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Neck Massager Instruction Manual



NMSQ-217H

Rev 01

To ensure proper operation of this device, please read this instruction manual carefully before using the device and keep it for further reference.

IMPORTANT SAFETY INSTRUCTIONS

THE APPLIANCE IS ONLY TO BE USED WITH THE POWER SUPPLY UNIT PROVIDED WITH THE APPLIANCE.

WHEN USING ELECTRICAL PRODUCTS, ESPECIALLY WHEN CHILDREN ARE PRESENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING.

DANGER

TO REDUCE THE RISK OF ELECTRIC SHOCK:

- Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
- **DO NOT** reach for an appliance that has fallen into water. Unplug it immediately.
- **DO NOT** use while bathing or in a shower.
- **DO NOT** place or store appliance where it can fall or be pulled into a tub or sink.
- **DO NOT** place in or drop into water or other liquid.
- **NEVER** use pins or other metallic fasteners with this appliance.

WARNING

- TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts or attachments.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not provided with the unit.
- **NEVER** operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Keep the cord away from heated surfaces.
- **NEVER** drop or insert any object into any opening.
- **DO NOT** operate where aerosol (spray) products are being used or where oxygen is being administered.

- **DO NOT** operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- **DO NOT** carry this appliance by the supply cord or use cord as a handle.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- **DO NOT** use outdoors.
- **NEVER** operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- **DO NOT** use this massager in close proximity to loose clothing or jewelry.
- Keep long hair away from massager while in use.
- **NEVER** operate on a soft surface such as a bed or couch where the air openings may be blocked.
- **DO NOT** attempt to repair the Neck Massager. There are no user serviceable parts inside. Any repairs to the product must be carried out by a qualified electrical person only.

SAVE THESE INSTRUCTIONS

CAUTION

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE OPERATING.

- Always unplug the appliance from the electrical outlet immediately after using and before cleaning.
- **DO NOT** reach for an appliance that has fallen into water. Unplug it immediately.
- **DO NOT** use while bathing or in a shower.
- **DO NOT** place or store appliance where it can fall or be pulled into a tub or sink.
- **DO NOT** place in or drop into water or other liquid.
- **NEVER** use pins or other metallic fasteners with this appliance.

WARNING

- TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

- Consult your doctor prior to using this product, if
 - You are pregnant
 - You have a pacemaker
 - You have any concerns regarding your health
- Not recommended for use by diabetics.
- **NEVER** leave the appliance unattended, especially if children are present.
- **DO NOT** use this product for more than 15 minutes at a time.
- Extensive use could lead to the product's excessive heating and shorter life. Should this occur, discontinue use and allow the unit to cool before operating.
- **NEVER** use this product directly on swollen or inflamed areas or skin eruptions.
- **DO NOT** use this product as a substitute for medical attention.
- This product is equipped with an overheating protection circuit; if the power is cut off, please wait until the product is cooled down.
- **NEVER** use this product while in bed.
- This product should **NEVER** be used by any individual suffering from any physical ailment that would limit the user's capacity to operate the controls or who has sensory deficiencies.

- This product is not for use in automobiles.
- This product is intended for household use only.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

INSTRUCTIONS FOR USE

POWER

Press once for low speed, a second time for high, and press again to turn the unit off.

HEAT

Soothing heat for a more relaxing massage. Heat will not work unless massage feature is on, and the unit is plugged in. The soothing heat will not work when the unit is running off of AA batteries.

POWER SUPPLY PLUG

FLEX HANDLES

Customize the intensity of your massage by pulling down on the handles for a more intense massage, and releasing the pressure for a more gentle massage.

NOTE:

Do not attempt to repair the Neck Massager. There are no user serviceable parts. For service, contact customer help listed in the Warranty section.

CONVENIENT AND PORTABLE

Perfect for use at home or in the office.

VIBRATION MASSAGE



INSTRUCTIONS FOR USE

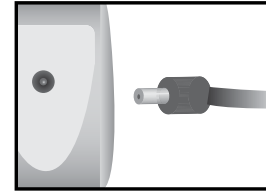


Fig. 1

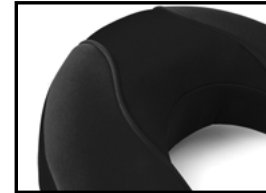


Fig. 2



Fig. 3

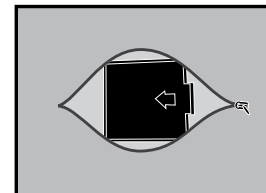


Fig. 4

1. Insert adapter jack into the plug underneath left handle strap (Fig. 1).
2. Plug into power outlet.
3. This unit incorporates a wire frame allowing you to contour the unit to your neck. Place massager on your neck and mold the wire framing to desired position (Fig. 2).
4. To activate the massage action, press the button on the control pad (Fig. 3).
5. Press once for low speed, a second time for high, and press again to turn the unit off.
6. To activate the heat function, with massage running, press the button on the control pad (Fig. 3).
7. To turn off the heat function, simply press the button again.

NOTE: Heat is a mild, comfortable heat.

OPTIONAL BATTERY INSTRUCTIONS

1. Locate the zipper on the back of the unit.
2. Unzip to expose the battery compartment, remove lid (Fig. 4).
3. Insert 4 AA batteries (not included). Proper battery orientation is noted inside the battery compartment housing.
4. Replace the cover and zip the back portion up, making sure both zipper ends are touching each other to ensure zipper is closed properly.
5. To activate massage, follow steps 4 - 5 from adapter instructions.

NOTE: The heat function will be disabled while operating the Neck Massager with batteries.

BATTERY PRECAUTIONS

- Use only the size and type of batteries specified.
- When installing batteries, observe proper +/- polarities. Incorrect installation of batteries may cause damage to the unit.
- **DO NOT** mix old and new batteries.
- **DO NOT** mix alkaline, standard (carbon-zinc) or rechargeable (Ni-Cad, Ni-MH, etc.) batteries.
- **DO NOT** dispose of batteries in fire. Batteries may explode or leak.
- If the unit is not going to be used for a long period of time, remove batteries to prevent damage due to possible battery leakage.
- Clean the battery contacts and also those of the device prior to battery installation.
- Remove depleted batteries promptly.
- Dispose of properly in accordance with all local, state, province, and country regulations.

NOTE: There is a 15-minute auto shutoff on the unit for your safety. This should not be considered as a substitute for off. Always remember to turn your unit off when not in use.

MAINTENANCE

TO CLEAN

Unplug the unit and allow it to cool before cleaning. Spot clean only with a soft, slightly damp sponge. Never allow water or any other liquids to come into contact with the unit.

- **DO NOT** immerse in any liquid to clean.
- **NEVER** use abrasive cleaners, brushes, or strong chemicals that might or might not be flammable and/or damaging to the product to clean.
- **DO NOT** attempt to repair the massager. There are no user-serviceable parts. For service, call the Consumer Relations telephone number listed in the Warranty section.

TO STORE

Place massager in its box or in a cool, dry place. Avoid contact with sharp edges or pointed objects that might cut or puncture the fabric surface. To avoid breakage, do not wrap the power cord around the unit. Do not hang the unit by the power cord.

12 Month Warranty

Thank you for your purchase.

Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law.

For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty.

This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expense incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact for Kmart purchases	Contact for Target purchases
Kmart Australia Ltd. C/- Customer Service Centre 690 Springvale Road, Mulgrave Vic 3170 Customer Service: 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or via Customer Help at kmart.com.au	Target Australia Pty Ltd C/- Customer Service Centre 2 Kendall Street, Williams Landing, Vic, 3027 Customer Service: 1300 753 567 or via Customer Help at target.com.au/help/contact-us