



Steam Oven

HX-9216

User Manual



**PLEASE READ AND SAVE THESE
INSTRUCTIONS FOR FUTURE REFERENCE**

IMPORTANT SAFEGUARDS

Read the Important Safeguards carefully before use to ensure correct operation. The precautions described in this manual must be followed to ensure safe use of this appliance and prevent hazards to you and other people, as well as damage to the appliance and your home or property.

WARNING Indicates actions that may cause death or serious injury.


CAUTION Indicates actions that may cause minor injury.

WARNING:

1. To protect against electric shock do not immerse the appliance, power cord, plugs in water or other liquids.
2. Do not disassemble, repair, or modify this appliance.
3. If the supply cord is damaged, it must be replaced by a qualified electrician in order to avoid a hazard, or the product must be disposed of.
4. Do not use the appliance near flammable materials such as curtains.
5. Do not place the appliance on flammable surfaces such as wooden counters, wood flooring or carpet.
6. To avoid the danger of fire, never leave the appliance unattended. And never use appliance near any of the inflammables, such as curtains, wall cabinet...etc., due to risk of burning and or fire.
7. **IMPORTANT! Do not put anything other than tap water in the water inlet. Adding oil, seasonings, or food may cause electric shock or fire.**
8. Do not add more than one 5ml cup of water to the water inlet at one time. Do not top up the water. Do not pour water anywhere other than into the water inlet. Do not use any container other than the 5ml cup fitted to the product.
9. Do not insert or remove the power plug with wet hands.
10. Do not apply pressure on the power cord. Do not do any of the following, as this may cause the power cord to overheat and catch fire: Scratch, modify, bend, pull, step on, twist or place the cord near heating devices. Do not place heavy items on the cord or use while it is bundled. When unplugging the cord, pull on the plug rather than the cord.
11. The appliance is intended for household use only. Do not use outdoors or for commercial purpose. Any misuse use will void the warranty.
12. This appliance is intended to be used indoors in household and similar applications such as: staff kitchen areas in shops, offices and other working environments, farmhouses, by clients in hotels, motels and other residential type environments, bed and breakfast type environments.
13. If smoke or fire appears during cooking, do not open the door until the flames go out and do not attempt to extinguish with water. Turn the power off and then unplug the power cord.
14. Do not put any metal objects or foreign objects into the air inlet.
15. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries or damage to property.
16. Use a power outlet socket that meets the appliance rating. Do not plug other electrical devices into the outlet when using the appliance. If the plug is not inserted properly, it may cause fire due to electric shock or heat.
17. Clean the power plug regularly. Dust accumulated on the power plug may cause condensation, which can damage the cable and cause fire. Remove the power plug and wipe it with a dry cloth.

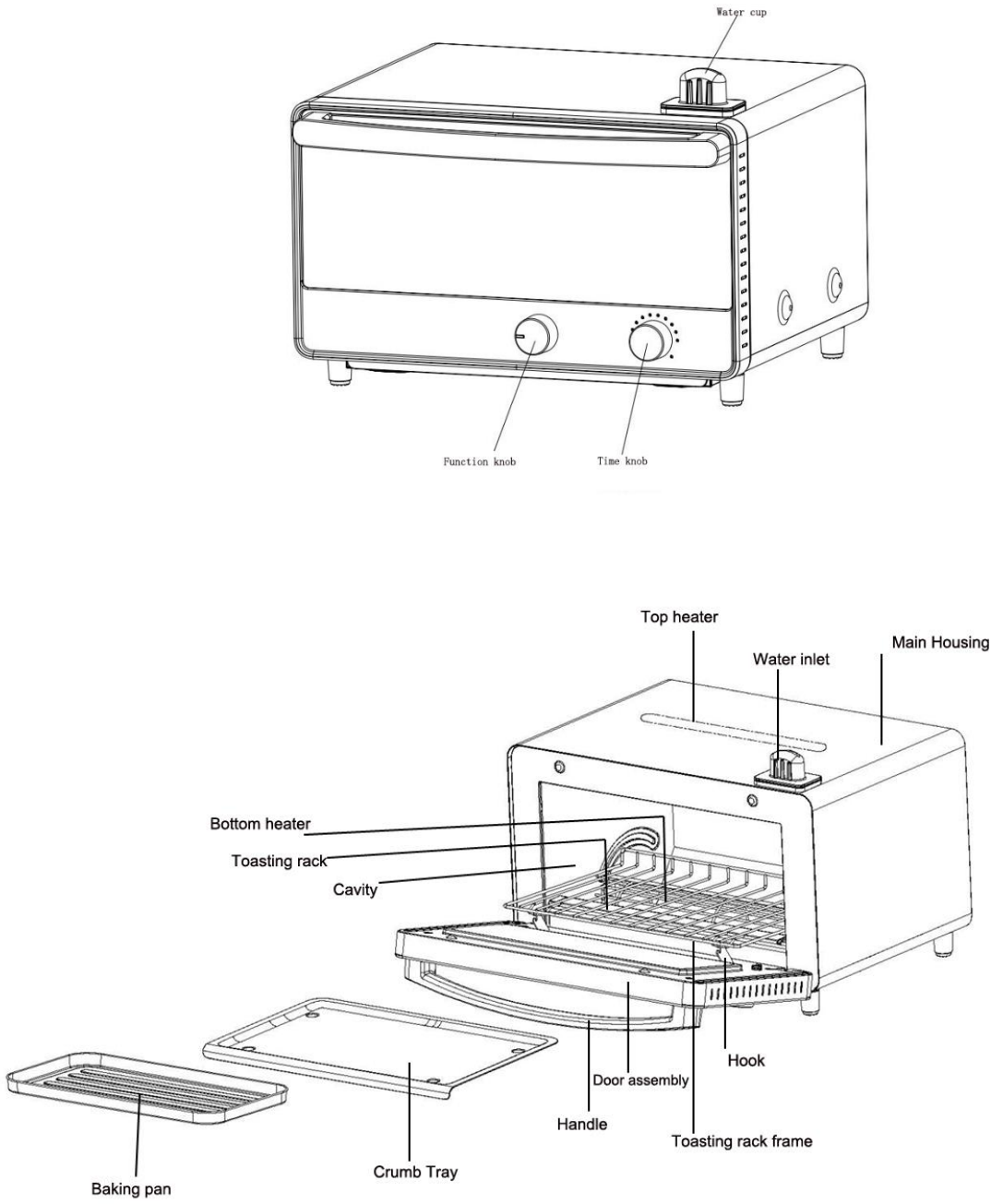
18. Be sure to clean the appliance after use.
19. Keep accessories such as the 5 ml cup out of the reach of children. If the 5 ml cup is accidentally swallowed by infants it may cause choking. If the appliance falls, it may cause injury or burns.

CAUTION:

1. Do not touch any parts except the handle or dials during or immediately after operation.
2. Do not cook for longer than necessary.
3. Do not apply excessive force to the glass window or allow it to become wet.
4. Do not cook with the door open.
5. Do not heat canned or bottled food directly.
6. Do not add water during heating.
7. Do not stare at the heater tube for extended periods of time.
8. When taking out food or containers, use tongs or pot holders.
9. Wear thick gloves when cleaning.
10. Be sure to turn the power off when removing food from the appliance.
11. Be sure to attach the toasting rack frame.
12. Use the included baking pan.
13. After cooking or when the appliance is not in use, unplug the power cord from the outlet.
14. Be sure to unplug the appliance from the outlet and allow the appliance to cool completely before cleaning.
15. Do not place the appliance on top of other equipment, such as a microwave oven, or place other equipment on top.
CAUTION: For electrical safety, never use the appliance if the supply cord is damaged. It must be replaced by a qualified electrical person only or the appliance must be disposed.
16. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the appliance by a person responsible for their safety.
17. Children should be supervised to ensure that they do not play with the appliance.
18.  **CAUTION: hot surface. Care must be taken. The surfaces are liable to get hot during use.**
19. The temperature of accessible surfaces may be high when the appliance is operating and immediately after use.
20. For the details on how to clean surfaces in contact with food, please refer to section "CLEANING AND MAINTENANCE" section.
21. This appliance is not intended to be operated by means of an external timer or separate remote-control system.

**SAVE THESE INSTRUCTIONS
FOR HOUSEHOLD USE ONLY**

PARTS DESCRIPTION



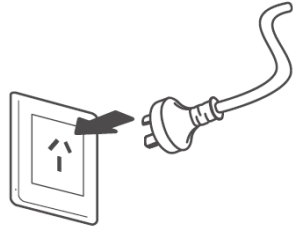
HOW TO USE



CAUTION: THE OVEN SURFACES ARE HOT DURING AND AFTER USE

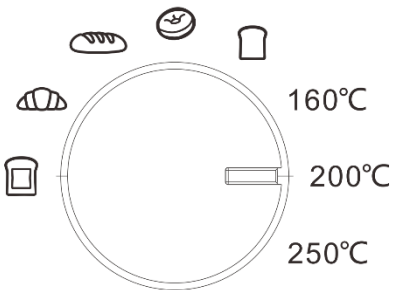
Wear protective, insulated oven gloves when touching hot oven or hot dishes and food, or when inserting or removing rack, pans or baking dishes.

1. Insert the power plug into a mains power outlet socket.

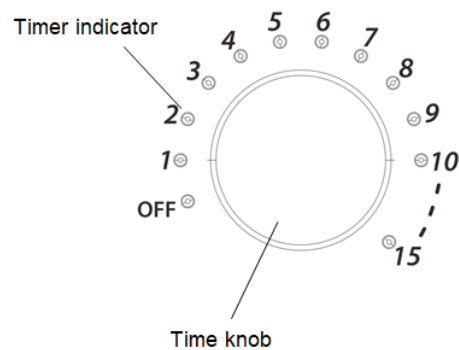


Turn the Time knob to OFF. Insert the power plug into the outlet and make sure it is tightly inserted.

2. Function and time setting

















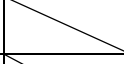

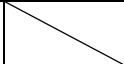

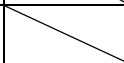


Function/Temp.



Time(min)

3. Power button/ time knob

	Mode	Examples	Bake	Steam	Estimated time
1		Cheese toast			4-5 mins, plus 1 min for defrost
2		Croissant			3-4 mins, plus 2 mins for defrost
3		French bread			3-4 mins, plus 2 mins for defrost
4		Bagel			2-3 mins, plus 1 min for defrost
5		Toast			3-4 mins, plus 1 min for defrost
160°C	Oven mode	Manual cooking (Cookies, Gratin, Frozen food, etc)			Varies according to the food
200°C					Varies according to the food
250°C					Varies according to the food

Power button/ time knob is used to turn the power on and off and set the cooking time.

Power button

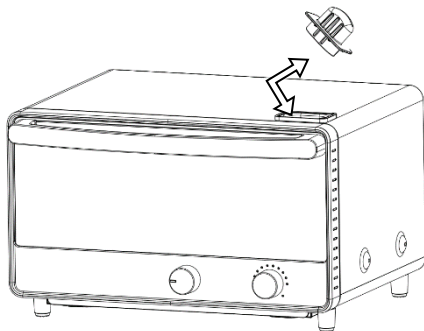
- Turn the appliance on or off by turning the knob.
- When the power is turned on, the power indicator lights up orange with a beep sound.

Time knob

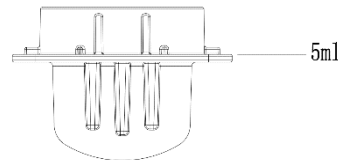
- Cooking time options are as follows:
1/2/3/4/5/6/7/8/9/10/15 (mins)
- When the cooking time is set, the timer indicator lights up orange.
- When the beep sounds, that indicates cooking is complete.

4. Steam Function

Function mode for: Cheese toast, Croissant, French bread, Bagel & Toast. When using the steam function add water into the water inlet. Refer to instructions below:



Pic 1



Pic 2

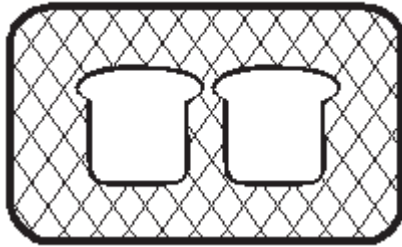
Remove the water cup by pulling upward as shown in Pic 1 and fill with 5ml of water, as shown on Pic 2.

Note: Water cup maximum capacity is 5ml.

Insert the water cup back on the unit.

IMPORTANT! Do not put anything other than tap water in the water inlet. Adding oil, seasonings, or food may cause electric shock or fire.

5. Place the food in the oven, set the time, and start to cook.



(Example: 2 pcs bread)

- ① Place the food on the toasting rack or baking pan and put into oven.
 - There may be differences in browning between the centre and the edges of the toasting rack. Place the food in the centre of the rack.
 - If the food is oily or easily burnt, to avoid too char or oil splash, it should be spread out and wrapped with tin foil.
- ② Select the function mode and turn the timer dial to set the cooking time. Cooking will start.
 - The heating element automatically turns on and off during operation to control the temperature. This is normal and not a malfunction.
 - The appropriate toasting time varies depending on the type, size, thickness, and number of slices of bread.
 - Frozen bread takes longer to toast.
 - Bread with high sugar content may brown quickly.
 - Monitor the bread and adjust cooking time as necessary.
 - When cooking, there will be water vapor and water droplets around the door. This is not a malfunction.
 - Do not open the door while heating. The temperature inside the appliance will change, which will affect the toasting results.

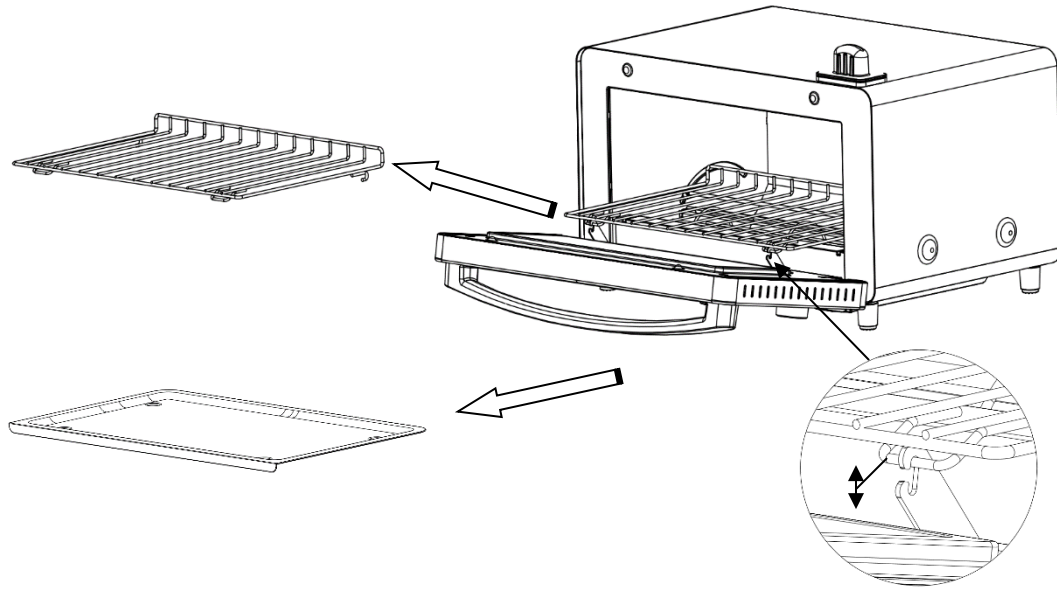
REMINDER: Do not cook with the oven empty or exert excessive rotation on the timer knob.

CAUTION: The bread may burn, therefore the steam oven must not be used near or below curtains and other combustible materials. The steam oven should be attended when in use.

WARNING!

DO NOT toast food with extremely runny ingredients such as butter, jam and other sugary ingredients. Adding any food substances can cause an electric shock and / or fire.

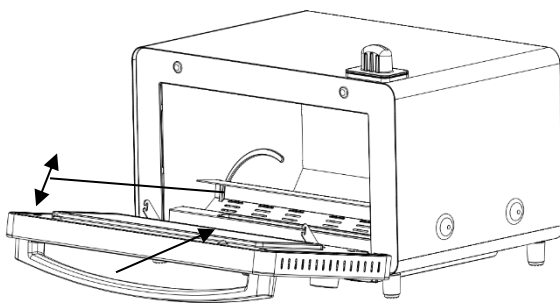
6. When the beep sounds, that indicates cooking is complete. Open the door gently and take out the food.
 - The inside of the appliance is hot immediately after cooking. To avoid burns, do not touch metal parts when removing the food.
 - When taking out food or containers, use tongs or potholders.
7. Press the power button to turn the power off.
8. Remove the power plug from the outlet.



Pic 3

Note: ①The temperature of the oven will be very high. Please wait for the oven to cool down before re-using again.

②The toasting rack and crumb tray could be removed out for cleaning, as shown in Pic 3. Remove the crumb tray below the oven. Open the door, the toasting rack can be removed from the hole in the door hook, as shown in Pic 4.



Pic 4

CLEANING AND MAINTENANCE

Clean the appliance after every use.

Before cleaning, unplug the power cord and allow the main unit to cool sufficiently.

- Use thick gloves to protect your hands.
- Do not use a dishwasher to wash the accessories. This can cause warping, changing colour, and corrosion.

- Cleaning the toasting rack
 1. Remove the toasting rack from the toasting rack frame.
 2. Wash with diluted mild dish soap and dry thoroughly.

- Cleaning the crumb tray
 1. Remove the crumb tray below the oven.
 2. Wash with diluted mild dish soap and dry thoroughly.
 - Be sure to clean the crumb tray after each use.

- Cleaning the baking pan

Wash with diluted mild dish soap and dry thoroughly.

- Cleaning the inside and outside of the appliance

Soak a soft cloth in diluted mild dish soap and wring it out well. Wipe the appliance and dry it thoroughly.

 - Be careful not to touch the heater tube. Doing so may cause it to break. If the heater tube is dirty, do not wipe it.
 - Food residue inside the appliance may cause uneven cooking.
 - Do not pour water directly on the appliance, as doing so may cause electric shock. Clean it only with a well wrung-out cloth.
 - To prevent damage to the product, use a soft cloth to clean.
 - Using other substances besides mild dish soap may cause malfunction.

TROUBLESHOOTING

Issue	●Points to check/ ☑Solutions
Smoke or an odour occurs	☑ Smoke or an odour may occur when using this appliance for the first time. This will eventually disappear.
There is a clicking noise and the heater turns on and off during cooking.	<ul style="list-style-type: none"> ●This is not a malfunction. It is the sound of the heater regulating temperature. ☑ The appliance can be used as-is.
Steam comes out of the door.	<ul style="list-style-type: none"> ●Steam from the boiler or white vapor from the moisture in the bread may come out of the door during cooking. ☑This is normal. However, keep hands and face away from steam as it is very hot. <p>IMPORTANT! Do not direct steam towards blinds, overhead cabinets, walls etc, that can get damaged due to steam and heat.</p>
The time displayed on the timer dial differs from actual cooking time.	<ul style="list-style-type: none"> ●In the last minute of the cooking time, the temperature will increase to colour the bread. The cooking time preceding the last minute may vary as the appliance monitors the temperature inside the oven and adjusts the heating time to achieve the best results. The time may vary depending on room temperature, humidity and other factors that can affect the appliance's internal temperature. This is not a malfunction. ☑The appliance can be used as-is.
No heating	<ul style="list-style-type: none"> ●Is the power plug disconnected from the outlet? ☑Insert the power plug securely into the power outlet. ●Is the timer set? ☑Set the time by turning the time knob.
The door will not close	<ul style="list-style-type: none"> ●Are the toasting rack, toasting rack frame, water cup and crumb tray properly attached? ☑Open the door and place the toasting rack on the toasting rack frame inside the appliance. <p>When attaching the rack, make sure the four "feet" match the corresponding locations on the frame.</p>
When water is added, it makes a sizzling sound.	<p>☑This happens if the boiler tray is hot (such as after continuous cooking). When water is added, it will make a sound as it evaporates inside the tray, but this does not affect the cooking. The amount of water that evaporates is limited so there is no need to add water even after the sizzling sound.</p>
Issue	●Points to check/ ☑Solutions

There is water on the crumb tray. Water is leaking from under the appliance.	<ul style="list-style-type: none"> ●Is the appliance slanted? ☐Place the appliance on a flat, stable surface. ●Has too much water been added? ☐Refer to “Cooking” and cook with the correct amount of water. ●Was water added with the appliance in Oven Mode? ☐ Do not use water in Oven Mode. ☐ Wait for the appliance to cool and wipe with a dry cloth.
No steam is generated.	<ul style="list-style-type: none"> ●Is the inside of the appliance hot? ☐If the appliance is hot due to consecutive use, condensation will not occur, and the steam will be invisible to the eye. This is not a malfunction. ●Was water poured in correctly before cooking? ☐Refer to “Cooking” and cook with the correct amount of water. ●Is the Oven Mode operating? ☐Steam does not generated when using the Oven Mode.
The centre of the heater tube does not glow red.	☐Due to the structure of the heater tube, the centre remains dark. This is not a malfunction.
The heater tube is not clean.	☐Do not clean the heater tube. Due to the material of the tube, it cannot be cleaned but the stains will become less visible with further use.

PRODUCT SPECIFICATION

Power supply	220-240V~ 50-60Hz
Rated power	1300W
Timer	1,2, 3, 4, 5, 6, 7, 8, 9,10 mins and 15 mins
Purpose	Household indoor use only. Not designed for commercial use.

12 MONTH WARRANTY

Thank you for your purchase from Kmart.

Kmart Australia Ltd warrants your new product to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law.

Kmart will provide you with your choice of a refund, repair or exchange (where possible) for this product if it becomes defective within the warranty period. Kmart will bear the reasonable expense of claiming the warranty. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre on 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or alternatively, via Customer Help at Kmart.com.au for any difficulties with your product. Warranty claims and claims for expense incurred in returning this product can be addressed to our Customer Service Centre at 690 Springvale Rd, Mulgrave Vic 3170.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.