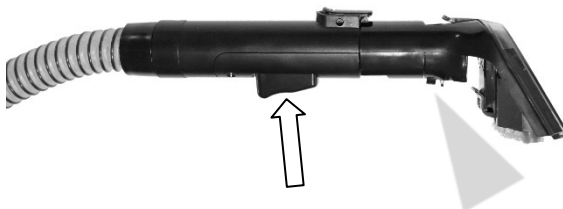


Note: You must clean all water tanks and components after use. Refer to the “User Maintenance” section in this manual on how to do this. Always turn the unit Off when carrying

- With the battery fully charged, the flexible hose fully unravelled and ensuring you have fitted the required attachment to the handle you are now ready to use the cleaner.
- Press the On / Off button (located on the side of the handle) to switch on and the vacuum motor will turn on.



- Position the handle attachment over the area to wet with the cleaning solution then squeeze the trigger to spray a fan of cleaning solution over the area chosen to be cleaned.



- When you have applied the desired amount of cleaning solution to the carpet, release the trigger and the spray will stop.

Floor Head with the Scrub Brush

If using the Floor Head with the Scrub Brush or the Silicon Brush, gently massage the dirty area with a back and forward motion as well as a circular motion.

IMPORTANT: do not scrub hard, gently massage the carpet.

- After scrubbing is complete, with the front of the floor head pushed gently into the carpet, move the floor head back and forward slowly over the entire area that was applied with the cleaning solution to allow the dirty water to be sucked up.
- Repeat the process if more cleaning is required.

NOTE: The Dirty Water Tank has a “Max” fill line to visually indicate when the tank needs emptying.

The dirty water tank is also fitted with a Suction Cut Off Valve which prevents the dirty water tank from overflowing.

If the suction from the floor head suddenly stops, the dirty water tank is full and needs emptying.

10 Variable Speed Control

This appliance has a variable speed controller being Standard and High suction.

To select High suction, press the button on the handle.

To change back to standard suction, press the button again.



11 Operation as a Dry Vacuum Cleaner

NOTE: This appliance has a Thermal Cutoff Device fitted to the motor. Should the Motor overheat during use and the appliance turn off, the appliance **MUST** be switched off and unplugged from the power point and left to cool for approximately 1 hour before plugging in and switching on again.

During this time, clean the small filters, empty, and clean the Dirty Water Tank, check for blockages, and if blocked, unblock.

DO NOT dry vacuum if the vacuum cleaner hose and floor head are wet. Allow all components to completely dry before using as a dry vacuum cleaner.

- Set up the cleaner as described previously but without Water and the Cleaning Solution.
- Attach the Brush Head or the Crevice tool.
- Press the On / Off button to turn on and then start to vacuum the carpet in a back and forward motion.
- When finished, press the On / Off button to turn it off.

Note: After using the vacuum function, you will need to empty and brush or wash out the Dirty Water tank

Refer to the “User Maintenance” section for how to do this.

12 Operation as a Dog Cleaner

This appliance, along with the silicone brush, can be used for cleaning your dog's fur.

This can reduce the frequency of bathing your dog but does not replace a proper dog bath.

It is suggested that when you use this appliance for the first time with your dog, allow your dog to get used to the vacuum noise by turning the appliance on while keeping your dog 1 - 2 meters apart.

Slowly bring your dog closer to the appliance and your dog should adapt to it quickly.

Please use Low bubble pet shampoo.

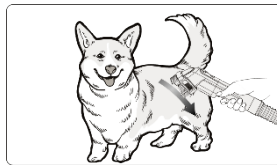
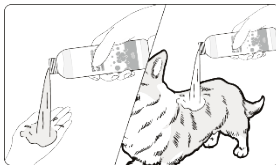
Important:

Please use warm water between 37°C and 40°C (No Hotter).

1. Fill the Clean Water tank with warm water between 37°C and 40°C (No Hotter) and refit to the appliance. Refer to the section “Filling with Water”.

NOTE: Do Not add any detergents or additives to the clean water.

2. Attach the Silicone Brush to the Floor head as described previously under “Attaching / Removing Brushes to the Floor Head”.
3. Attached the floor head to the flexible hose as described previously under “Fitting / Removing the Floor Head and Crevice Tool”.
4. Switch the appliance on.
5. Squeeze the water trigger on the handle, away from your dog, to ensure there is a steady stream.
6. Allow your dog to acclimatise to the noise for as long as needed, then bring your dog to the appliance.
7. Spray your dog with the water until the fur is wet through then turn off the appliance.
8. Using your favourite Low Foaming dog shampoo, apply the shampoo to the dog fur and rub it in. You can use the cleaning brush to help agitate the shampoo through the fur.



Note: Only brush the fur in its direction of growth. Do Not brush against the growth.

9. To rinse off the shampoo, restart the appliance and whilst spraying the fur with clean water, drag the brush through the fur at the same time to suck up the dirty water.
10. Repeat until you are happy all the shampoo and dirty water has been removed.
11. Continue to brush the fur but without spraying water so as to remove all excess water.

12. When finished, turn off and unplug the appliance, then dry your dog thoroughly with a dry towel.
13. Clean the appliance and accessories as described in the “User Maintenance” section.

13 User Maintenance

WARNING: The appliance must be switched off and the plug must be removed from the power point before any maintenance, cleaning, filling the Clean Water Tank or emptying the Dirty Water Tank, etc.

13.1 Emptying the Dirty Water Tank

Empty the Dirty Water Tank before the water level reaches the “MAX” line, after every use, or when the suction suddenly stops.

- Remove the Dirty Water Tank by gripping the handle in the lid and pull up and sideways at the same time.



IMPORTANT: Hold the Dirty Water Tank upright after removing and do not tip sideways or forward or backward as the dirty water will spill out.

- Take the dirty water tank to the sink and unlatch the lid by gently prying the latch tab forward and then swing up to open.



- Empty the dirty water and remove any debris that may be caught inside, especially around the water float.
- Wash out the tank with warm water and mild dishwashing detergent and rinse.

It is best if all components are allowed to dry before reassembling.

DO NOT place in a dishwasher.

DO NOT use a hairdryer or place it in an oven to dry the components.

- When closing the lid of the dirty water tank, close the lid and push down to latch it closed.



- Refit to the main unit and push down until it seats in place.

13.2 Cleaning The Floor Head with Scrub / Silicone Brush

Important Note: Never use abrasive cleaners, solvents, steel wool, scouring pads, stiff brushes, or strong chemicals that might or might not be flammable and/or damaging to the product.

- To clean the Floor Head with the Scrub / Silicone Brush, remove it from the handle and remove the brush as described previously. Alternatively, to make it slightly easier, leave it attached to the handle until you have removed the transparent front part as follows:
- Remove the transparent front section by prying the locking tab up and forward then swing the part forward and off as shown.

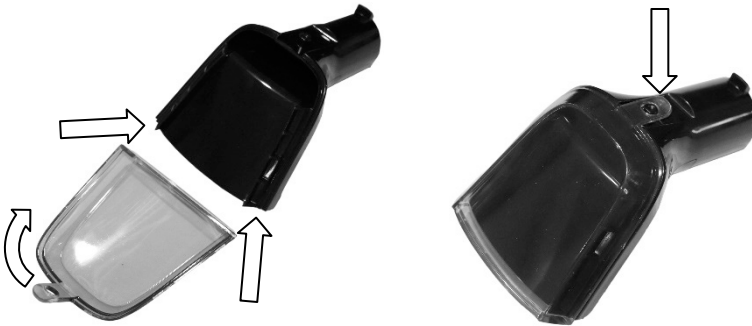


- Wash both parts, and the Brushes in warm water (40°C or less) with mild dishwashing detergent then rinse in clean cold water and allow too completely dry.

DO NOT place in a dishwasher.

DO NOT use a hairdryer or place it in an oven to dry the components.

- Reassemble the front part by hooking it onto the lower front of the floor head, swing it back and then push down firmly until the tab clips shut.



13.3 Crevice Tool

- To clean the Crevice Tool, remove it from the handle as described previously.



- Wash in warm water (40°C or less) with mild dishwashing detergent then rinse in clean cold water and allow too completely dry.

DO NOT place in a dishwasher.

DO NOT use a hairdryer or place it in an oven to dry the components.

13.4 Cleaning the Filters

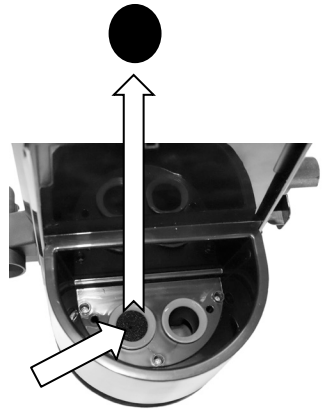
Vacuum Pre-Motor Filter

There is a small round foam filter between the Dirty Water Tank and the Vacuum Motor.

This filter prevents large particles from being sucked into the motor, which will need periodic cleaning.

To access this filter, first remove the Dirty Water Tank as described previously, then grasp the small filter with your thumb and index finger and pull out.

Note: you can also use tweezers or the like if having trouble grasping the filter.



Water Pre-Pump Filter

There is a small round foam filter between the Clean Water Tank and the Pump Motor.

This filter prevents large particles from being sucked into the water pump, which will need periodic cleaning.

To access this filter, first, remove the Clean Water Tank as described previously, then grasp the small filter with your thumb and index finger and pull out.

Note: you can also use tweezers or the like if having trouble grasping the filter.

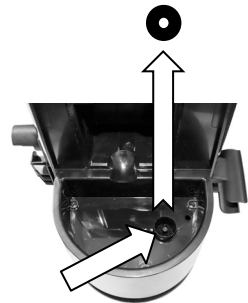
Wash the filter with warm water and mild dishwashing detergent and rinse.

Refit the filters.

IMPORTANT: The Vacuum Pre-Motor filter must be completely dry before refitting.

DO NOT place filters in a dishwasher.

DO NOT use a hairdryer or oven to dry the filters.



13.5 Cleaning the Flexible Hose

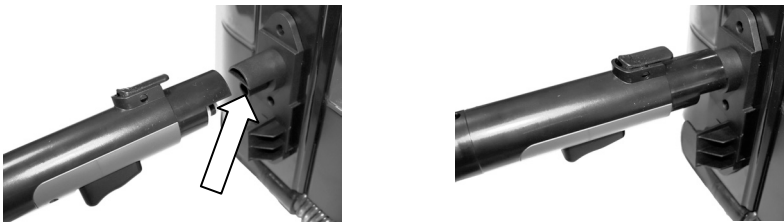
There is a device on the back of the appliance for cleaning the inside of the Flexible hose.

When in use, clean water is flushed through the hose to remove dirt and debris.



Remove any attachments from the handle, ensure there is water in the clean water tank, and the dirty water tank is fitted, then turn on the appliance.

Push the front of the handle onto the cleaning spigot as shown.



Whilst holding it on to the spigot, press the trigger to allow water to be pumped out.

Keep the trigger pressed until all the dirt and debris has been flushed out of the flexible hose into the dirty water tank.

When finished, release the trigger and with the vacuum still running, pull the handle off the spigot and hold up high to allow the residual water in the flexible tube to drain down and be sucked into the dirty water tank. Switch off the appliance.

13.6 Cleaning the Main Unit

CAUTION: DO NOT IMMERSE THE APPLIANCE IN WATER OR LIQUID.

- Turn off before cleaning.
- **Never use** abrasive cleaners, solvents, steel wool, scouring pads, stiff brushes, or strong chemicals that might or might not be flammable and/or damaging to the product.
- Clean by using a damp (not wet) cloth with mild detergent and wipe over the surfaces.
- Dry thoroughly with a clean cloth.

DO NOT place any components in a dishwasher.

14 Completion and Storage

14.1 Flexible Hose Storage

IMPORTANT: If the appliance is to be stored unused for a long period, the battery pack should be removed.

- Wrap the flexible hose around the appliance and clip the handle into its holder as shown.



- Ensuring the water tanks and components are completely dry, store in a cool dry place.

15 Troubleshooting

Problem	Cause	Remedy
Appliance will not turn on	Dirty Water Collection Tank is full	Empty out Tank
	Battery is not charged	Charge the battery 4 – 5 hours
	Battery charger is plugged into the battery.	Remove the battery charger from the battery.
No Charging Indicator Light on the battery when charging	No Power to the power point or not switched on.	Check with another appliance to ensure there is power being supplied from the power point.
	Faulty Battery Charger	Contact Customer Service.
Appliance turns off during use.	Dirty Water Collection Tank is full	Empty out Tank
	Battery has been depleted	Recharge the battery 4 – 5 hours
Abnormal noise during use	The suction nozzle is blocked	Remove any blockages
	Dirty Water Collection Tank is getting full	Empty out Tank
No Solution / Water being sprayed.	No Water / Solution in Clean Water Tank	Fill Water tank with the correct amount of water and cleaning solution.
	Clean Water Tank not fitted, or fitted correctly	Ensure the Water Tank is fitted correctly
	The water release trigger in the handle is not activated.	Squeeze the Trigger in the Handle
Does not function well	The filters are dirty / blocked	Clean the filters
	Dirty Water Collection Tank not fitted correctly	Ensure the Dirty Water Collection Tank is fitted to the appliance correctly
	The suction nozzle is blocked	Remove any blockages

Over-heating / Stopping	Motor has overheated	<p>Clean the small filters, empty, and clean the Dirty Water Tank, check for blockages, and unblock.</p> <p>As the appliance has a Thermal Cutoff Device fitted to the motor, the appliance MUST be switched off and unplugged from the power point and left to cool for approximately 1 hour before plugging in and switching on again.</p>
<p>If all the above checks out and the unit will still not turn on at all, it could be the internal temperature safety fuse that has been activated.</p> <p>If this occurs, call our customer service department for further instructions.</p>		
Static Shock when Dry Vacuuming	<p>In some rare instances, one or two users may feel an electric discharge when touching or using the vacuum cleaner during or after use. This is a well-known phenomenon of Static Electricity discharge that happens in dry and cool environments. Although the feeling of Static Electricity can be unpleasant for the user, it is not dangerous and is not a fault of the vacuum cleaner. If this static discharge is a problem for the user, the user could try wearing insulating footwear during vacuuming (i.e., rubber or leather soles), increase the humidity / heat level in the surrounding environment or both.</p>	

16 Warranty Against Defect
12 Month Warranty

Thank you for your purchase.

Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law. For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse, or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expenses incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact for Kmart purchases	Contact for Target purchases
Kmart Australia Ltd. C/- Customer Service Centre, 690 Springvale Road, Mulgrave Vic 3170 Customer Service: 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or via Customer Help at kmart.com.au	Target Australia Pty Ltd. C/- Customer Service Centre, 2 Kendall Street, Williams Landing, Vic, 3027 Customer Service: 1300 753 567 or via Customer Help at target.com.au/help/contact-us

IMPORTANT! For all technical queries or difficulties in operating the product and for spare parts, contact H.E. Group customer service 1300 105 888 (Australia) and 09 8870 447 (New Zealand).

