

# anko

## Compact Spot Cleaner

### For Household Use Only



Model No.: DMW009

Rev 1

**Note:** This appliance's specifications and/or components are subject to change without prior notice.

If any Accessories should fail during use, please call 1300 105 888 (Australia) or 09 8870 447 (New Zealand) for an immediate replacement. This will save you from returning the product to the store.

If we can assist you in any other way, please feel free to contact us

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**READ AND SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE**

## 1 IMPORTANT

Please note it is especially important that the filters, water containers and components are kept clean, and the cleaning heads are free from blockages, etc.

Failure to keep it clean and well-maintained will reduce the performance of your Spot Cleaner and may cause the motor to overheat.

Please refer to the “User Maintenance” Section for further instructions on cleaning.

## 2 Warnings



Before using this appliance, read and follow all warnings and instructions in this manual, even if you are familiar with this product.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

**CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

## 3 Safety

Please read this instruction manual carefully before first use. It is advisable to keep this instruction manual for future reference.

For additional protection, it is strongly recommended that the use of a residual current device (RCD) / safety switch with a tripping current not exceeding 30mA be used on the circuit supplying this product. If you are unsure if your home has this device, please contact your nearest Electrical Contractor.

**DO NOT** direct the water jet towards persons or equipment containing electrical components.

When the appliance is used in a bathroom, unplug it after use since the proximity of water presents a hazard even when the appliance is switched off.

**DO NOT** dry vacuum if the vacuum cleaner hose and floor head are wet. Allow to completely dry before using it as a dry vacuum cleaner.

**DO NOT** vacuum ashes, hot coals, cigarette butts, matches or any hot, smoking or burning objects, etc.

**DO NOT** pick up flammable or combustible materials (i.e., lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.

**DO NOT** pick up toxic material (i.e., chlorine bleach, ammonia, drain cleaner, etc.)

**DO NOT** vacuum Toner (for laser printers, copy machines etc.) as there is a risk of fire and explosion.

**DO NOT** vacuum plaster, cement etc. as the unit will become blocked.

**DO NOT** store or use the appliance near high-temperature areas.

**DO NOT** use the vacuum cleaner to pick up large objects, hard or sharp objects such as glass, nails, screws, coins, etc. that are likely to cause damage.

**DO NOT** use the appliance without all the filters fitted.

**DO** empty and clean the Dirty Water Container after each use for optimal operation.

**DO** keep hair, loose clothing, fingers, feet, and body parts away from openings or moving parts.

**DO** use only on indoor surfaces.

**DO** Keep all openings free of dust, lint, hair, and anything that may reduce airflow.

**DO** use extra care when vacuuming on stairs.

**DO** keep your work area well-lit.

**DO NOT** use or operate the appliance with a damaged cord or plug.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

**DO NOT** use in swimming pools, etc. containing water.

To protect against the risk of electric shock, do not immerse the appliance, cord, or plug in water or other liquids.

For electrical safety, any repairs to the product must be performed by a qualified electrical person only, or the product must be disposed of.

The appliance must be unplugged from the power supply after use, before cleaning, changing accessories, refilling the water tank, emptying the dirty water tank, or carrying out user maintenance on the appliance.

**DO NOT** close the door on the cord or pull the cord around sharp edges or corners.

**DO NOT** use cleaner if it has been dropped, damaged, left outdoors, or dropped into liquid (water etc.)

**DO NOT** handle the plug or cleaner with wet hands.

**DO NOT** put any objects into openings.

**DO NOT** use with any openings blocked and do not restrict airflow.

**DO NOT** use the appliance if it is blocked. Turn off and clear all blockages before continuing.

**DO NOT** stand on the appliance.

**DO NOT** use the cleaner if the appliance malfunctions, has abnormal noise, smell, or smoke, is dropped or damaged in any manner or if any breakage is found during the operation.

**DO NOT** misuse the cord. Never pull the appliance by the cord or pull to disconnect it from the outlet. Instead, grasp the plug and pull to disconnect.

**DO NOT** attempt to modify this product in any way.

**DO** turn it off before you connect or disconnect the appliance to or from the mains supply.

**DO** use only as described in this manual. Use only the manufacturer's recommended attachments.

**DO** keep the cord away from heated surfaces.

**DO** store your appliance indoors in a cool dry area.

**DO** ensure children and babies cannot play with plastic bags or any packaging materials.

**DO** operate the appliance from a power source of the same voltage, frequency and rating as indicated on the product identification plate.

If a third party uses this appliance, **DO** supply the instruction manual with it.

No liability can be accepted for any damage caused by non-compliance with these instructions or any other improper use or mishandling of the appliance.

This product has not been designed for any uses other than those specified in this manual.

**ONLY** for domestic use. Industrial or commercial use invalidates the warranty.

## **Read and Save These Instructions**

## 4 Transporting your Carpet Spot Cleaner

To move your cleaner from room to room, unplug the unit and carry using the carry handle. Never pull or carry the cleaner by its cord.

## 5 Floor Surfaces

This product can be used for cleaning carpets and mats, rugs, etc.

It is strongly advised to always test a section of the flooring material in an out-of-sight area first to ensure the surface to be cleaned is not damaged by the warm water or cleaning solution used.

Always follow the instructions provided with the cleaning solution. If unsure, **DO NOT USE!**

**IMPORTANT: DO NOT USE** on unsealed hardwood or unglazed ceramic surfaces, etc. Surfaces that are not properly sealed may be warped or damaged by exposure to heat, moisture, and cleaning solutions. **DO NOT** use on furniture or fixtures.

## 6 Carpet Cleaning Solution

**IMPORTANT:** Only use a Low Foaming carpet cleaning solution.

Always follow the instructions on the Cleaning Solution Bottle.

**DO NOT** add any other agents into the water tank such as rust removers, odour counter-reacting agents, alcohol, solvents, etc. as this will damage the appliance and may damage the carpet.

Adding other detergents or carpet cleaners that are not Low Foaming, may damage the appliance and will make using the appliance impossible due to the foaming suds.

The Clean Water Tank will hold approx. 1.2L (1200ml) of clean water when filled to the "Max" fill line.

**Important:** Check the recommended mixing ratio found in the instructions supplied with the cleaning solution.

The ratio should be calculated based on 1100ml of water as adding the solution will make it up to approximately 1200ml, (depending on the solution mix ratio).

**Important:** for people who suffer from allergies / asthma, there are special carpet cleaning solutions that can be purchased specifically for allergy / asthma sufferers.

**NOTE:** Add the required amount of cleaning solution to the Water Tank first then fill up with the Hot Water (Maximum 40°C) to the “Max” line.

**Do Not** add more cleaning solution than that specified on the cleaning solution container.

**As a guide:**

**Example 1:**

If your cleaning solution states to mix with a ratio of 25:1 (25 parts water to 1 part cleaning solution) you would calculate this as follows:

Clean Water Tank = 1100ml water

$$1100 \div 25 = 44$$

Solution = 44ml.

Therefore: add 44ml of Cleaning Solution to the Clean Water tank and then fill up with hot water (Maximum 40°C) to the “Max” line.

**Example 2:**

If your cleaning solution states to mix with a ratio of 15:1 (15 parts water to 1 part cleaning solution) you would calculate this as follows:

Clean Water Tank = 1100ml water

$$1100 \div 15 = 73$$

Solution = 73ml.

Therefore: add 73ml of Cleaning Solution to the Clean Water tank and then fill up with hot water (Maximum 40°C) to the “Max” line.

7    **Components**



1	On / Off Switch	7	Vacuum Head with Bristle Brush
2	Carry Handle	8	Handle Holder Clip
3	Dirty Water Tank	9	Tool Release Button
4	Flexible Hose (Water Pipe Internal)	10	Water Trigger
5	Vacuum Crevice Head – with Scrub Brush	11	Flexible Hose Handle
6	Silicone Brush Attachment	12	Clean Water Tank 1.2L Inc. Solution



## 8 Handle Holder Assembly

Before first use, fit the Handle Holder as follows:

- Take the holder and position it in the recess on the front of the unit then push it in hard until it locks in place.



## 9 Fitting the Attachments

There is one floor head which can be fitted with two different brushes and a crevice tool.



The floor head has a Bristle Brush attachment for use to gently agitate the carpet to help remove stubborn or older stains, or a Silicone Brush for gently cleaning sofas and upholstery etc.

## 9.1 Attaching / Removing Brushes to the Floor Head

- To remove the Bristle Brush or Silicone Brush, lift the latch up then rotate the brush forward and lift out.



- To fit the Silicone Brush or the Bristle Brush, locate the long edge into the floor head then rotate the brush back and push down hard until the latch locks in place.



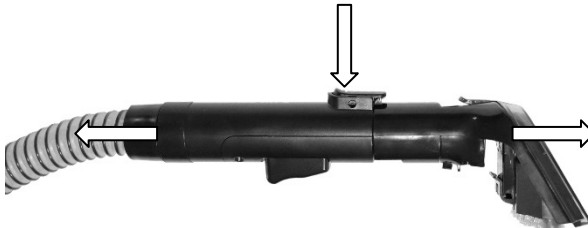
## 9.2 Fitting / Removing the Attachments and Crevice Tool

To fit and remove the Attachments or the crevice tool to and from the handle, follow the steps following:

Align the handle with the back of the attachments, ensuring the water spigot aligns with its mating hole as shown, then push in hard until the lock button on top of the handle locks into place:



To remove the attachments, press the button located on the top of the handle, and at the same time, pull the attachment and handle apart with force.



**IMPORTANT: DO NOT** pull apart by grasping the flexible hose. Only grasp the handle part and the attachment.

### 9.3 Filling with Water / Cleaning Solution

**IMPORTANT:** Only use a Low Foaming carpet cleaning solution.

Always follow the instructions on the Cleaning Solution Bottle.

Before use, please refer to the sections “Floor Surfaces” and “Carpet Cleaning Solution” in this manual.

Remove the Clean Water Tank by grasping the handle with your fingertips then tilt the water tank to the left and lift straight up and out.



- Remove the lid by pulling the latching tab forward then swing the lid up and over and then remove.



**NOTE:** For best performance, use hot tap water up to a maximum of 40°C.

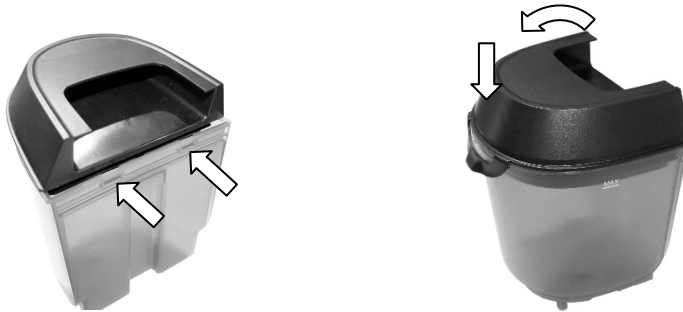
- Add the recommended amount of cleaning solution (specified on the Cleaning Solution Container) to the water tank and then fill with hot tap water (maximum 40°C up to the “Max” line marked on the water tank which is approximately 1.2 litre (1200ml).

**NOTE:** Refer to the section “**Carpet Cleaning Solution**” in this manual for instructions on calculating the amount of carpet cleaning solution based on the solution you have purchased and then adding it to the tank.

**IMPORTANT:** Only use a **Low Foaming** carpet cleaning solution and always follow the instructions on the Cleaning Solution Bottle.

**DO NOT** add any other agents into the water tank such as rust removers, odour counter-reacting agents, alcohol, solvents, etc. as this will damage the appliance and may damage the carpet.

- Replace the lid by first locating the tabs at the rear of the lid into the slots in the rear of the water tank, push inward and then swing the lid down pressing firmly ensuring the locking latch latches closed.



- Grasp the water tank by the handle on the top of the water tank then slide it down into the base unit as shown and push down until it seats in place.



- Ensure the Dirty Water Tank is fitted correctly, and the lid is latched closed.

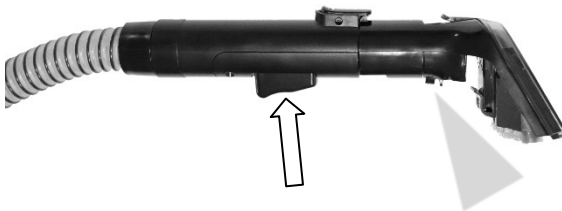


**Note:** You must clean all water tanks and components after use. Refer to the “User Maintenance” section in this manual on how to do this. Always turn the unit Off when carrying.

- With the flexible hose fully unravelled and ensuring you have fitted the required attachment to the handle; fully unravel the power cord then insert the plug into the power point and switch on the power point.
- Press the On / Off switch (located on top of the unit) to “On” and the vacuum motor will turn on.



Position the handle attachment over the area to wet with the cleaning solution then squeeze the trigger to spray a fan of cleaning solution over the area chosen to be cleaned.



- When you have applied the desired amount of cleaning solution to the carpet, release the trigger and the spray will stop.

### **Floor Head with the Scrub Brush**

If using the Floor Head with the Scrub Brush or the Silicon Brush, gently massage the dirty area with a back and forward motion as well as a circular motion.

**IMPORTANT:** do not scrub hard, gently massage the carpet.

- After scrubbing is complete, with the front of the floor head pushed gently into the carpet, move the floor head back and forward slowly over the entire area that was applied with the cleaning solution to allow the dirty water to be sucked up.
- Repeat the process if more cleaning is required.

**NOTE:** The Dirty Water Tank has a “Max” fill line to visually indicate when the tank needs emptying.

The dirty water tank is also fitted with a Suction Cut Off Valve which prevents the dirty water tank from overflowing.

If the suction from the floor head suddenly stops, the dirty water tank is full and needs emptying.

## **10 Operation as a Dry Vacuum Cleaner**

**NOTE:** This appliance has a Thermal Cutoff Device fitted to the motor.

**Should the Motor overheat during use and the appliance turn off, the appliance MUST be switched off and unplugged from the power point and left to cool for approximately 1 hour before plugging in and switching on again.**

**During this time, clean the small filters, empty, and clean the Dirty Water Tank, check for blockages, and if blocked, unblock.**

**DO NOT** dry vacuum if the vacuum cleaner hose and floor head are wet. Allow all components to completely dry before using as a dry vacuum cleaner.

- Set up the cleaner as described previously but without Water and the Cleaning Solution.
- Attach the Brush Head or the Crevice tool.
- Press the On / Off switch to turn on and then start to vacuum the carpet in a back and forward motion.
- When finished, press the On / Off switch to turn it off.

**Note:** After using the vacuum function, you will need to empty and brush or wash out the Dirty Water tank

Refer to the “User Maintenance” section for how to do this.

## 11 User Maintenance

**WARNING:** The appliance must be switched off and the plug must be removed from the power point before any maintenance, cleaning, filling the Clean Water Tank or emptying the Dirty Water Tank, etc.

### 11.1 Emptying the Dirty Water Tank

Empty the Dirty Water Tank before the water level reaches the “MAX” line, after every use, or when the suction suddenly stops.

- Remove the Dirty Water Tank by grasping the handle with your fingertips then pull straight up and out.

**IMPORTANT:** Hold the Dirty Water Tank upright after removing and do not tip sideways, forward, or backward as the dirty water will spill out.

- Take the dirty water tank to the sink and unlatch the lid by gently prying the latch tab forward and then swing up to open and remove.



- Empty the dirty water and remove any debris that may be caught inside.
- Wash out the tank with warm water and mild dishwashing detergent and rinse.

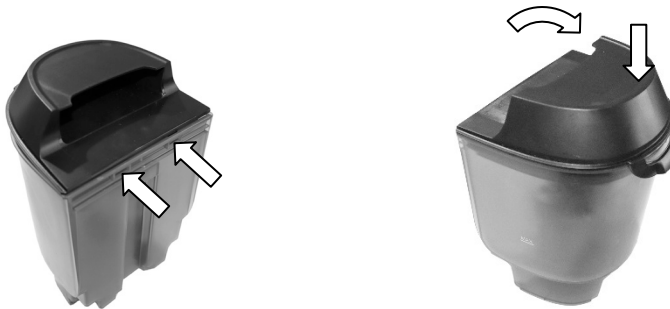
It is best if all components are allowed to dry before reassembling.

**DO NOT** place in a dishwasher.

**DO NOT** use a hairdryer or place it in an oven to dry the components.



- Replace the lid by first locating the tabs at the rear of the lid into the slots in the rear of the water tank, push inward and then swing the lid down pressing firmly ensuring the locking latch latches closed.



- Refit the dirty water tank to the main unit.
- Grasp the water tank by the handle on the top of the water tank then slide it down into the base unit as shown and push down until it seats in place.



- Ensure the Clean Water Tank is also fitted correctly, and the lid is latched closed before use.

## 11.2 Cleaning Floor Heads

**Important Note:** Never use abrasive cleaners, solvents, steel wool, scouring pads, stiff brushes, or strong chemicals that might or might not be flammable and/or damaging to the product.

### 11.2.1 Floor Head with Scrub / Silicone Brush

- To clean the Floor Head with the Scrub / Silicone Brush, remove it from the handle and remove the brush as described previously. Alternatively, to make it slightly easier, leave it attached to the handle until you have removed the transparent front part as follows:
- Remove the transparent front section by prying the locking tab up and forward then swing the part forward and off as shown.



- Wash both parts, and the Brushes in warm water (40°C or less) with mild dishwashing detergent then rinse in clean cold water and allow too completely dry.

**DO NOT** place in a dishwasher.

**DO NOT** use a hairdryer or place it in an oven to dry the components.

- Reassemble the front part by hooking it onto the lower front of the floor head, swing it back and then push down firmly until the tab clips shut.



### 11.2.2 Crevice Tool

- To clean the Crevice Tool, remove it from the handle as described previously.



- Wash in warm water (40°C or less) with mild dishwashing detergent then rinse in clean cold water and allow too completely dry.

**DO NOT** place in a dishwasher.

**DO NOT** use a hairdryer or place it in an oven to dry the components.

### 11.3 Cleaning the Filters

#### Vacuum Pre-Motor Filter

There is a mesh filter between the Dirty Water Tank and the Vacuum Motor.

This filter prevents large particles from being sucked into the motor, which will need periodic cleaning.

To access this filter, first remove the Dirty Water Tank as described previously, then grasp any build-up of debris with your thumb and index finger and pull out.

**Note:** you can also use tweezers or the like if having trouble grasping the debris.

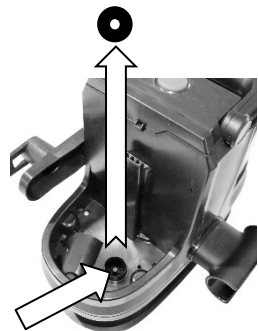


#### Water Pre-Pump Filter

There is a small round foam filter between the Clean Water Tank and the Pump Motor.

This filter prevents large particles from being sucked into the water pump, which will need periodic cleaning.

To access this filter, first, remove the Clean Water Tank as described previously, then grasp the small filter with your thumb and index finger and pull out.



**Note:** you can also use tweezers or the like if having trouble grasping the filter.

Wash the filter with warm water and mild dishwashing detergent and rinse.

Refit the filter.

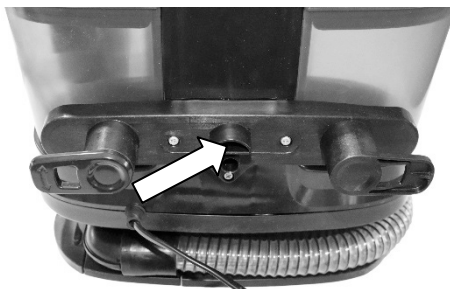
**IMPORTANT:**

**DO NOT** place the filter in a dishwasher.

**DO NOT** use a hairdryer or oven to dry the filters.

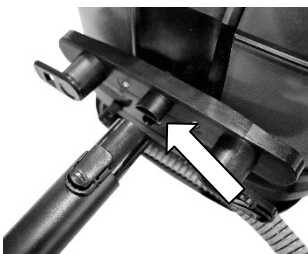
## 11.4 Cleaning the Flexible Hose

There is a device on the back of the appliance for cleaning the inside of the Flexible hose.



When in use, clean water is flushed through the hose to remove dirt and debris.

- Remove any attachments from the handle, ensure there is water in the clean water tank, and the dirty water tank is fitted, then turn on the appliance.
- Push the front of the handle onto the cleaning spigot as shown.



- Whilst holding it on to the spigot, press the trigger to allow water to be pumped out.

- Keep the trigger pressed until all the dirt and debris has been flushed out of the flexible hose into the dirty water tank.
- When finished, release the trigger and with the vacuum still running, pull the handle off the spigot and hold up high to allow the residual water in the flexible tube to drain down and be sucked into the dirty water tank.
- Switch off the appliance.
- Clean the Dirty Water Tank as described previously.

## 11.5 Cleaning the Main Unit

**CAUTION: DO NOT IMMERSE THE APPLIANCE IN WATER OR LIQUID.**

- Turn off and unplug from the power point before cleaning.
- **Never use** abrasive cleaners, solvents, steel wool, scouring pads, stiff brushes, or strong chemicals that might or might not be flammable and/or damaging to the product.
- Clean by using a damp (not wet) cloth with mild detergent and wipe over the surfaces.
- Dry thoroughly with a clean cloth.

**DO NOT** place any components in a dishwasher.

## 12 Completion and Storage

### 12.1 Cord Storage

There are two hooks located on the back of the appliance for storing the power cord.

- Wind the power cord around the two hooks to keep the cable tidy.



- To remove the cord, rotate the left hook 180° and slide the cord off, then rotate the hook back ready for winding the cord on when finished.



## 12.2 Flexible Hose Storage

- Wrap the flexible hose around the appliance and clip the handle into its holder as shown.



## 13 Troubleshooting

Problem	Cause	Remedy
No Water is being sprayed.	Power Not Switched On.	Switch On at power point.
	No power is being supplied to the power point.	Check your circuit breakers.
	No water / cleaning solution in the clean water tank.	Add water / cleaning solution to the clean water tank.
	The water release trigger in the handle is not activated.	Squeeze the Trigger in the Handle
Excessively Noisy operation	Filters are blocked /	Clean the filters
	Unit is blocked	Check for partial blockages and unblock.
	Dirty Water Tank is getting full.	Empty and clean the Dirty Water Tank.
Suction Not Strong or Stopped	Clean the filters, empty and clean the Dirty Water Tank.	
	Check for blockages and unblock.	
	The Dirty Water Tank is full and needs emptying.	
Over-heating / Stopping	Motor has overheated	<p>Clean the small filters, empty, and clean the Dirty Water Tank, check for blockages, and unblock.</p> <p>As the appliance has a Thermal Cutoff Device fitted to the motor, the appliance MUST be switched off and unplugged from the power point and left to cool for approximately 1 hour before plugging in and switching on again.</p>
<p>If all the above checks out and the unit will still not turn on at all, it could be the internal temperature safety fuse that has been activated.</p> <p>If this occurs, call our customer service department for further instructions.</p>		
Static Shock when Vacuuming	<p>In some rare instances, one or two users may feel an electric discharge when touching or using the vacuum cleaner during or after use. This is a well-known phenomenon of Static Electricity discharge that happens in dry and cool environments. Although the feeling of Static Electricity can be unpleasant for the user, it is not dangerous and is not a fault of the vacuum cleaner. If this static discharge is a problem for the user, the user could try wearing insulating footwear during vacuuming (i.e., rubber or leather soles), increase the humidity / heat level in the surrounding environment or both.</p>	

**14 Warranty Against Defect**

**12 Month Warranty**

Thank you for your purchase.

Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law. For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse, or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expenses incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact for Kmart purchases	Contact for Target purchases
Kmart Australia Ltd. C/- Customer Service Centre, 690 Springvale Road, Mulgrave Vic 3170 Customer Service: 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or via Customer Help at kmart.com.au	Target Australia Pty Ltd. C/- Customer Service Centre, 2 Kendall Street, Williams Landing, Vic, 3027 Customer Service: 1300 753 567 or via Customer Help at target.com.au/help/contact-us

**IMPORTANT! For all technical queries or difficulties in operating the product and for spare parts, contact H.E. Group customer service 1300 105 888 (Australia) and 09 8870 447 (New Zealand).**