



Robotic Vac with Mapping Instruction Manual For Household Use Only



Model No.: X617Y

Rev 1

Note: The specifications and/or components of this appliance are subject to change without prior notice.

If any accessories should fail during use, please call 1300 105 888 (Australia) or 09 8870 447 (New Zealand) for an immediate replacement. This will save you from returning the product to the store.

If we can assist you in any other way, please feel free to contact us.

1	Important Information	4
2	Product Overview.....	8
	2.1 Robot Vacuum.....	9
	2.2 Charging Base	10
	2.3 Water Tank / Dust Box.....	10
	2.4 Remote Control	11
3	Setting up the Charging Base	11
4	Setting up the Robot Vacuum.....	13
	4.1 Side Brush Installation	13
	4.2 Charging the Robot Vacuum.....	14
	4.3 Installing the Remote Control Batteries.....	14
5	Using Your Robot Vacuum.....	15
	5.1 Power and Operating Modes.....	15
	5.2 Powering On and Off.....	15
	5.3 Starting and Pausing Cleaning.....	15
	5.4 Returning to the Charging Base.....	16
	5.5 Automatic Charging.....	16
	5.6 Cleaning Modes	17
	5.7 Adjusting the Suction Power.....	18
	5.8 Manual Navigation Using the Remote Control	18
	5.9 Do Not Disturb Mode	18
6	Mopping Function.....	19
	6.1 Filling the Water Tank.....	19
	6.2 Using the Mop Function	20
7	Care and Maintenance	21
	7.1 Emptying the Water Tank and Cleaning the Mop Pad	21
	7.2 Emptying the Dust Box.....	22
	7.3 Cleaning the Filters	23
	7.4 Cleaning the Side Brushes.....	24
	7.5 Cleaning the Rolling Brush.....	24
	7.6 Cleaning the Sensors.....	25
	7.7 Cleaning the Charging Contacts.....	26
	7.8 Cleaning the Wheels.....	27
	7.9 Cleaning the Robot Vacuum Body.....	27
8	App Connection	28
	8.1 SmartLife App.....	28
	8.2 Downloading and Registering the App.....	28
	8.3 Adding the Robot Vacuum	29
	8.4 Using the App.....	30
9	Troubleshooting	34
	9.1 Robot Vacuum Power / Home Indicator Light Status.....	34
	9.2 Troubleshooting Guide	34
10	Storage.....	36
11	Warranty Information.....	37

1 Important Information



Before using this appliance, read and follow all warnings and instructions in this manual, even if you are familiar with this product.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Ensure children and babies cannot play with plastic bags or any packaging materials.



Safety & Warnings

Please read this instruction manual carefully before first use and keep it for future reference.

- Do not vacuum water, wet objects, liquids, ashes, hot coals, cigarette butts, matches or any hot, smoking or burning objects, etc.
- Remove loose cables, cords, lightweight fabrics, paper and small objects from the floor before use.
- Remove fragile objects from the cleaning area before use.
- Keep pet bowls and lightweight objects out of the cleaning area.
- Avoid using the robot vacuum on rugs with tassels, loose threads or frayed edges.
- Keep doorways open when creating a map or cleaning multiple rooms.
- Do not pick up flammable or combustible materials (i.e., lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.
- Do not pick up toxic materials (i.e., chlorine bleach, ammonia, drain cleaner, etc.)
- Do not vacuum toner (for laser printer, copy machines, etc.) as there is a risk of fire and explosion.
- Do not vacuum plaster dust, cement dust etc. as the filter may become blocked very quickly.
- Do not use the vacuum without all filters fitted.
- Do not store or use the appliance near high temperature areas.
- Do not run over the charger cable with the robot vacuum.
- Do not use the robot vacuum if it is blocked. Turn off and clear all blockages before continuing.
- Do not use the robot vacuum with a blocked filter. Clean filter before continuing (refer to the Care and Maintenance section).
- Do not use the robot vacuum if the appliance malfunctions, abnormal noise, smell, smoke, is dropped or damaged in any manner or any breakage is found during operation.
- For electrical safety, any repairs to the product must be performed by a qualified electrical person only, or the product must be disposed of.
- Do not misuse the charger cable. Never pull the appliance by the cable or pull to disconnect it from the outlet. Instead, grasp the charger body and pull to disconnect.

- Do not use with damaged charger cable or charger body. Do not handle charger or robot vacuum with wet hands. Do not sit or stand on this appliance.
- Do not place any objects on top of this appliance.
- Do not use in wet or moist areas such as bathrooms, showers, etc.
- Do not place or operate the appliance on tables, chairs or elevated surfaces where it may fall.
- Empty the dust box regularly for optimal operation of the robot vacuum.
- Clean the filter regularly for optimal operation of the robot vacuum.
- Do not use without the filter in place.
- Keep hair, loose clothing, fingers, feet, and body parts away from openings or moving parts such as the wheels and spinning brushes.
- Disconnect the charger from the power supply when not in use for extended periods.
- Charge the robot vacuum at least once every 3 months if it will not be used for extended periods.
- Do not use the robot vacuum to pick up large objects, hard or sharp objects such as glass, nails, screws, coins, etc. that are likely to cause damage.
- Do not use the robot vacuum if it has been dropped, damaged, left outdoors, or dropped into liquid (water etc.)
- Do not put any objects into openings.
- Do not use with any openings blocked and do not restrict airflow.
- Do not attempt to modify this product in any way.
- Use extra care when vacuuming on stairs.



Indoor Use Only. Not for Outdoor Use.

- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Keep charger cable away from heated surfaces.
- Keep all openings free of dust, lint, hair, and anything that may reduce airflow.
- Keep your work area well lit.
- Store the appliance indoors in a cool, dry area.
- Operate the charger from a power source of the same voltage, frequency and rating as indicated on the product identification plate.
- Only use the battery charger which was supplied with this appliance.
- Stop using the appliance immediately if the battery shows signs of overheating, swelling, leakage or damage.
- Ensure the robot vacuum is turned off before picking it up or carrying it.
- Hold the robot vacuum securely with both hands when carrying it.
- If a third party uses this appliance, supply the instruction manual with it.

- No liability can be accepted for any damage caused by non-compliance with these instructions or any other improper use or mishandling of the appliance.
- This product has not been designed for any uses other than those specified in this manual.
- **ONLY** for domestic use. Industrial or commercial use invalidates the warranty.



WARNING

Only charge the appliance from an SELV (Safety Extra Low Voltage) Battery Charger with an output rating the same as indicated on the appliance's rating label.

Model No. CZH024N190100AUWO 100-240V~ 50/60Hz 0.8A Output: 19.0V $\overline{\text{---}}$ 1.0A

Battery Pack Specification: Type: Li-ion, 18650 14.4Vd.c., 3200mAh

Consumers are cautioned against using and/or purchasing counterfeit and/or inferior quality batteries. These batteries have the potential to cause fire, personal injury, and/or damage to property. These batteries are typically found on online-auction websites or from other retailers and are known to pose a potential safety risk.

Never try to recharge non-rechargeable batteries as they may explode, catch on fire, or cause personal injury and/or damage to property.

- May explode if disposed of in fire.
- To prevent injury or burns, do not allow metal objects to contact battery terminals.
- Do not use or store in temperatures above 40°C.

Only use a genuine battery and other accessories/parts from the supplier, as using a non-genuine battery and other parts may harm the product and could be a risk to the user and bystanders.

Battery Safety Information

- Use only 2 × AAA 1.5V non-rechargeable batteries.
- Insert the batteries according to the polarity markings (+ and -).
- **WARNING:** Keep batteries out of reach of children. Swallowing can lead to chemical burns, perforation of soft tissue, and death. Severe burns can occur within 2 hours of ingestion. Seek medical attention immediately.
- Do not mix different types of batteries or new and used batteries.
- This remote control uses non-rechargeable batteries, these batteries are not to be recharged.
- Remove exhausted batteries from the remote control and dispose of them safely in accordance with local regulations. Do not dispose of batteries in household waste.
- If the remote control is not used for an extended period, remove the batteries before storing.
- If batteries are damaged or leaking, avoid contact with the skin or eyes. If contact occurs, rinse immediately with plenty of clean water and seek medical attention.
- Do not expose the remote control or batteries to excessive heat such as direct sunlight, heaters, fire, or other high-temperature environments.
- Keep batteries away from metal objects to prevent the terminals from short-circuiting.
- Do not modify, pierce, damage, dismantle, short-circuit, overcharge, or reverse charge the batteries.

- When handling batteries, ensure that your hands, the remote control, and the batteries are dry.
- Ensure the battery compartment is securely closed after replacing the batteries.
- For safe disposal of the appliance, remove the batteries from the remote control before disposing of the product and dispose of them safely in accordance with local regulations.



Moisture and Cleaning

This product is not waterproof! Do not immerse the unit in water or let it come in contact with water.

If water penetrates the unit, it can cause severe damage.

Do not use cleaning agents which contain alcohol, ammonia, benzene, or abrasives, as these can damage the unit. Use a soft, damp cloth for cleaning.



Heat

Do not expose the unit to direct sunlight.

Ensure that the device is not exposed to any direct heat sources, such as radiators or open fires. Ensure that the unit is not covered.



The battery pack must be removed from the robot vacuum before disposal. Contact your local waste management authority for more information on Battery Recycling and disposal regulations in your area.



This symbol on the product or its packaging indicates:

Do not dispose of electrical appliances or batteries as unsorted municipal waste, use separate collection facilities. Contact your local council for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. Please contact your local council or regional authority for more information on collection, reuse, and recycling programmes.



If you have any cybersecurity-related concerns or queries, please contact us online via our 'Contact Us' page at <https://www.kmart.com.au/contact-us/> or reach us by phone using the numbers listed below:

CUSTOMER SERVICE

KMART AU: 1800 124 125

KMART NZ: 0800 945 995

TARGET AU: 1300 753 567

Read and Save These Instructions

2 Product Overview



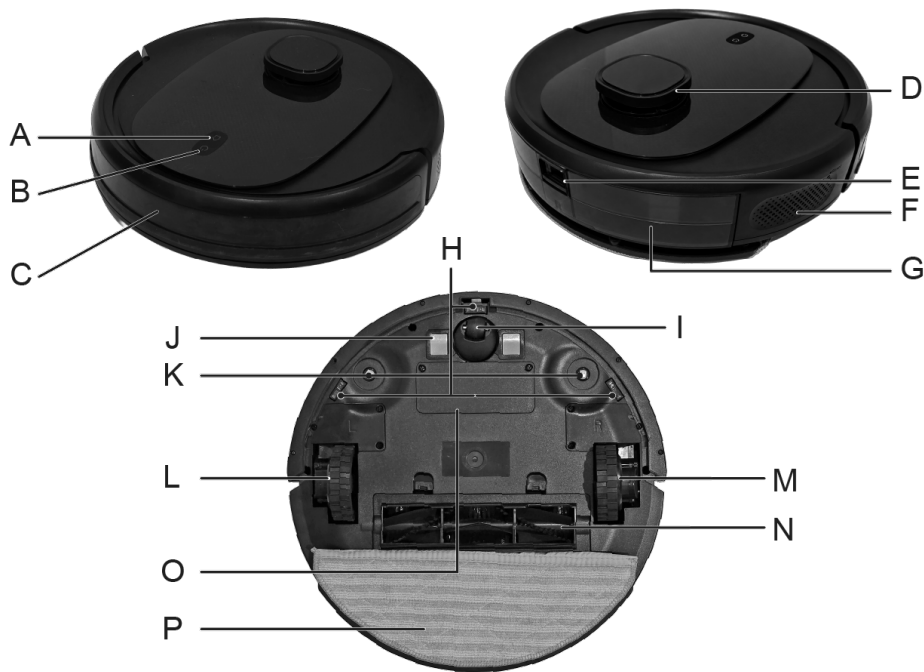
A	Robot Vacuum	D	Side Brush (x4)
B	Charging Base	E	Remote Control
C	Cleaning Tool	F	Power Adapter

Note: The remote control requires 2 AAA 1.5V batteries (not supplied).

Note: Remove all protective films from the charging base and robot vacuum before use.

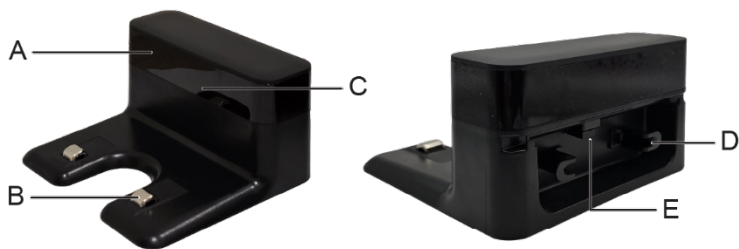
Note: The specifications and/or components of this appliance are subject to change without prior notice.

2.1 Robot Vacuum



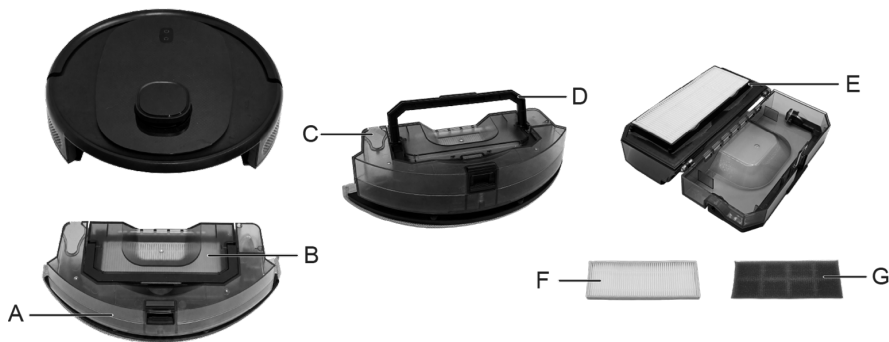
A	Home Button	I	Front Castor Wheel
B	Power Button	J	Charging Contacts
C	Bumper	K	Side Brush Mount
D	LiDAR Sensor	L	Left Wheel
E	Water Tank Release Latch	M	Right Wheel
F	Speaker	N	Rolling Brush
G	Water Tank / Dust Box	O	Battery Cover
H	Cliff Sensors	P	Mop Pad

2.2 Charging Base



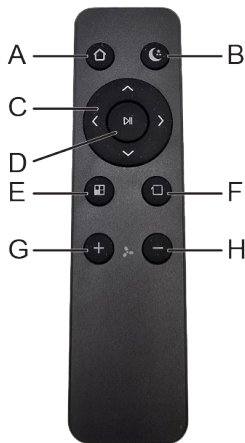
A	Signal Communication Window
B	Charging Contacts
C	Power Indicator Light
D	Cord Storage Hook
E	Power Adapter Socket

2.3 Water Tank / Dust Box



A	Water Tank	E	Filter Compartment
B	Dust Box	F	HEPA Filter
C	Water Tank Cap	G	Foam Filter
D	Dust Box Handle		

2.4 Remote Control

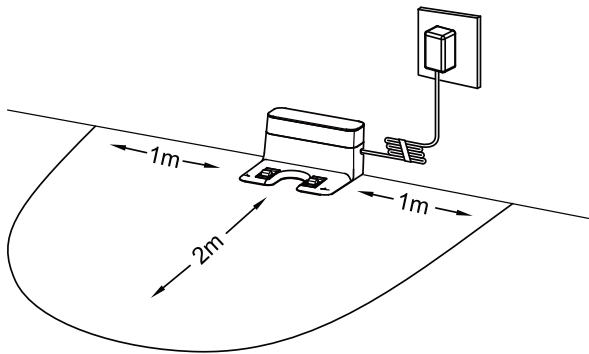


A	Home (Return to Charge) Button
B	Do Not Disturb Mode
C	Manual Direction Buttons
D	Start/Pause Cleaning
E	Spot Clean Button
F	Edge Clean Button
G	Increase Suction Power
H	Decrease Suction Power

3 Setting up the Charging Base

Set up the charging base before preparing or charging the robot vacuum.

1. Place the charging base against a wall on a flat ground in an open, uncluttered area.



2. Remove obstacles around the charging base:
 - At least 1 m of clearance on both sides
 - At least 2 m of clearance in front

3. Connect the power adapter to the charging base.



4. Plug the power adapter into a power outlet.
5. Check that the power indicator on the charging base lights up.

Notes:

- Do not block the signal communication window on the charging base. Keep the power cable tidy and away from the front of the charging base so the robot vacuum can locate the charging base correctly.
- The robot vacuum may have difficulty finding the charging base in a large room or a room with many obstacles.
- Keep the charging base connected to power during normal use so the robot vacuum can return to charge automatically.
- Avoid using a power source that may be switched off accidentally, such as a power strip or outlet controlled by a wall switch.

4 Setting up the Robot Vacuum

Before first use, complete the following steps.

4.1 Side Brush Installation

IMPORTANT: The side brushes must be installed before using the robot vacuum.

1. Make sure the robot vacuum is turned off.
2. Turn the robot vacuum over and place it on a soft, stable surface to avoid scratching the top cover.
3. Locate the two side brush mounts on the bottom of the robot vacuum.
4. Align the opening on the underside of each side brush with the side brush mount.



5. Push each side brush firmly onto the mount until it is secure in place.
6. Return the robot vacuum to the upright position.

4.2 Charging the Robot Vacuum

1. Place the robot vacuum on the charging base, ensuring the charging contacts on the robot vacuum align with the charging contacts on the charging base.



2. Allow the robot vacuum to charge fully before first use. The **Power / Home** button indicator light breathes blue while the robot vacuum is charging. When fully charged, the robot vacuum can remain on the charging base so that it's ready for the next cleaning session.

IMPORTANT: Charge the robot vacuum for at least 12 hours before using it for the first time.

Note: The **Power / Home** button indicator light shows a blue breathing light while charging and turns solid blue when the battery is fully charged.

Note: The robot vacuum may become warm while charging. This is normal.

4.3 Installing the Remote Control Batteries

Open the battery compartment cover on the back of the remote control.

Insert 2 × AAA 1.5 V batteries (not supplied), ensuring the polarity markings (+ and –) are correct, then close the battery compartment cover securely.

IMPORTANT: Do not mix old and new batteries or different battery types.



5 Using Your Robot Vacuum

The robot vacuum uses advanced LiDAR navigation technology and multiple sensors to intelligently clean your home. During cleaning, the robot vacuum creates and updates a navigational map to help optimise cleaning coverage and avoid obstacles. The map can be viewed in the SmartLife app. Once cleaning is complete or the battery level becomes low, the robot vacuum automatically returns to the charging base to charge the battery.

5.1 Power and Operating Modes

The robot vacuum has the following operating modes:

Mode	Description
Off/Sleep Mode	The robot vacuum is powered off or in Sleep mode and the Power / Home button indicator light is off.
Standby Mode	The robot vacuum is powered on and waiting for operation. The Power / Home button indicator light blinks blue slowly.
Cleaning Mode	The robot vacuum is cleaning and the Power / Home button indicator light stays solid blue.

5.2 Powering On and Off

Turning the Robot Vacuum On

- Press and hold the **Power** button for 3 seconds to turn on the robot vacuum.
- The **Power / Home** button indicator light turns on when the robot vacuum is powered on.

Turning the Robot Vacuum Off

- Press and hold the **Power** button for 3 seconds to turn off the robot vacuum.
- The **Power / Home** button indicator light turns off when the robot vacuum is powered off.

Note: If the robot vacuum is not used for approximately 5 minutes, it automatically enters Sleep mode to help conserve battery power.

Note: If the robot vacuum is in Sleep mode, press the **Power** button on the robot vacuum or the **Start/Pause** button on the remote control once to wake the robot vacuum and enter Standby mode. Press the button again to start cleaning.

5.3 Starting and Pausing Cleaning

Using the Robot Vacuum

- Press the **Power** button once while the robot vacuum is in Standby mode to start automatic cleaning.

- Press the **Power** button again during cleaning to pause cleaning.

Using the Remote Control

- Press the **Start/Pause** button on the remote control to start cleaning.
- Press the **Start/Pause** button again to pause cleaning.

Note: If the robot vacuum is in Sleep mode, press the Power button on the robot vacuum or the **Start/Pause** button on the remote control once to wake the robot vacuum and enter Standby mode. Press the button again to start cleaning.

5.4 Returning to the Charging Base

Using the Robot Vacuum

- Press the **Home** button once while the robot vacuum is in Standby mode to return the robot vacuum to the charging base.
- During cleaning, press the **Home** button once to pause cleaning and enter Standby mode, then press the **Home** button again to return the robot vacuum to the charging base.

Using the Remote Control

- Press the **Home** button on the remote control while the robot vacuum is in Standby mode or during cleaning to return the robot vacuum to the charging base for charging.

Note: The robot vacuum may move back and forth near the charging base several times before docking correctly. This is normal.

5.5 Automatic Charging

When the battery level drops below 20%, the robot vacuum automatically returns to the charging base for charging.

Notes:

- Make sure the charging base is connected to power and there are no obstacles around it. Otherwise, the robot vacuum may not be able to locate the charging base correctly.
- The robot vacuum may move back and forth near the charging base several times before docking correctly. This is normal.

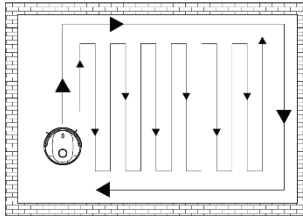
5.6 Cleaning Modes

The robot vacuum supports multiple cleaning modes.

Note: Additional cleaning modes and custom cleaning functions are available through the SmartLife app. Refer to the **Using the App** section for more information.

Automatic Cleaning

In Automatic Cleaning mode, the robot vacuum automatically adjusts its cleaning pattern according to the floor surface and room environment.

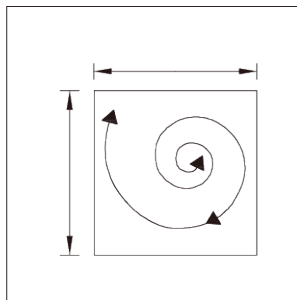


To start **Automatic Cleaning**:

- Press the **Power** button on the robot vacuum, or
- Press the **Start/Pause** button on the remote control.

Spot Clean

Use **Spot Clean** for concentrated cleaning in one area.

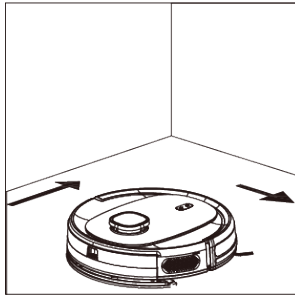


To start **Spot Clean**:

- Place the robot vacuum near the area to be cleaned.
- Press the **Spot Clean** button on the remote control.

Edge Clean

Use **Edge Clean** to clean along walls and edges.



To start **Edge Clean**, press the **Edge Clean** button on the remote control.

5.7 Adjusting the Suction Power

Use the **+** and **-** buttons on the remote control to increase or decrease the suction power during cleaning.

Note: Higher suction power may reduce battery runtime and increase operating noise.

5.8 Manual Navigation Using the Remote Control

Use the directional buttons on the remote control to manually move or rotate the robot vacuum.

- ▲ Move forward
- < Rotate left
- > Rotate right
- ▼ Rotate to the opposite direction

5.9 Do Not Disturb Mode

In **Do Not Disturb** mode, the indicator light turns off while the robot vacuum is charging or in Standby mode.

To enable **Do Not Disturb** mode, press the **Do Not Disturb** button on the remote control.

6 Mopping Function

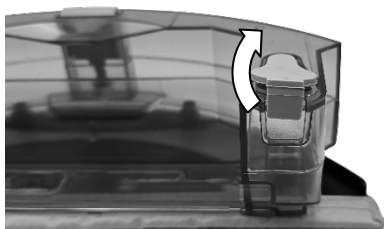
The robot vacuum is equipped with a water tank and mop pad that can be used together with the vacuuming function. This allows the robot vacuum to lightly mop hard floor surfaces while vacuuming.

6.1 Filling the Water Tank

1. Press the water tank release latch and pull it out of the robot vacuum.



2. Open the water tank cap.



3. Slowly fill the water tank with clean cold water. A floor cleaning solution may be added, but it must be suitable for robot vacuums.

IMPORTANT: Do not overfill the water tank. Do not use hot water, bleach, alcohol, or corrosive cleaning solutions in the water tank.

4. Close the water tank cap securely.
5. Align the water tank with the bottom of the robot vacuum and slide in until it clicks into place.



6.2 Using the Mop Function

The robot vacuum can vacuum and lightly mop hard floor surfaces at the same time.

The mop function is suitable for sealed hard floor surfaces such as:

- wooden floors
- ceramic tiles
- marble
- sealed painted hard floors
- similar hard floor surfaces

After filling the water tank, a small amount of water may slowly dispense from the mop pad. Start cleaning shortly after filling the water tank.

IMPORTANT: The robot vacuum does not automatically detect carpet while using the mop function. Remove rugs or block carpeted areas before mopping to avoid wetting carpet surfaces.

IMPORTANT: Do not leave water in the water tank when the robot vacuum is not in use for extended periods. After using the mop function, empty the water tank and clean and dry the mop pad before next use.

7 Care and Maintenance

IMPORTANT: Turn off the robot vacuum and unplug the charging base from the power outlet before cleaning or performing maintenance.

Clean the robot vacuum and its removable parts regularly to maintain cleaning performance. Hair, dust, and debris can build up in the dust box, filters, brushes, wheels and sensors, and may affect the robot vacuum's operation if not removed.

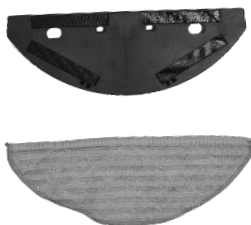
7.1 Emptying the Water Tank and Cleaning the Mop Pad

Empty the water tank and clean the mop pad after each mopping session.

1. Remove the water tank from the robot vacuum as previously described in 6.1.
2. Lift the sides of the mop pad holder upward to release it from the water tank assembly.



3. Peel the mop pad away from the mop pad holder.
4. Wash the mop pad in warm, mild soapy water. The mop pad can also be washed in a washing machine on a normal wash cycle.



5. Rinse thoroughly with clean water and allow the mop pad to dry completely. Do not tumble dry the mop pad.
6. Open the water tank cap and empty any remaining water from the water tank.
7. Leave the water tank cap open and allow the water tank to air dry completely.
8. Reattach the mop pad to the mop pad holder by aligning the side tabs on the mop pad holder with the water tank assembly, then pressing back into position until secure.
9. Reinstall the water tank back into the robot vacuum.

IMPORTANT: Do not leave water in the water tank when the robot vacuum is not in use.

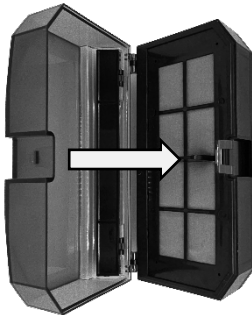
7.2 Emptying the Dust Box

Empty and clean the dust box regularly to help maintain cleaning performance. Depending on the amount of debris collected, the dust box may need to be emptied more frequently during cleaning.

1. Remove the water tank from the robot vacuum as previously described in 6.1.
2. Turn the robot vacuum over and check the suction inlet on the underside for debris. Remove any build-up using the supplied cleaning tool.



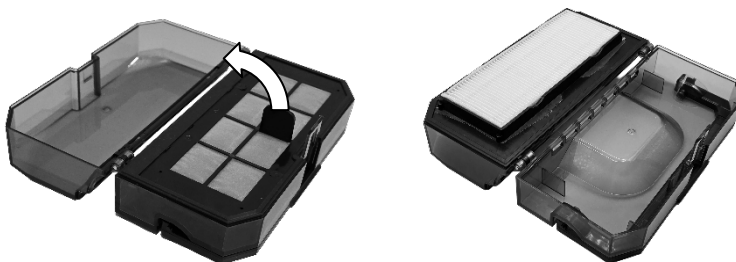
3. Lift the dust box out of the water tank using the handle.
4. Open the dust box lid using the release latch.



5. Empty the contents into a rubbish bin.
6. Use a clean, dry cloth to wipe the dust box.
7. Close the dust box lid securely.
8. Reinstall the dust box into the water tank, then fit the water tank back into the robot vacuum.

7.3 Cleaning the Filters

1. Remove the dust box from the water tank as previously described in 7.2.
2. Open the dust box lid, then pull the tab and flip the filter compartment to the other side.



3. Remove the HEPA filter and foam filter from the filter compartment.



4. Shake dust and debris from the filters into a rubbish bin.
5. Use the supplied cleaning tool to remove remaining dust. The foam filter can be rinsed with clean water. Allow the foam filter to dry completely.
6. Reinstall the foam filter and HEPA filter into the filter compartment.
7. Flip the filter compartment back into position and close the dust box lid securely.

IMPORTANT: Never use the robot vacuum with wet or damp filters or without the filters installed. Using wet or damp filters may cause damage to the robot vacuum and void your warranty.

IMPORTANT: Do not wash the HEPA filter with water.

7.4 Cleaning the Side Brushes

1. Turn the robot vacuum over and place it on a soft, stable surface.
2. Check the side brushes for damage, wear or debris.
3. Remove any hair, dust or debris caught around the side brushes.
4. Use scissors carefully to cut away tangled hair if required.
5. Check that the side brushes rotate freely before use.

Note: The side brushes should be replaced if they become damaged or excessively worn.

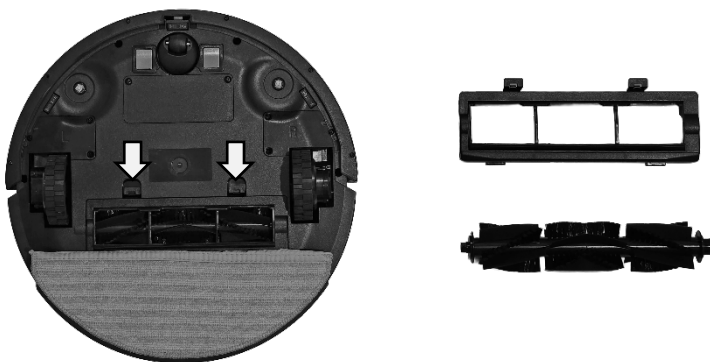
Note: To remove a side brush, grasp it firmly and pull straight upward.

Note: Refer to the “Installing the Side Brushes” section for side brush installation instructions.

Note: Replacement side brushes are available for purchase from Customer Service.

7.5 Cleaning the Rolling Brush

1. Turn the robot vacuum over and place it on a soft, stable surface.
2. Press the release tabs on the rolling brush cover and lift out the cover and rolling brush.



3. Remove any hair, dust or debris caught around the rolling brush, including around the ends of the rolling brush.
4. Use scissors carefully to cut away tangled hair if required.
5. Wipe the rolling brush compartment with a clean, dry cloth.
6. Reinstall the rolling brush and snap the cover back into place.

7.6 Cleaning the Sensors

The robot vacuum has cliff sensors located on the underside of the robot vacuum. Keeping the sensors clean helps maintain navigation performance.

1. Turn the robot vacuum over and place it on a soft, stable surface.
2. Use a soft, dry cloth or the supplied cleaning tool to gently clean the cliff sensors on the underside of the robot vacuum.



3. Make sure the sensors are clean and free from dust or debris.

IMPORTANT: Do not use excessive water or cleaning liquids on the sensors.

7.7 Cleaning the Charging Contacts

The charging contacts on the robot vacuum and charging base must be kept clean to ensure proper charging.

1. Turn off the robot vacuum.
2. Unplug the charging base from the power outlet.
3. Use a soft, dry cloth to wipe dust and debris from:
 - the charging contacts on the robot vacuum
 - the charging contacts on the charging base



4. Gently wipe the charging contacts until they are clean and free from dust.
IMPORTANT: Do not use water or cleaning liquids on the charging contacts.

7.8 Cleaning the Wheels

1. Turn the robot vacuum over and place it on a soft, stable surface.
2. Check the drive wheels and front castor wheel and remove any dust, hair or debris.



3. Use scissors carefully to cut away tangled hair if required.
4. Make sure the wheels rotate freely after cleaning.

7.9 Cleaning the Robot Vacuum Body

CAUTION: Do not immerse in water or liquid.

Use a soft cloth lightly dampened with water to clean the exterior of the robot vacuum. Wipe away any remaining moisture with a dry cloth after cleaning.

IMPORTANT: Do not use petrol, solvents, harsh abrasive cleaners or other flammable liquids to clean the robot vacuum, components or accessories.

IMPORTANT: Do not place the robot vacuum, accessories or components in a dishwasher.

8 App Connection

8.1 SmartLife App

The SmartLife app allows you to control and monitor the robot vacuum using your mobile device. Using the app, you can:

- start or stop cleaning
- select cleaning modes
- adjust suction power and water output
- create cleaning schedules
- manage maps and cleaning areas
- view cleaning records and consumable status
- access additional robot vacuum settings

8.2 Downloading and Registering the App

Note: The robot vacuum and SmartLife app only support 2.4 GHz Wi-Fi networks. 5 GHz Wi-Fi networks are not supported.

To download the SmartLife app:

- search for **SmartLife** in your smartphone app store,
- visit smartapp.tuya.com/smartlife in your smartphone web browser, or
- scan the QR code on the right.



Follow the on-screen instructions to download, install and register the app.

Note: Allow the SmartLife app to access the required permissions on your mobile device, such as Wi-Fi, Bluetooth and location access, when prompted.

Note: If a network error occurs during registration or setup, close and restart the app, then try again.

1. Register using your email address.
2. Agree to the terms and conditions.
3. Tap **Get Verification Code**.
4. Enter the verification code sent to your email address.
5. Create a password for your account.

Note: The password must contain 6–20 characters and include both letters and numbers.

8.3 Adding the Robot Vacuum

Note: Place the robot vacuum on the charging base during setup and keep it close to the Wi-Fi router.

1. In the SmartLife app, tap the **Add button** (Fig. 1).
2. Select **Small Home Appliances**, then select **Robot Vacuum** from the device list (Fig. 2).
3. Press and hold the **Home button** on the robot vacuum for approximately 5 seconds to enter pairing mode. The **Power / Home** button blinks purple to confirm that the robot vacuum is in pairing mode.
4. The app automatically detects the robot vacuum after a few moments. Tap the **Add button** (Fig. 3).
5. Follow the on-screen instructions to complete Wi-Fi pairing and add the robot vacuum to the app (Fig. 4).

Note: You have approximately 2 minutes to complete Wi-Fi pairing before the robot vacuum exits pairing mode and returns to Standby mode. To enter pairing mode again, repeat from step 3.



Fig. 1

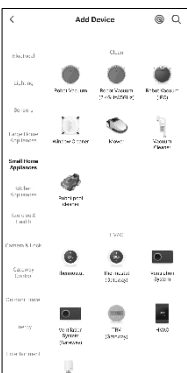


Fig. 2

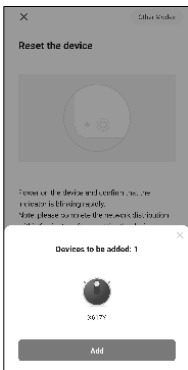


Fig. 3



Fig. 4

8.4 Using the App

Note: Functions or menu layouts may differ slightly from the current version of the SmartLife app due to ongoing app updates and improvements. For more information about the SmartLife app and its features, visit the SmartLife support website: <https://smartlifeapp.pro/docs>

After opening the SmartLife app, the Home screen (Fig. 5) displays the connected robot vacuum and its current status, such as charging status and battery level.

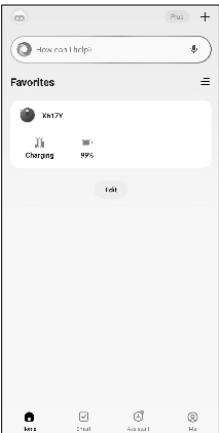


Fig. 5

Tap the robot vacuum icon or device name to open the robot vacuum dashboard.

The dashboard (Fig. 6) allows you to monitor cleaning activity, such as the amount of floor cleaned and cleaning duration, view the robot vacuum location on the map, and access cleaning functions and device settings.

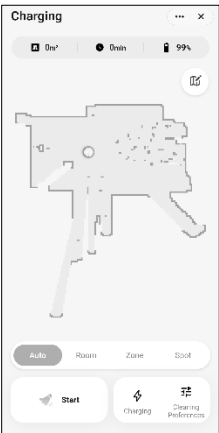


Fig. 6

Dashboard Controls

From the dashboard (Fig. 6), you can select a cleaning mode and start cleaning or return the robot vacuum to the charging base.

Cleaning Mode Tabs

- **Auto:** Cleans the accessible floor area automatically.
- **Room:** Cleans selected rooms from the saved map.
- **Zone:** Cleans a selected zone that can be created on the map.
- **Spot:** Cleans a small area around a selected point on the map.

Note: Room, Zone and Spot cleaning require a saved map in the app.

To create a map, start an Auto cleaning cycle from the dashboard and allow the robot vacuum to clean the area without interruption. The robot vacuum automatically saves the map during cleaning. Keep doors open and remove unnecessary obstacles where possible for the best mapping results.

Quick Control Buttons

- **Start:** Starts cleaning using the selected cleaning mode.
- **Charging:** Sends the robot vacuum back to the charging base.
- **Cleaning Preferences:** Opens settings for suction power, water output and other cleaning options.

Cleaning Preferences

Tap **Cleaning Preferences** (Fig. 7) on the dashboard to adjust cleaning settings. Depending on the selected cleaning mode, you can:

- select Vacuum, Mop, Vac & Mop or Mop after Vac modes
- adjust suction power
- adjust water output during mopping
- select the number of cleaning passes



Fig. 7

Device Settings

Tap the menu icon (...) at the top right corner of the dashboard to access additional device settings and functions, such as Multi-map Management, Scheduled timing, Remote Control, Volume & Volume, Map Setting, Cleaning record, Do Not Disturb, Accuracy range, About, and Service Information (Fig. 8).

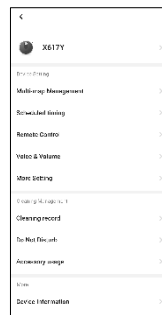


Fig. 8

Scheduling Cleaning

Use the **Scheduled Timing** function (Fig. 9) to create automatic cleaning schedules so the robot vacuum automatically starts cleaning at the scheduled time.



Fig. 9

Remote Control Mode

Use the **Remote Control** function (Fig. 10) in the app to manually control the movement of the robot vacuum.

Tap and hold the directional controls to move the robot vacuum forward or rotate it left or right. The robot vacuum stops moving when the control is released.

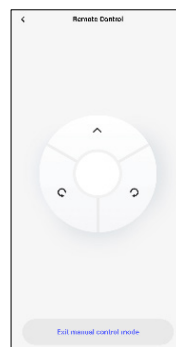


Fig. 10

Cleaning Records

Use the **Cleaning record** function (Fig. 11) to view previous cleaning activity, including:

- cleaning duration
- cleaned area
- number of cleaning tasks completed



Fig. 11

Voice and Volume Settings

Use the **Voice & Volume** function (Fig. 12) to adjust the volume of the robot vacuum voice prompts.

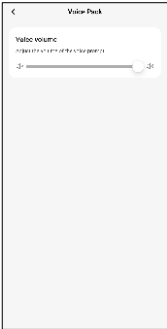


Fig. 12

Do Not Disturb Mode

Use the **Do Not Disturb** function (Fig. 13) to silence voice prompts during selected hours.

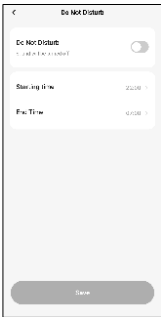


Fig. 13

Finding the Robot Vacuum

Use the **Find Robot** function in the **More Setting** menu (Fig. 14) to make the robot vacuum play a voice prompt so it can be located easily.

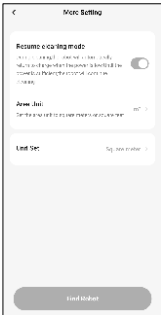


Fig. 14

9 Troubleshooting

9.1 Robot Vacuum Power / Home Indicator Light Status

Indicator Status	Meaning	Action
Blue light blinking	Standby / Pause / Returning to charging base	Normal operation.
Blue light stays on	Cleaning	Normal operation.
Blue breathing light	Charging	Normal operation.
Purple light blinking	Wi-Fi pairing mode	Normal operation.
Red light blinking	Various operation errors	Listen to the voice prompt for the error message.

9.2 Troubleshooting Guide

Problem	Possible Cause	Solution
The robot vacuum does not turn on.	The battery is low.	Charge the robot vacuum on the charging base.
	The robot vacuum is switched off.	Press and hold the Power button for 3 seconds to turn on the robot vacuum.
The robot vacuum is not charging.	The charging base is not connected to power.	Check that the charging base is connected to the power outlet correctly.
	The charging contacts are dirty.	Clean the charging contacts on the robot vacuum and charging base.
The robot vacuum cannot return to the charging base.	Obstacles are blocking the charging base.	Place the charging base against a wall with at least 1 meter of clearance on each side and 2 meters in front. Remove any nearby obstacles.
	The charging base is unplugged.	Make sure the charging base remains connected to power.
The robot vacuum stops during cleaning.	The battery is low.	Recharge the robot vacuum.
	The wheels or side brushes are blocked.	Remove any hair, thread or debris from the wheels and side brushes.
	The carpet has a thick or high pile.	Move the robot vacuum to a suitable floor surface.
Weak suction performance.	The dust box is full.	Empty and clean the dust box.
	The filters are dirty	Clean the filters.

	or blocked.	
	The suction inlet is blocked.	Remove any debris from the suction inlet.
The robot vacuum is noisy during operation.	Hair or debris is tangled in the wheels or brushes.	Clean the wheels and side brushes.
The side brushes are not rotating correctly.	Hair or debris is tangled around the side brushes.	Clean the side brushes and remove any hair or debris.
The robot vacuum gets stuck during cleaning.	Obstacles or tight spaces are restricting movement.	Remove nearby obstacles and reposition the robot vacuum if required.
Water leaks from the mop pad.	The mop pad was left attached after mopping.	Remove the mop pad and empty the water tank after use.
Cleaning time varies between cleaning sessions.	Cleaning time depends on the room layout, amount of debris, cleaning mode and floor surface.	This is normal.
The robot vacuum does not connect to the app.	The Wi-Fi network is 5 GHz.	Connect to a 2.4 GHz Wi-Fi network.
	Bluetooth, Wi-Fi or location permissions are disabled.	Enable the required permissions on your mobile device.
	Pairing failed.	Restart the app and repeat the setup process.
The remote control does not work.	The remote control batteries are depleted or installed incorrectly.	Replace the batteries and ensure they are installed with the correct polarity (+ to + and – to –).
	The remote control is too far from the robot vacuum or not pointed directly at it.	Use the remote control within approximately 5 meters of the robot vacuum and point it directly at the robot vacuum.
	The robot vacuum is turned off, has a low battery, or the sensor windows are dirty or obstructed.	Make sure the robot vacuum is turned on and sufficiently charged. Clean the sensor windows on the robot vacuum and charging base and remove any obstructions.

If the issue cannot be resolved:

- Turn off the robot vacuum and power it on again.
- If the issue continues, contact Customer Service for further assistance. You can call our customer service toll free number: **1300 105 888 (Australia)** and **09 8870 447 (New Zealand)** or via email info@hegroup.com.au

10 Storage

- When not in use, keep the robot vacuum on the charging base or store it in a cool, dry place away from direct sunlight and heat sources.
- If storing the robot vacuum for an extended period, fully charge the battery first, then turn the robot vacuum off.
- Ensure the dust box and filters are clean and completely dry before storage.
- Empty and dry the water tank before storage.
- Remove the batteries from the remote control before storing it for extended periods.
- Charge the robot vacuum at least once every 3 months when not in regular use to help prevent battery over-discharge.

11 Warranty Information

12 Month Warranty

Thank you for your purchase.
Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law.
For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty.
This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expense incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact for Kmart purchases	Contact for Target purchases
Kmart Australia Ltd. C/- Customer Service Centre L2/ 1 MIDDLE ROAD, CHADSTONE VIC 3148 AUSTRALIA Customer Service: 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or via Customer Help at kmart.com.au	Target Australia Pty Ltd C/- Customer Service Centre L2/ 1 MIDDLE ROAD, CHADSTONE VIC 3148 AUSTRALIA Customer Service: 1300 753 567 or via Customer Help at target.com.au/help/contact-us

IMPORTANT! For all technical queries or difficulties in operating the product and for spare parts, contact H.E. Group customer service 1300 105 888 (Australia) and 09 8870 447 (New Zealand).



Statement of Compliance

Security standard for consumer grade relevant connectable products
AUSTRALIA

This statement of compliance has been prepared by, or on behalf of Kmart Australia Limited, who is the manufacturer of the below product. The statement of compliance is made in accordance with the Cyber Security (Security Standards for Smart Devices) Rules 2025, authorized by the Cyber Security Act 2024.

Product manufacturer details	
Name of the manufacturer	Kmart Australia Limited
Address of the manufacturer	1 Middle Rd, Chadstone VIC 3148
Name of the authorized representative	Celine Cheng (Product Technologist)
Address of the authorized representative	1 Middle Rd, Chadstone VIC 3148
Name(s) of other authorized representatives in Australia (if applicable)	N/A
Address(es) of other authorized representatives in Australia (if applicable)	N/A
Product details	
Product type	SmartNav Robotic Vacuum
Batch identifier	43762989
Defined support period for the product	WE will provide security updates for SmartLife App until 12 July 2028. This device will receive all available security updates until at least 12 July 2028.

Declaration

It is declared that, in the opinion of the manufacturer:

1. The product listed in the table above has been manufactured in compliance with the requirements of Part 1 of Schedule 1 of the Cyber Security (Security Standards for Smart Devices) Rules 2025.
2. The manufacturer has complied with any other obligations relating to the product in Part 1 of Schedule 1 of the Cyber Security (Security Standards for Smart Devices) Rules 2025.

It is declared that this statement of compliance has been prepared by, or on behalf of, the manufacturer of the product listed in the table above and is accurate at the date of issue of 18th June 2026

Prepared by or on behalf of Kmart Australia Limited

Celine Cheng

18th Jun 2026

(Name, function and signature of the signatory of the manufacturer)

(Place and date of issue of the statement of compliance)