frameo

Instruction Manual

21.5" WIFI PORTABLE PHOTO FRAME

K: 43-758-883 | T: 72-852-378

Made in China

Before use please read this manual carefully.
Please retain for future use.

Contents

Contents 1
Warning 5
Product Overview 6
Getting started 7
Frameo app 7
Video tutorials 7
Frameo quick setup 7
Start using Frameo 8
Connecting a new friend 8
Navigating your Frameo 9
The quick menu 9
Wi-Fi 9
Album selector 9
Power menu 9
My calendar 9
My photos 9
Add friend 10
Settings 10
Add to album 10
Adjust photo 10
React to photo 10
Hide photo 10
Delete photo 10
Slideshow actions 11
Interacting with videos 11
Power menu 11
React menu 11
External storage menu 12
Clock, date and weather widgets 12
Weather menu 12
Fullscreen calendar 13
Calendar views 13
Event details 13
Fullscreen menu 13
Settings 13
My frame 13
Frame name 13
Frame location 13
Set language 13
Weather location 13

- Temperature unit 14
- Date 14
- Time 14
- Time zone 14
- Set first day of week 14
- Use 24-hour format 14

Manage photos 14
- My photos 14
- Transfer from computer 15
- Import photos 15
- Export photos 16
- Play from external storage 16

My friends 16
- Friend settings 16
- Delete friend 16
- Add friend 17

Display 17
- Brightness level 17
- Sleep mode 17

Slideshow 17
- Timer 17
- Fill frame 17
- Frame background 17
- Photo display order 18
- Show caption 18
- Show clock 18
- Show weather 18
- Show date 18
- Hybrid view 18
- Enable Collage mode 18
- Maximum photos in collage 18
- Autoplay 19
- Video playback 19
- Auto mute 19
- Video volume 19

Calendar 20
- Add Calendar 20
- Hybrid view 20
- Calendar view 20
- Start calendar on current day 20

- Fade past events 20
- Show week numbers 20
- Date 20
- Time 20
- Time zone 20
- Set first day of the week 21
- Use 24-hour format 21

Calendar details settings 21
- Calendar display name 21
- Calendar event color 21
- Sync now 21
- Remove calendar 21

Wi-Fi 22
- Wi-Fi details 22
- Reset Wi-Fi 22

Notifications 22
- Show notifications 22
- Notification volume 22
- Storage space 22
- Backup 22
- Network connection 22
- Calendar sync 22
- New photos 23
- New friends 23
- Software update 23
- Feature news 23
- Date and time 23

Backup and Restore 23
- Set up a cloud backup (Frameo+) 23
- External storage backup 24
- Backup frame to external storage (e.g. microSD card) 24
- Automatic backup 24
- Restore from backup 24
- Reset frame 24

Help 25
- Guide 25
- Support 25

About 25
- Peer ID 25
- Frameo version 24

Check for update 25
Beta program 25
Third party attributions 25
Share anonymous analytics data 26
Additional features 26
Display 26
Adaptive brightness 26
Motion sensor 26
Lights mode 26
Lights brightness 26
Lights colour 26
Privacy **27**
Support **27**
Warranty, Compliance, Support and Safety information **27**
12 Month Warranty **28**

WARNING:

To reduce the risk of electric shock, do not expose the unit to rain or excessive moisture.
This device is intended for private use and not suitable for commercial use!

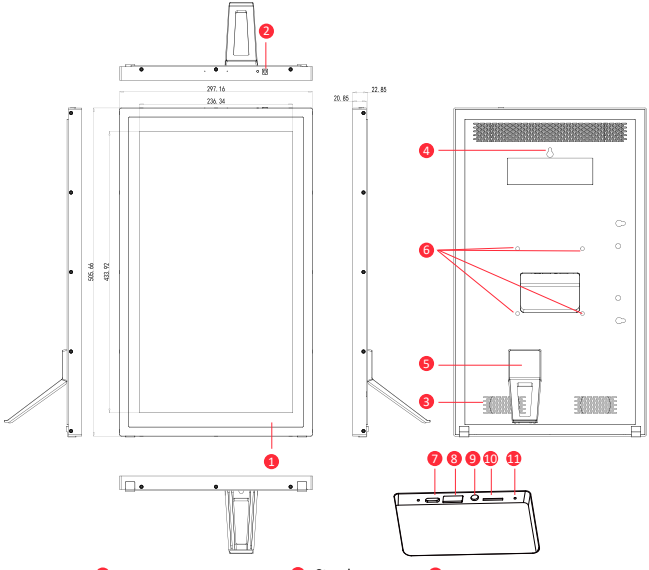
Precautions and Maintenance

- For indoor use only.
- To avoid risk of fire or electric shock, do not expose the unit to moisture or condensation.
- To avoid overheating, do not block the ventilation holes on the back of the Digital Photo Frame.
- Keep the Digital Photo Frame out of direct sunlight.
- Do not dismantle the Digital Photo Frame. There is a risk of electric shock and there are no user-serviceable parts inside. Dismantling the Digital Photo Frame will void your warranty.

Cleaning the LCD Screen

- Treat the screen carefully. Because the screen of the Digital Photo Frame is made of glass and it would be broken or scratched easily.
- If fingerprints or dust accumulate on the LCD screen, we recommend using a soft, non-abrasive cloth such as a camera lens cloth to clean the LCD screen.
- Moisten the cleaning cloth with the cleaning solution and apply the cloth to the screen.

Product Overview



1. Frame
2. Power On/Of Button
3. Speaker
4. Wall Mount Hole
5. Stand
6. VESA holes
7. USB-C port: Service only. Do not use—risk of damage.
8. USB
9. Charging Port
10. Micro SD Card Slot
11. Reset Button

Specifications

Dimension	505.3 x 296.8 x 21mm
Weight	2.73kg/pcs
Adaptor	Input: 100-240V~50/60Hz 1.2A MAX Output: DC 12V/3A
Screen	21.5 inch
Resolution	TFT LCD
Aspect Ratio	1920 x 1080 pixels, IPS
Picture Format	16:9 JPG/JPEG/PNG
Video Format	3GP, MP4, (phone app support MOV)
External Storage	TF Card/USB Disk (Max. 32GB. Not included)
Built-in Memory	RAM 1GB; ROM 32GB
Packing List	1×Digital Photo Frame, 1×Power Adapter, 1×User Manual, 1xStand, 3×Screw Sets.

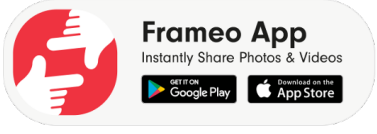
Getting started

Congratulations on your brand new Frameo photo frame!
If you are new to using Frameo then start by following the Frameo quick setup or follow the on-screen guide when powering it on for the first time.

Once you have set up your Frameo frame, you can start connecting it to your friends and family.

Frameo app

To send photos to your frame, use the Frameo app for iOS or Android.



Scan code to find the app

Video tutorials

Check out our "Frameo Tutorials" playlist on YouTube with informative videos where we guide you on how to get started using Frameo. Scan the code to the right or use the link to find the playlist.



YouTube

bit.ly/3zKtxWX

Frameo quick setup

When starting your frame for the first time, you will need to set up the frame.

- Select a language. This will be the language used on the Frameo.
- Connect your frame to the internet by connecting it to Wi-Fi.
- Verify or correct the date and time.
- Frameo may ask you to update to the latest version. *It is recommended to update your frame before continuing if asked to.*
- Enter your name, and the location where you have placed your frame, e.g. "John Doe" and "Living room", "Kitchen" or "Office". Finally, set the timezone if not already correct.

Start using Frameo

The next step is to connect Frameo with your friends and family by providing them with a code from your frame.

If you want to be able to send photos to the frame yourself, start by downloading the app for iOS or Android on App Store or Google Play. Then use the code to connect your frame and app as described below.

Connecting a new friend

Make sure that your friend has downloaded and installed the Frameo app.

Click the add friend icon on your frame . A dialog will appear showing a connection code, which is valid for 12 hours.
Now share this code in whatever fashion you prefer e.g. SMS, E-Mail, IM, phone call, to your friend.

Once your friends have added the code in their Frameo app, they will automatically appear on your frame and be able to send you photos.

Read chapter Change options for a friend to *allow* connected friends to retrieve and share the connection code via the smartphone app. If a connected friend is subscribed to Frameo+, you can also allow them to view and manage the frame's content or perform a backup of your media and settings.

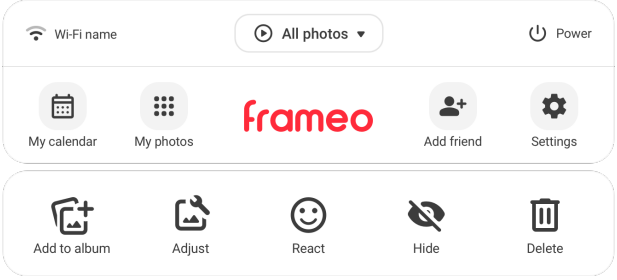


Navigating your Frameo

Swipe left or right to go through your photos.

The quick menu

To access the quick menu, simply tap once on the screen.



In the menu you will find the most used features.

Wi-Fi
Opens Wi-Fi menu. Also displays the name of the current Wi-Fi you are connected to, if any.

Album selector
A quick menu to select what album to play or manage your albums.

Power menu
Opens the Power menu.

My calendar
Opens the fullscreen calendar, where you can switch between different views, add friends or a calendar, and access a quick guide to help you get started using the calendar on your frame.

My photos
Opens All photos.

Add friend
This will generate a code that you can share with your friends and family so they can connect and send photos to your frame.

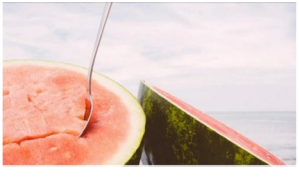
Settings
Opens the Settings.

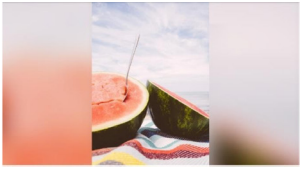
Add to album
Adds the photo currently being displayed to an album of choice.

Adjust photo
Allows you to adjust the position of the photo in the frame for an even better fit. Here you can also use to rotate your photo, and you can use to edit the caption on imported photos. For received photos, please ask the sender to edit the caption in the Frameo app.

Fill frame option is the default. The photo is scaled so that it fills the whole screen. It will be centered around what is selected as the most important part. See the first picture below.

Fit to frame will make sure that the entire photo is shown on the screen. See the second picture below.





React to photo
Opens the React menu.

NB: The React menu can also be accessed by double-tapping on the screen.

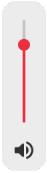
Hide photo
Hides the current photo. This means that the photo will no longer be shown in the slideshow. If needed, the photo can be shown again through the My photos menu.

Delete photo
Deletes the selected photo.

Slideshow actions

Interacting with videos
When a video is shown, two additional controls are shown. One for play/pause of the video and one to control the volume level for video sounds.

Press  to start the video playback. Pressing  will pause the video playback.

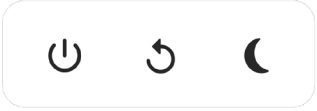


Press  to open the volume slider. Use the slider to adjust the volume level for video sounds.

Pressing  will mute the video while pressing  will unmute the video.

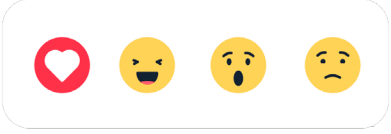
Power menu

Tap the power icon  to access the power menu. Here you can power off using , restart your frame using  or enter sleep mode using .



NB: Make sure to always use the power off button on the device or in the power menu to turn Frameo off. Never disconnect power when Frameo is running.

React menu
Tap one of the reactions to let the sender know how it made you feel.



External storage menu
When inserting an external storage (e.g. a microSD card) a menu will automatically appear with three options: Press to play photos directly from the external storage, press to import photos to the internal memory of your frame or press to make a backup of your frame.



Clock, date and weather widgets
You have the option to display the current time, date, and weather in the upper-right corner of the frame during the photo slideshow. Tapping the time or date will open the fullscreen calendar, while tapping the weather will open the weather menu.

Weather menu
The weather menu contains more detailed weather forecasts and has shortcuts to weather-related settings.

Shows the weather location of your frame. Tap to access the weather location settings.

1 DAY

1-day forecast, which includes weather conditions for time periods of the day.

4 DAY

4-day forecast. Tap to see the weather forecast for the next four days.

Displays the frame's current time. Tap to access the time settings.

Fullscreen calendar

Photo Frame views

Tap the Photo Frame view selector in the upper-right corner of the fullscreen calendar to choose your calendar view. Select the number of days shown in the fullscreen calendar.

- 4 days
- Week
- Month

Event details

Tap an event in the calendar to see more details (e.g., description and location).

Fullscreen menu

Tap the three dots in the upper-right corner to Add a friend, Add a calendar, Sync now or Show guide. From here, you can also access the Settings or the Power menu.

Settings

Through the settings, you can personalize your frame to your needs.

My frame

Frame name

Change the name of your frame. This is also the name that connected friends and family will see in their list of connected frames in the smartphone app.

Frame location

Change the location of your frame. This is the location displayed on your friends' and family's list of connected frames, which can help to distinguish frames from each other.

Set language

Set the language used on the frame.

Weather location

Set the location for the frame's weather feature, ensuring that your frame displays the appropriate weather forecast for you.

Temperature unit
Set your temperature scale to Celsius or Fahrenheit.

Date
Set the date used on the frame.

Time
Set the time used on the frame.
Frameo will automatically try to set the correct date and time when connected to the internet.

Time zone
Set the time zone used on the frame.

Set first day of week
Set which day of the week is considered the first.

Use 24-hour format
Enable/disable 24-hour time format.

Manage photos

In the manage photos menu, you can see how many photos are on your frame and the storage they use. You can also see the amount of storage left available on your device for storing new photos.

My photos

Manage your photos and albums.

To select multiple photos, tap the Multi Select button or *tap-and-hold* on a single photo to automatically enable this mode.

Filter what photos to see and sort in what order you want to see them.
NB: The sorting selected here will **not** affect the order of which the photos are displayed in the slideshow. To change this, see:

To manage your albums, tap My Albums. A list of all your albums will be displayed. When tapping the three dots for more options, you can:

Play in slideshow, which will start the selected album as a slideshow immediately.

Change name to change the name of an album

Delete album to remove it entirely.

NB: The photos in an album you delete will **not** be deleted from the local storage and will still be available to use in other albums or viewable from All Photos.

To make a new album, simply tap + Create new album, at the bottom of the list.

Detail View

Tap a photo once to enter *detail view*.

Presented to you, are options to *Display, Add to album, Adjust, Hide* or *Delete* the photo. Additionally, you can see information on where the photo is stored (upper-right corner), how it was transferred, when it was taken, when it was received and the size of the file.

Local storage

External storage

Transfer from computer

Allows you to transfer photos from a computer using a USB cable. Enable the feature and then follow the on-screen guide for step-by-step instructions on how to transfer photos to your frame.

For more information, please visit our help center: https://frameo.com/usb_faq

Import photos

Allows you to import photos from an external storage (e.g. microSD card).

Before you try to import photos, make sure you have an external storage (e.g. microSD card) inserted into your frame with the photos you wish to import.

Start by selecting the photos that you want to import onto your frame. Once selected, tap the import button to start the import process.

Use to select or deselect all photos on the external storage (e.g. microSD card).

Use to set the sort order of photos before import and to order by ascending/descending.

NB: Please note, many frames will need a FAT32 formatted microSD card with a maximum of 32GB of storage. Please check with the brand of your frame for more information regarding compatibility for your specific device.

Export photos
Allows you to export photos from the frame to external storage (e.g. microSD card).

The export function will export all photos on the frame as well as profile pictures.

Play from external storage
Enable/disable playback of photos and videos directly from an external storage (e.g. microSD card) without taking up space on the frame.

My friends

This list contains all the connected friends that are allowed to send photos to your frame.

Friend settings

Click the settings icon to open the Friend settings.

From here, you can change the following permissions for a friend:

Share code: Allow / disallow a friend to share the code to the frame. If this is enabled, the friend can retrieve and share the code to the frame from his/her app.

See frame photos: Allow / disallow a friend to see the photos that are currently on your frame. The friend will need to have Frameo+ features enabled to make use of this.

Manage frame photos: Allow / disallow a friend to manage the photos that are currently on your frame. This includes being able to display, hide or delete photos.
The friend will need to have the Frameo+ features enabled to make use of this.

Delete friend
From the Friend settings, you can also delete a friend, by pressing *Delete friend*. This will remove the friend from the list and their permission to send photos to the frame. You will then be asked to confirm the removal and if you would like to remove all photos previously received from this friend.

Add friend

To allow a new person to send you photos, simply tap the add friend button and share the presented code in whatever way you prefer.

Display

Brightness level
Adjust the brightness level of the screen.

Sleep mode
Frameo offers a sleep mode which turns off the screen to reduce power consumption. The default setting is to turn off the screen at 23:00 and turn on the screen again at 07:00 every day.
This can be altered by changing your sleep schedule(s). It is possible to have multiple schedules active at once to e.g. have different settings for weekdays and the weekend or a separate schedule to turn off the frame while at work.

Your frame is not powered down or in standby, so you will still be able to receive photos during sleep mode.

Slideshow

Timer
Set the duration that a photo should be displayed before showing the next photo.

Fill frame
Choose how your photos are displayed by default. When enabled, photos will fill the entire frame by focusing on the most important part. When disabled, the entire photo is shown with background bars at the sides, top or bottom to ensure nothing is cropped.

When **Fill frame** is enabled, you can choose which part of the photo to focus on by adjusting it until the most important area is centered.

Frame background
Choose between several different frame background options to be shown as bars if the photo does not fill the screen.

Photo display order
Set the order of the photos in your slideshow.

Sort your slideshow by:

- **Date received**: Photos are displayed in the order they were received.
- **Date taken**: Photos are displayed in the order they were taken.
- **Shuffle**: Photos are shuffled and shown in a random order.

Order:

- **Newest first**: Shows your most recent photos first (by date taken or received).
- **Oldest first**: Shows your oldest photos first (by date taken or received).

Show caption
Set whether or not to display the captions that your friends have sent with the photo. Check to display captions. Uncheck to hide captions.

Show clock
Set whether or not to display the clock widget in the upper-right corner of the slideshow.

Show weather
Set whether or not to display the weather widget in the upper-right corner of the slideshow.

Show date
Set whether or not to display the date widget in the upper-right corner of the slideshow.

Hybrid view
Enable/disable hybrid view. Hybrid view adds a calendar banner to the slideshow.

Enable Collage mode
Enable/disable the collage mode. The slideshow will automatically group photos together and show them in a collage.

Maximum photos in collage
Set the maximum of photos to bundle in Collage mode. Display from two up to six pictures side by side on your frame.

Autoplay
Enable/disable autoplay of videos in the slideshow. Videos can always be manually started regardless of this setting.

Video playback
Determine how videos should be played when autoplay is enabled.

- **Loop videos**: The video will loop until the slideshow timer is up.
- **Play once**: The video will play once and show its thumbnail until the timer is up.
- **Play once and continue**: The video will play once and continue to the next photo, or video, once it completes.

Auto mute
Enable to automatically mute the video volume after a short period of time of not interacting with the frame.

Video volume
Adjust the volume level for video sounds on the frames.

Calendar

Add Photo Frame
This generates a QR code. Scan it with your smartphone to connect a calendar to the frame via the Frameo app.

Hybrid view
Enable/disable hybrid view. Hybrid view adds a calendar banner to the slideshow.

Photo Frame view
Select the number of days shown in the fullscreen calendar.

- 4 days
- Week
- Month

Start calendar on current day
Choose to start the calendar on the current day or on the first day of the week (defined in the settings).

Fade past events
Choose whether or not to fade out past events in the calendar.

Show week numbers
Set whether or not to display week numbers in the fullscreen calendar.

Date
Set the date used on the frame.

Time
Set the time used on the frame. Frameo will automatically try to set the correct date and time when connected to the internet.

Time zone
Set the time zone used on the frame.

Set first day of the week
Set which day of the week is considered the first.

Use 24-hour format
Enable/disable 24-hour time format.

Calendar details settings

Tap your calendar name to access the connected calendar's settings.

The sync icon next to the calendar name shows its current connection status.

- Syncing in progress
- Successfully synced
- Warning: See status on frame or Photo Frame details in app
- Sync failed
- Photo Frame inactive

Photo Frame display name
Change the name of the calendar - this only affects how it is displayed on the frame, not the original calendar.

Photo Frame event colour
Choose the event colour for the calendar.

Sync now
Tap this to sync the calendar now. (Note: The calendar automatically syncs every 15 minutes)

Remove calendar
Remove the connected calendar from the frame.

Wi-Fi

Set which Wi-Fi the frame connects to. If you are connecting to a network with a captive portal, Connection status will say that Wi-Fi login is required and show . Tap this to open a login screen where you can enter credentials to access the network.

Wi-Fi details

Use to show details about the current connected Wi-Fi.

Reset Wi-Fi

Use to delete all Wi-Fi information and restart your frame.

Notifications

Show notifications

Enable/disable notifications shown during the slideshow (e.g. when a new photo is received).

Notification volume

Adjust the volume level for notification sounds.

Storage space

Enable/disable notifications for when frame storage is low.

Backup

Enable/disable notifications if automatic backup has failed.

Network connection

Enable/disable notifications showing network connection status.

Photo Frame sync

Enable/disable notifications about your calendar sync status.

New photos
Enable/disable notifications when new photos are received.

New friends
Enable/disable notifications when new friends are added.

Software update
Enable/disable notifications when a software update has been installed.

Feature news
Enable/disable notifications when new exciting features are added.

Date and time
Enable/disable notifications if time or date is not set correctly.

Backup and Restore

Set up a cloud backup (Frameo+)

Tap *Set up cloud backup* and select a friend that has an active Frameo+ subscription, to initiate a cloud backup of your frame. The friend (or yourself) will have to accept the request on the phone tied to the Frameo+ account.

If you already have a backup set up, tap it to see more details.

Backup status will indicate what state your backup is in, with a symbol.

Cloud symbols and their meaning:

Backup complete and secured in the cloud
Cloud backup in progress
Warning. Indicating the need for other device to act (check the Frameo app on your phone)
Cloud backup failed
Restore complete
Restore warning
Restore error

External storage backup

Backup frame to external storage (e.g. microSD card)
Tap to make a backup of your photos, friends and settings. The time of the latest successful backup is also displayed here.

Any existing backup on the external storage will be overridden!

NB: Please note, many frames will need a FAT32 formatted microSD card with a maximum of 32GB of storage. Please check with the brand of your frame for more information regarding compatibility for your specific device.

Automatic backup
If checked, your frame will automatically take a backup within 30 hours of receiving new photos or making changes to your frame.

Restore from backup
Before you attempt to restore your frame, start by confirming that your backup is up-to-date. This is done by confirming the date under "Backup frame to external storage (e.g. microSD card)". If e.g. the last backup is too old or if no backup is made, then press the "Backup frame to external storage (e.g. microSD card)" button to make a new backup.

NB: To keep both the old and the new frame operational at the same time after restoring from backup, please make sure that both frames are updated to the latest version beforehand.

If you wish to restore a backup on a frame that has already been set up, then you must first reset the frame. This is done by pressing the "Reset frame" button. This will delete all data on the Frameo and reset the Frameo to its setup screen.

On the setup screen you can select the "Restore from backup" button which will restore your frame according to the backup.

If the "Restore from backup" button isn't visible, then confirm that the external storage (e.g. microSD card) is correctly mounted.

Reset frame
Removes all data from your frame.

This will permanently remove all your photos, friends/connections and settings.

Help

Guide
Shows the quick start guide, which was shown when you first started the frame.

Support
Find contact information for Frameo's support team, and find technical device information.

The menu features a special QR code that is there for our support staff to scan. It contains additional device details and information, enabling our support team to efficiently address your specific concerns and provide accurate assistance. Simply take a photo of the QR code and share it with our support staff.

About

Peer ID
This is a unique ID for your photo frame. When contacting our support, please provide this ID with your message.

Frameo version
Shows what version of the Frameo software is currently installed on your frame.

Check for update
Tap to check if an update is available for your frame.

Beta program
Join the Beta program to get early access to new Frameo updates. You will help test new features, improvements, and bug fixes before they are officially released.

Third party attributions
Open source libraries

Opens a list of open source libraries used in the app and their licenses

Share anonymous analytics data
Sharing anonymous analytics data helps us tremendously to improve the Frameo software. We understand if you do not wish to share this data with us. Keep it checked if you wish to help us improve Frameo. Set unchecked to deny the sharing of anonymous analytics data.

Additional features

The features described in this section may not be available on all frames.

To determine whether a specific feature is supported by your device, look for the corresponding item in the Settings Menu.

Display

Adaptive brightness
Enable use of light sensor to determine the screen brightness automatically.

Motion sensor
Select the period of inactivity before the screen turns off.

Lights mode
Adaptive: the colour of the image in the slideshow will determine the ambient light.
Fixed: Select fixed colour of the ambient light, that does not change.
Off: Turns off the ambient light.

Lights brightness
Move the slider to adjust the brightness of the ambient light.

Lights colour
If the selected Lights Mode is set to Fixed, choose the colourof the lights.

Privacy

For more information regarding privacy, please visit http://privacy.frameo.net

Support

Please visit https://support.frameo.net/hc for FAQ, support and to provide feedback.

Warranty, Compliance, Support and Safety information

For all inquiries regarding warranty, hardware compliance, support, and safety, please contact the frame manufacturer's customer service department directly. Detailed information and terms can be found in the documentation included in the original packaging.

12 Month Warranty:

Thank you for your purchase.

Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law. For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expense incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

If you have any cybersecurity-related concerns or queries, please contact us online via our 'Contact Us' page at https://www.kmart.com.au/contact-us/ or reach us by phone using the numbers listed below.

MADE IN CHINA

R-NZ

CUSTOMER SERVICE:

KMART AU: 1800 124 125
KMART NZ: 0800 945 995
TARGET AU: 1300 753 567

Statement of Compliance

Security standard for consumer grade relevant connectable products
AUSTRALIA

This statement of compliance has been prepared by, or on behalf of Kmart Australia Limited, who is the manufacturer of the below product. The statement of compliance is made in accordance with the Cyber Security (Security Standards for Smart Devices) Rules 2025, authorized by the Cyber Security Act 2024.

Product manufacturer details	
Name of the manufacturer	Kmart Australia Limited
Address of the manufacturer	1 Middle Rd, Chadstone VIC 3148
Name of the authorized representative	Jerry Or (Product Technologist)
Address of the authorized representative	Room 1016-1023A, 10/F, Trade Square, No. 681 Cheung Sha Wan Road, Cheung Sha Wan, Kowloon, Hong Kong
Name(s) of other authorized representatives in Australia (if applicable)	N/A
Address(es) of other authorized representatives in Australia (if applicable)	N/A
Product details	
Product type	WiFi Portable Photo Frame
Batch identifier	43758883
Defined support period for the product	We will provide security updates for this App until 31/12/2029. This device will receive all available security updates until 2/9/2026.

Declaration
It is declared that, in the opinion of the manufacturer:

1. The product listed in the table above has been manufactured in compliance with the requirements of Part 1 of Schedule 1 of the Cyber Security (Security Standards for Smart Devices) Rules 2025.
2. The manufacturer has complied with any other obligations relating to the product in Part 1 of Schedule 1 of the Cyber Security (Security Standards for Smart Devices) Rules 2025.

It is declared that this statement of compliance has been prepared by, or on behalf of, the manufacturer of the product listed in the table above and is accurate at the date of issue of 2/6/2026.

Prepared by or on behalf of Kmart Australia Limited

Jerry Or

(Name, function and signature of the signatory of the manufacturer)

21th April,2026

(Place and date of issue of the statement of compliance)