



## Rechargeable Hand-Stick Vac Instruction Manual

For Household Use Only



Model No.: EV-6803-S259-A  
Rev 1

**Note:** The specifications and/or components of this appliance are subject to change without prior notice.

If any accessories should fail during use, please call 1300 105 888 (Australia) or 09 8870 447 (New Zealand) for an immediate replacement. This will save you from returning the product to the store.

If we can assist you in any other way, please feel free to contact us.

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# 1 Important Information



Before using this appliance, read and follow all warnings and instructions in this manual, even if you are familiar with this product.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Ensure children and babies do not play with plastic bags or packaging materials. Dispose of plastic bags or packaging materials safely.



## **WARNING – To reduce the risk of fire, electric shock, or injury:**

- Do not vacuum water, wet objects, liquids, ashes, hot coals, cigarette butts, matches or any hot, smoking or burning objects, etc.
- Do not pick up flammable or combustible materials (i.e., lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.
- Do not pick up toxic materials, such as chlorine bleach, ammonia or drain cleaner.
- Do not vacuum toner (for laser printers, copy machines etc.) as there is a risk of fire and explosion.
- Do not vacuum plaster dust, cement dust etc. as the filter will block very quickly.
- Do not use the vacuum without the filter fitted.
- Do not store or use the appliance near high-temperature areas.
- Do not run over the charger cable with the vacuum cleaner.
- Unplug the vacuum cleaner and carry using the carry handle to move from room to room.
- Never pull or carry the vacuum cleaner with its charger cable, accessories or tools.
- Do not use the vacuum cleaner if it is blocked. Turn off and clear all blockages before continuing.
- Do not use the vacuum cleaner with a blocked filter. Clean the filter before continuing (refer to the **Care and Maintenance** section).
- Do not use the vacuum cleaner if the appliance malfunctions, makes an abnormal noise, emits unusual smells or smoke, has been dropped or damaged in any manner, or if any breakage is found during operation.
- For electrical safety, any repairs to the product must be performed by a qualified electrical person only, or the product must be disposed of.
- Do not misuse the charger cable. Never pull the appliance by the cable or pull to disconnect it from the outlet. Instead, grasp the charger plug and pull to disconnect.
- Do not use the vacuum cleaner to pick up large objects, hard or sharp objects such as glass, nails, screws, coins, etc. that are likely to cause damage.
- Do not use with damaged charger cable or charger body.
- Do not use the vacuum cleaner if it has been dropped, damaged, left outdoors, or dropped into liquid (water etc.)

- Do not handle the charger or vacuum cleaner with wet hands.
- Do not put any objects into openings.
- Do not use with any openings blocked and do not restrict airflow.
- Do not attempt to modify this appliance in any way.
- Empty the dust canister regularly for optimal operation of the vacuum.
- Keep hair, loose clothing, fingers, feet and body parts away from openings or moving parts.
- Disconnect the charger from the power supply when not in use.
- Use only on dry, indoor surfaces.
- Use only as described in this manual. Use only the manufacturer's recommended attachments.
- Keep the charger cable away from heated surfaces.
- Keep all openings free of dust, lint, hair, and anything that may reduce airflow.
- Use extra care when vacuuming on stairs.
- Keep your work area well-lit.
- Store your appliance indoors in a cool, dry area.
- Operate the charger from a power source of the same voltage, frequency and rating as indicated on the product identification plate.
- If this appliance is used by a third party, supply the instruction manual with it.
- No liability can be accepted for any damage caused by non-compliance with these instructions or any other improper use or mishandling of the appliance.
- This product has not been designed for any use other than those specified in this manual.
- **ONLY** for domestic use. Industrial or commercial use invalidates the warranty.



## Battery Safety Information

Only use the battery charger supplied with the appliance.

Model No. ZD12D300050AU 100-240V~ 50/60Hz 0.5A Output: 30.0V  500mA



The battery charger is detachable.

Battery Pack Specification: EV-6803

Type: Li-ion, 25.9Vd.c., 2200mAh

Consumers are cautioned against using and/or purchasing counterfeit and/or inferior-quality batteries. These batteries have the potential to cause fire, personal injury, and/or damage to property. These batteries are typically found on online auction websites or from other retailers and are known to pose a potential safety risk.

This appliance contains a battery pack with non-replaceable battery cells.

Never try to recharge non-rechargeable batteries as they may explode, catch on fire or cause personal injury and/or damage to property.

- May explode if disposed of in fire.
- To prevent injury or burns, do not allow metal objects to contact battery terminals.
- Do not use or store in temperatures above 40°C.



The battery pack must be removed from the vacuum cleaner before disposal. Contact your local waste management authority for more information on Battery Recycling and disposal regulations in your area.



This symbol on the product or its packaging indicates:

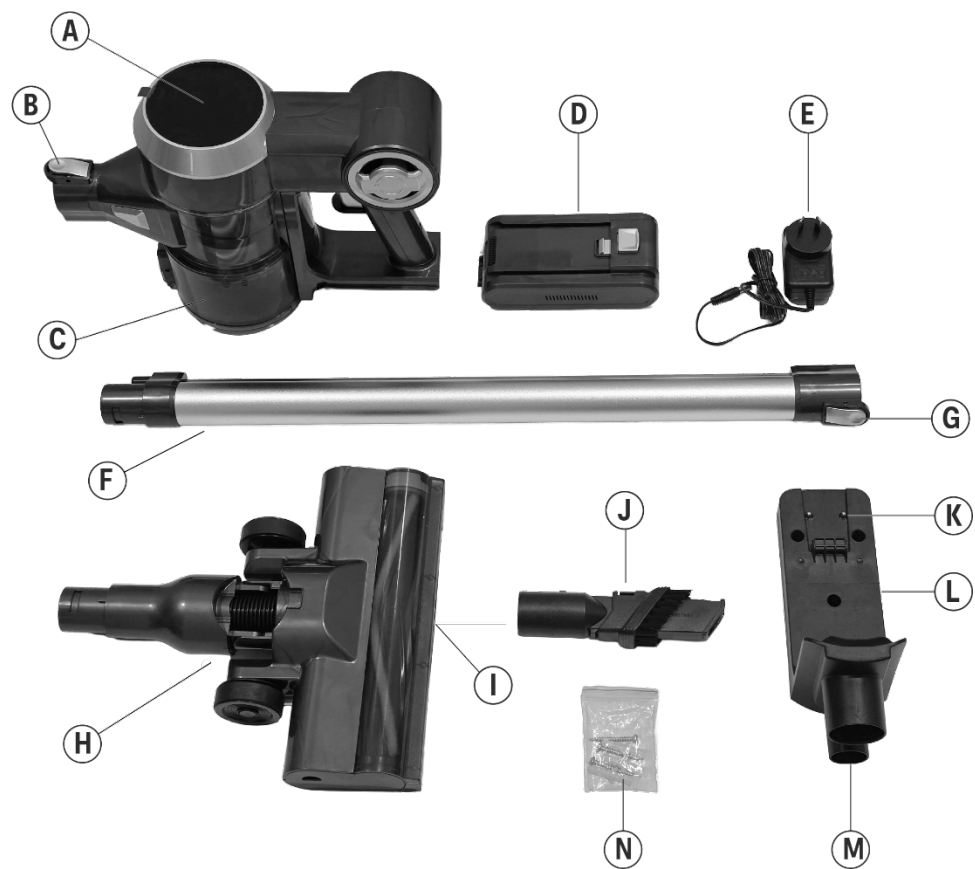
Do not dispose of electrical appliances or batteries as unsorted municipal waste, use separate collection facilities. Contact your local council for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. Please contact your local council or regional authority for more information on the collection, reuse, and recycling programmes.



**Indoor Use Only. Not for Outdoor Use.**

## Read and Save These Instructions

## 2 Components



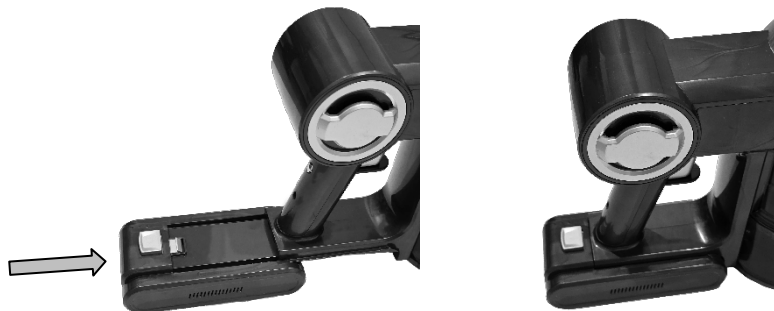
|   |                                |   |                                    |
|---|--------------------------------|---|------------------------------------|
| A | Control Panel                  | H | Motorised Floor Head               |
| B | Tube/Tool Release Button       | I | Motorised Floor Head LED Indicator |
| C | Dust Canister                  | J | Crevice/Brush Tool                 |
| D | Rechargeable Battery Pack      | K | Charging Contacts                  |
| E | Battery Charger                | L | Wall Mount Bracket                 |
| F | Extension Tube                 | M | Tool Holder                        |
| G | Floor Head/Tool Release Button | N | Wall Mounting Screws and Plugs     |

Note: The specifications and/or components of this appliance are subject to change without prior notice.

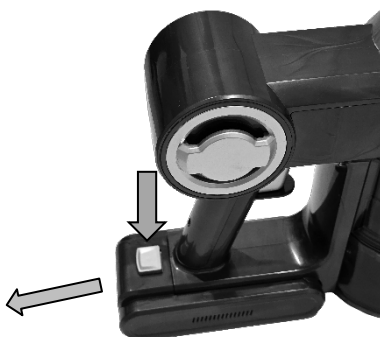
### 3 Getting Started

#### 3.1 Installing the Battery Pack

Align the grooves on the battery pack with the rails on the bottom of the vacuum cleaner handle, then slide the battery pack all the way in until it locks into place. The battery pack can only be fitted in one direction. Do not force it into place.

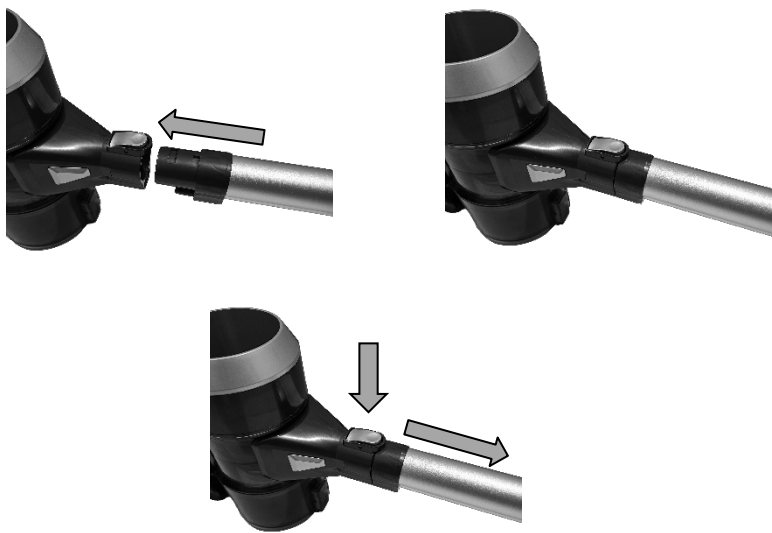


There should be no need to remove the battery pack during normal use once it is fitted. If you need to remove it, press and hold the battery release button on top of the battery pack, then slide the battery pack straight out from the vacuum cleaner handle.



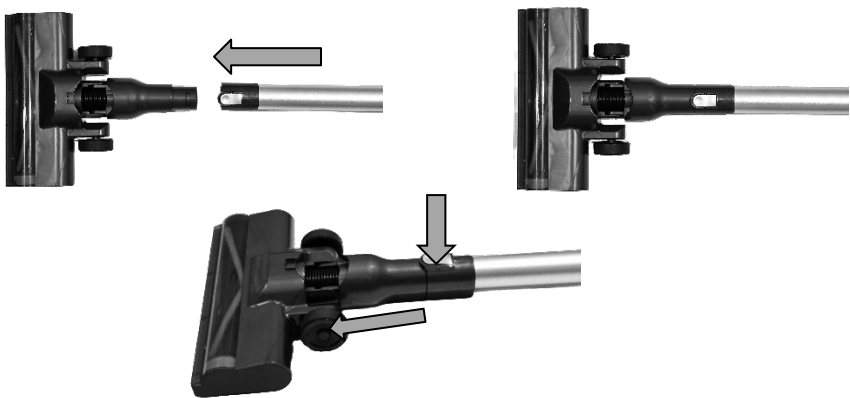
### 3.2 Installing the Extension Tube

Insert the top end of the extension tube into the main body, making sure it is aligned correctly. Push the extension tube in until it clicks into place. To remove, press the tube release button, then pull the extension tube straight out.



### 3.3 Installing the Floor Head

The motorised floor head is suitable for most common floor surfaces, such as hard floors, tiles and carpet. Insert the floor head connector into the bottom end of the extension tube until it clicks into place. To remove, press the release button, then pull the floor head away from the extension tube.



### 3.4 Using the Vacuum Cleaner as a Handheld Unit

The vacuum cleaner can be used as a handheld unit by attaching the crevice/brush tool or motorised floor head directly to the main body. This is useful for cleaning stairs, upholstery, car interiors and tight corners.

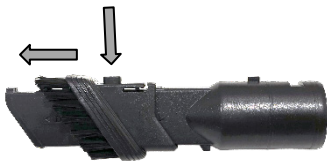
Insert the crevice/brush tool or motorised floor head into the main body until it clicks into place. To remove, press the release button, then pull it straight out.



### 3.5 Using the Crevice/Brush Tool

The crevice/brush tool is designed for cleaning furniture, corners, edges, and other hard-to-reach areas.

To use as a brush tool, press the release button and slide the brush forwards until it locks into place.



To use as a crevice tool, press the release button and slide the brush backwards until it locks into place.



**Note:** The crevice/brush tool can be attached directly to the main body or to the end of the extension tube.

### 3.6 Installing the Wall Mount Bracket

The wall mount bracket can be used to store the vacuum cleaner when not in use. If the battery charger is connected to the wall mount bracket, the vacuum cleaner can also be charged while stored on the bracket.

**IMPORTANT:** Before drilling, check that there are no electrical wires, water pipes or other services behind the wall.

1. Choose a suitable location near a power point, so the battery charger cable can reach the wall mount bracket easily.
2. Hold the wall mount bracket against the wall and mark the three screw hole positions.
3. Drill holes at the marked positions.
4. Insert the wall plugs into the holes.
5. Place the wall mount bracket against the wall, then secure it using the supplied screws.
6. Make sure the wall mount bracket is securely attached before placing the vacuum cleaner onto it.



**Note:** The supplied wall plugs are suitable for masonry walls. For other wall types, such as plasterboard, use suitable wall plugs or fixings. If unsure, consult a qualified tradesperson.

### 3.7 Charging the Vacuum Cleaner

**Note:** Fully charge the vacuum cleaner before first use.

Only use the battery charger supplied with the vacuum cleaner.

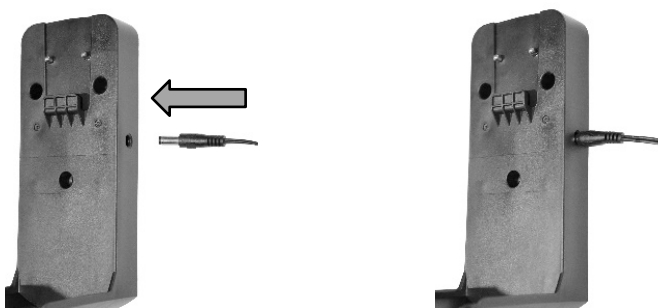
The battery pack can be charged by plugging the battery charger directly into the charging socket on the battery pack while it is fitted to the vacuum cleaner. If the wall mount bracket has been installed, the vacuum cleaner can also be charged while stored on the wall mount bracket.

**Note:** For wall mount charging, make sure the wall mount bracket has been installed correctly. Refer to section **3.6 Installing the Wall Mount Bracket**.

To charge the battery pack directly, insert the small plug end of the battery charger into the charging socket on the battery pack.



To charge using the wall mount bracket, insert the small plug end of the battery charger into the charging socket on the wall mount bracket.



Place the vacuum cleaner onto the wall mount bracket, making sure the metal contacts on the battery pack align with the charging contacts on the wall mount bracket.

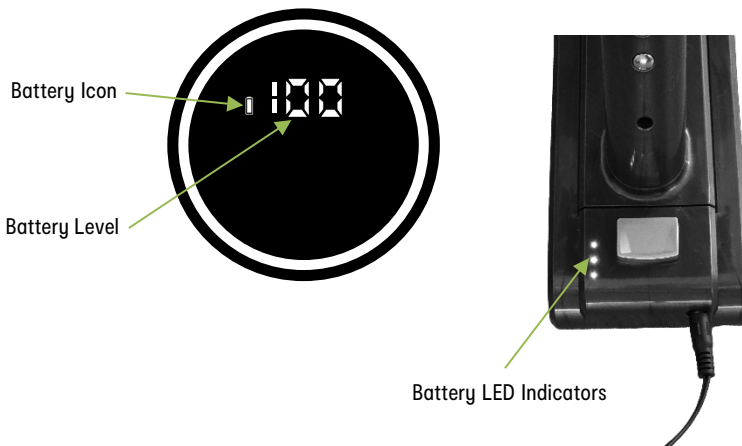


Plug the battery charger into the power point and switch on.

During charging, the battery icon on the control panel will blink, and the current battery level is displayed. The LED indicators on the battery pack will blink to indicate charging and show the charging level.

It may take up to 5 hours to fully charge the battery from empty.

**IMPORTANT: NEVER BLOCK ANY VENTS OR OPENINGS, OR COVER THE VACUUM CLEANER OR BATTERY PACK WHILE CHARGING.**



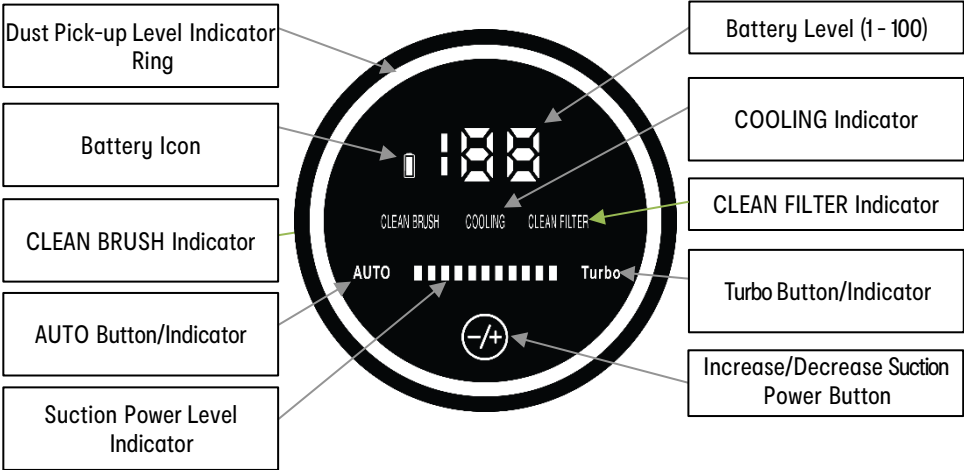
When the battery is fully charged, the battery icon on the control panel and the battery pack LED indicators will remain illuminated, and the battery level will display 100. After 30 minutes, the control panel display and battery pack LED indicators will automatically turn off.

Switch off the power point. If charging directly from the battery pack, unplug the battery charger from the battery pack. Unplug the battery charger from the power point when the charger is not in use.

# 4 Using the Vacuum Cleaner

## 4.1 The Control Panel

The control panel displays the battery level, power mode, dust pick-up level and maintenance indicators.



## 4.2 Antistatic Contacts

There are two antistatic contacts located on the back of the handle. These contacts are designed to touch your hand during use and help reduce static build-up in the vacuum cleaner. This may help reduce the chance of static shock, especially when vacuuming synthetic carpets and similar surfaces.



## 4.3 Powering On/Off

Before use, make sure the vacuum cleaner is assembled correctly and the battery is fully charged.

To switch on, grasp the handle, then squeeze and release the trigger.



The vacuum cleaner will start in the default Auto mode.

**Note:** When the motorised floor head is in use, the floor head LED indicator will illuminate green.

To switch off, squeeze the trigger again, then release.

**Note:** The vacuum cleaner cannot be started while charging.

## 4.4 Selecting the Suction Power Mode

The vacuum cleaner starts in Auto mode by default. When Auto mode is active, the Auto indicator lights up blue.

In Auto mode, the vacuum cleaner automatically adjusts the suction power according to the amount of dust and debris detected during cleaning. The dust pick-up level indicator ring fills clockwise to show the dust level, while the illuminated bars show the current suction power level.

To manually adjust the suction power, press the  button. There are 3 selectable suction power levels. The suction power level indicator will change to show the selected suction power level.

To return to Auto mode at any time, press the **AUTO** button.

**Note:** Higher suction power drains the battery faster and reduces the operating time.

## 4.5 Turbo Mode

Turbo mode provides maximum suction power for short bursts of intensive cleaning, such as stubborn dirt or heavier debris.

To activate Turbo mode, press the **Turbo** button. When Turbo mode is active, the **Turbo** indicator lights up blue.

Turbo mode runs for 30 seconds each time it is activated. After 30 seconds, the vacuum cleaner will return to the previous mode or suction level.

Turbo mode cannot be activated again until after a 1-minute cooldown period. Turbo mode also cannot be activated when the battery level is below 35.

**Note:** Turbo mode uses maximum suction power and will drain the battery faster, reducing the operating time.

## 4.6 Battery Icon Indicator

When the battery level is 10 or below, the battery icon will blink red on the control panel. The battery pack LED indicators will also blink white.

Charge the vacuum cleaner as soon as possible.

## 4.7 CLEAN BRUSH Indicator

The vacuum cleaner is fitted with a sensor that detects if the roller brush in the motorised floor head becomes jammed.

If the roller brush becomes jammed, the motorised floor head LED indicator will turn off and the **CLEAN BRUSH** indicator will blink on the control panel.

If the **CLEAN BRUSH** indicator blinks, switch off the vacuum cleaner and clean the roller brush. Refer to section **5.5 Cleaning the Motorised Floor Head**.

## 4.8 CLEAN FILTER Indicator

The vacuum cleaner is fitted with a sensor that detects if the filter is clogged or if airflow is reduced during use. If the filter becomes clogged or needs cleaning, the **CLEAN FILTER** indicator will blink on the control panel.

If the **CLEAN FILTER** indicator blinks, switch off the vacuum cleaner and check the dust canister, connection opening on the main body, extension tube and floor head connector for blockages. Remove any debris and clean the filters if required. Refer to section **5 Care and Maintenance**.

## 4.9 COOLING Indicator

The vacuum cleaner is fitted with a sensor that monitors the battery temperature.

If the battery overheats during charging or use, the **COOLING** indicator will blink on the control panel. The vacuum cleaner will turn off automatically shortly afterwards.

If this happens, unplug the battery charger if charging, and allow the vacuum cleaner to cool down for at least 1 hour before using or charging it again.

**Note:** Charging or using the vacuum cleaner in a hot environment above 40°C may increase the chance of the battery overheating.

## 5 Care and Maintenance

**IMPORTANT:** Always switch off the vacuum cleaner, remove the battery pack and disconnect the battery charger before cleaning, checking for blockages or carrying out maintenance. Do not operate the vacuum cleaner while checking for blockages. Take care when removing blockages, as sharp objects may be present.

### 5.1 Emptying the Dust Canister

To maintain best performance, empty the dust canister after each use, or sooner if suction power drops or the dust canister becomes full.

For easier emptying, remove the extension tube and motorised floor head before emptying the dust canister.

Hold the vacuum cleaner over a rubbish bin, then press the dust canister release button to open the dust canister lid. Empty the contents into the bin.



Close the dust canister lid until it clicks into place.

### 5.2 Cleaning the Dust Canister

Clean the dust canister regularly to help maintain suction performance.

To remove the dust canister base, rotate it until the “Unlock” padlock symbol aligns with the arrow mark on the main unit, then pull the dust canister base straight down to remove it.



Wash the dust canister base in warm, mild soapy water, then rinse with clean, cold water. Allow it to dry completely before refitting.

Do not scrub the dust canister base or place it in a dishwasher.

Do not use a hairdryer to dry the dust canister base.

To clean the upper part of the dust canister, which is attached to the vacuum cleaner, first remove the filter assembly. Refer to section **5.3 Cleaning the Main Filters** for filter removal instructions. Wipe the inside with a damp cloth, then dry thoroughly before refitting the filter assembly.

To refit the dust canister base, position it so the “Unlock” padlock symbol aligns with the arrow mark on the main unit, then rotate it until the “Lock” padlock symbol aligns with the arrow mark to secure it.



### 5.3 Cleaning the Main Filters

**Important:** The filters must be cleaned regularly to maintain the best suction performance and help prevent overheating or damage to the vacuum cleaner.

It is best to clean the filters after emptying the dust canister when you have finished vacuuming for the day.

**Note:** Never use the vacuum cleaner with a wet or damp filter, or without the filters fitted. Using a wet or damp filter may damage the filter and vacuum cleaner and will void your warranty.

To access the filters, remove the dust canister base as described in 5.2 **Cleaning the Dust Canister**. Pull the filter assembly straight down to remove it.



Hold the ribbon on top of the white filter and pull it up to remove the white filter, then remove the black foam filter.



Only wash the white filter if it is very dirty. For regular cleaning, tap the edge of the filter gently on a hard surface to dislodge dust and debris.

**Note: The black foam filter can only be tapped clean. Do not wash it.**

If required, wash the white filter and filter holder in warm, mild soapy water, then rinse with clean, cold water. Allow both parts to dry completely before refitting.

Do not scrub the white filter or filter holder. Do not place either part in a dishwasher.

Do not use a hairdryer to dry the white filter or filter holder.

Refit the black foam filter to the filter holder, then refit the white filter. Refit the filter assembly before refitting the dust canister base.

To refit the dust canister base, position it so the “Unlock” padlock symbol aligns with the arrow mark on the main unit, then rotate it until the “Lock” padlock symbol aligns with the arrow mark to secure it.

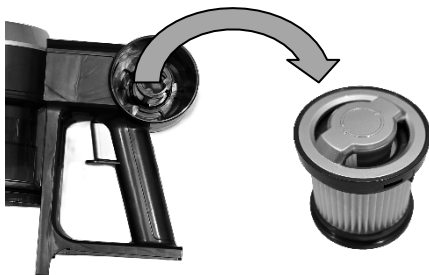
## 5.4 Cleaning the Exhaust Filter

Clean the exhaust filter regularly to maintain suction performance and help prevent overheating or damage to the vacuum cleaner.

The exhaust filter is a HEPA filter and is located above the handle, where the exhaust air exits.



To access the exhaust filter, rotate the exhaust filter cover anticlockwise, then lift the exhaust filter and cover assembly out.



Only wash the exhaust filter if it is very dirty. For regular cleaning, tap the exhaust filter gently over a rubbish bin to remove dust and debris.

If required, wash the exhaust filter in warm, mild soapy water, then rinse with clean, cold water. Allow it to dry completely before refitting.

Do not scrub the exhaust filter or place it in a dishwasher.

Do not use a hairdryer to dry the exhaust filter.

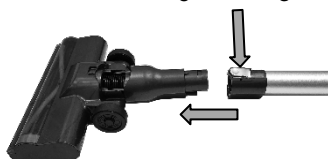
To refit, place the exhaust filter and cover assembly back into the exhaust housing and rotate it clockwise until secure.

**Note:** Replace the exhaust filter every 6 months, or sooner if it is damaged, worn or cannot be cleaned properly.

## 5.5 Cleaning the Motorised Floor Head

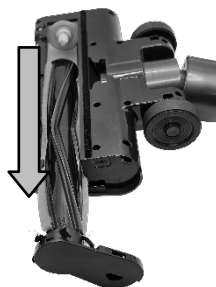
The roller brush in the motorised floor head can be removed for easy cleaning and removal of hair and debris.

Make sure the motorised floor head is removed from the extension tube or main unit before cleaning.



Turn the motorised floor head over so the underside is facing up.

Push upwards on the thumb recess to unlock the side cover, then slide the roller brush out.



Remove any tangled hair or debris from the roller brush and roller brush housing. If hair is wrapped around the roller brush, carefully cut it away with scissors, taking care not to damage the bristles.

Check the floor head connector opening for any trapped debris, and remove any blockages.

Insert the roller brush back into the housing. The roller brush can only be fitted in one direction. Close the side cover and press down until it clicks into place.

## **6 Storage**

Before storing the vacuum cleaner, follow the instructions below:

- Switch off the vacuum cleaner and empty the dust canister.
- Make sure the dust canister base, filters and any washed parts are completely dry before refitting and storing the vacuum cleaner.
- The vacuum cleaner can be stored on the wall mount bracket when not in use. Make sure the wall mount bracket is securely installed before placing the vacuum cleaner onto it.
- The crevice/brush tool can be stored on the tool holder on the wall mount bracket. Push the crevice/brush tool onto the tool holder until it is securely held.
- Switch off the power point when the vacuum cleaner is fully charged. Unplug the battery charger from the power point when the charger is not in use.
- Store the vacuum cleaner indoors in a cool, dry place. Do not store it in direct sunlight, near heat sources or in areas exposed to moisture.

## **7 Replacement Filters**

If a filter is damaged, worn or cannot be cleaned properly, replace it before using the vacuum cleaner again.

Replacement filters can be purchased from Customer Service:

**Australia:** 1300 105 888

**New Zealand:** 09 8870 447

**Email:** [info@hegroup.com.au](mailto:info@hegroup.com.au)

## 8 Troubleshooting

| Problem                                                          | Possible Solution                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vacuum cleaner will not switch on                                | Check that the battery pack is fully charged and fitted correctly.                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|                                                                  | The motor or battery pack may have overheated. Allow the vacuum cleaner to cool down for at least 1 hour before using it again.                                                                                                                                                                                                                                                                                                                                                                      |
| CLEAN BRUSH indicator is blinking / Roller brush is not spinning | The roller brush in the motorised floor head may be jammed with tangled hair or debris. Switch off the vacuum cleaner, then remove any tangled hair or debris from the roller brush. Refer to section <b>5.5 Cleaning the Motorised Floor Head</b> .                                                                                                                                                                                                                                                 |
| CLEAN FILTER indicator is blinking                               | Empty the dust canister and clean the filters.                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                  | Check for blockages in the connection opening on the main body, extension tube and floor head connector. Remove any blockages.                                                                                                                                                                                                                                                                                                                                                                       |
| Vacuum cleaner turned off and the COOLING indicator is blinking  | The battery has overheated. Do not charge or use the vacuum cleaner in temperatures of 40°C or above.<br>Unplug the battery charger (if charging) and allow the vacuum cleaner to cool down for at least 1 hour before attempting to start again.                                                                                                                                                                                                                                                    |
| Noisy operation                                                  | Clean the filters and empty the dust canister.                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                  | Check for partial blockages and remove any blockages.                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Suction is weak                                                  | Suction may be set to the lowest level. Press the  button on the control panel to select a higher suction level or press the Turbo button for maximum suction power for 30 seconds.                                                                                                                                                                                                                                 |
|                                                                  | Empty the dust canister and clean the filters.<br>Check for blockages and remove any blockages. Check that the battery is fully charged.                                                                                                                                                                                                                                                                                                                                                             |
| Vacuum cleaner is not charging                                   | Check that the battery charger is plugged securely into the power point and switched on. Only use the battery charger supplied with the vacuum cleaner.<br>Make sure the small plug end of the battery charger is fully inserted into the charging socket on the battery pack or wall mount bracket.<br>If charging on the wall mount bracket, make sure the battery pack is fitted correctly and the metal contacts on the battery pack align with the charging contacts on the wall mount bracket. |

|                                             |                                                                                                                                                                                                                                                                                                                     |
|---------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Motorised floor head is hard to push</p> | <p>The roller brush may be jammed with hair or debris. Switch off the vacuum cleaner, then clean the roller brush. See <b>5.5 Cleaning the Motorised Floor Head</b>.</p> <p>Thick or high-pile carpet may jam the roller brush.</p>                                                                                 |
| <p>Static Shock</p>                         | <p>Static discharge may occur when vacuuming synthetic carpets or surfaces, especially in dry environments. This is not a fault of the vacuum cleaner.</p> <p>Make sure your hand is touching the antistatic contacts on the handle during use. Increasing room humidity may also help reduce static discharge.</p> |

# 9 Warranty Information

## 12 Month Warranty

Thank you for your purchase.

Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law. For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expenses incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

| Contact for Kmart purchases                                                                                                                                                                                                                                           | Contact for Target purchases                                                                                                                                                                                                                                   |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Kmart Australia Ltd.<br>C/- Customer Service Centre<br>L2/ 1 MIDDLE ROAD, CHADSTONE VIC 3148<br>AUSTRALIA<br>Customer Service: 1800 124 125<br>(Australia) or 0800 945 995<br>(New Zealand) or via<br>Customer Help at <a href="http://kmart.com.au">kmart.com.au</a> | Target Australia Pty Ltd<br>C/- Customer Service Centre<br>L2/ 1 MIDDLE ROAD, CHADSTONE VIC 3148<br>AUSTRALIA<br>Customer Service: 1300 753 567 or via<br>Customer Help at<br><a href="http://target.com.au/help/contact-us">target.com.au/help/contact-us</a> |

**IMPORTANT!** For all technical queries or difficulties in operating the product and for spare parts, contact H.E. Group customer service 1300 105 888 (Australia) and 09 8870 447 (New Zealand).

