

anko

Spot Cleaner with Steam

User Manual



Model No.: DMW002H
Rev 1

Note: This appliance's specifications and/or components are subject to change without prior notice.

If any accessories should fail during use, please call 1300 105 888 (Australia) or 09 8870 447 (New Zealand) for an immediate replacement. This will save you from returning the product to the store.

If we can assist you in any other way, please feel free to contact us.

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1 Important Information



Before using this appliance, read and follow all warnings and instructions in this manual, even if you are familiar with this product.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Ensure children and babies do not play with plastic bags or packaging materials. Dispose of these materials safely.



Safety & Warnings

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

- For additional protection, it is strongly recommended that the use of a residual current device (RCD) / safety switch with a tripping current not exceeding 30mA be used on the circuit supplying this product. If you are unsure if your home has this device, please contact your nearest Electrical Contractor.
- Do not spray water or cleaning solution towards people or equipment containing electrical components.
- When the appliance is used in a bathroom, unplug it after use. The proximity of water presents a hazard even when the appliance is switched off.
- Do not use in swimming pools containing water.
- Do not store or use the appliance near high-temperature areas.
- Do not use the appliance to pick up large objects, hard objects, or sharp objects (such as glass, nails, screws, or coins) that may cause damage.
- Do not pick up any volatile or combustible substances (for example lighter fluid, petrol, or kerosene).
- Do not pick up toxic materials (for example chlorine bleach, ammonia, or drain cleaner).
- Do not use the appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not leave the appliance unattended while it is connected to the power supply.
- This appliance is fitted with thermal protection devices to prevent overheating. If the motor overheats, the appliance may stop automatically. Switch the appliance off, unplug it, and allow it to cool for approximately 30–60 minutes before restarting.
- In Steam mode, the internal heater also includes a manual reset thermal protector. If heating stops but cold water spray continues to operate normally, allow the unit to cool completely before following the reset instructions in the Troubleshooting section.
- If the thermal protection continues to activate repeatedly, stop using the appliance and contact Customer Service.

- Ensure the appliance is regularly cleaned and maintained for best performance and safety. This includes all water tanks, tools, and hoses.
- Do not operate without the water tanks in place.
- Ensure the float shut-off system is correctly fitted before wet cleaning.
- When the dirty water tank reaches the MAX fill line, the float will automatically stop suction to prevent overflow. Empty the dirty water tank before continuing.
- Keep hair, loose clothing, fingers, feet, and body parts away from openings or moving parts.
- Use only on indoor surfaces.
- Do not use or operate the appliance with a damaged cord or plug.
- Do not run the appliance over the power cord, as this may create a hazard.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- To protect against electric shock, do not immerse the appliance, cord, or plug in water or other liquids.
- For electrical safety, any repairs must be performed by a qualified electrical person only, or the appliance must be disposed of.
- Unplug the appliance from the power supply after use and before cleaning, changing accessories, refilling the clean water tank, emptying the dirty water tank, or carrying out user maintenance.
- Always operate the appliance on an even, stable surface.
- Do not use the appliance if it has been dropped, damaged, left outdoors, or immersed in liquid.
- Do not handle the plug or appliance with wet hands.
- Do not put any objects into openings.
- Do not use with any openings blocked and do not restrict airflow.
- Use extra care when cleaning on stairs.
- Do not use the appliance if it is blocked. Switch it off and clear all blockages before continuing.
- Do not stand on the appliance.
- Do not use the appliance if it malfunctions, makes abnormal noise, produces an unusual smell, emits smoke, is dropped or damaged in any manner, or if any breakage is found during operation.
- Do not close a door on the cord or pull the cord around sharp edges or corners.
- Do not misuse the cord. Never pull the appliance by the cord or pull the cord to disconnect it from the power point. Instead, grasp the plug and pull to disconnect.
- Do not attempt to modify this appliance in any way.
- Switch OFF before connecting or disconnecting the appliance from the mains power supply.
- Use only as described in this manual. Use only manufacturer-recommended attachments.
- Keep the cord away from heated surfaces.
- Store the hose wrapped around the lower base and secure it with the clip to protect it from damage.

- Store the appliance indoors in a cool, dry area.
- Do not store the appliance in areas where freezing may occur, as this may damage internal components and cause leakage.
- Operate the appliance only from a power source of the same voltage, frequency, and rating as indicated on the product identification plate.
- If a third party uses this appliance, supply this instruction manual with it.
- No liability can be accepted for any damage caused by non-compliance with these instructions, or for any improper use or mishandling of the appliance.
- This appliance has been designed for domestic use only. Industrial or commercial use invalidates the warranty.
- To move the Spot Cleaner from room to room, unplug the unit and carry it using the carry handle. Never pull or carry the appliance by its cord.
- Ensure the appliance is switched off before lifting, moving, or carrying it.
- Keep the appliance out of reach of children while it is operating or cooling down.
- Do not use on unsealed hardwood or unglazed ceramic surfaces. Surfaces that are not properly sealed may warp or be damaged by exposure to heat, moisture, and cleaning solutions. Do not use on furniture or fixtures.
- This appliance is suitable for cleaning carpets, upholstery, rugs, and hard floors.
- Do not allow carpets, rugs, upholstery, or hard floors to become excessively damp during cleaning.
- Always test a small section of the surface in an out-of-sight area first to ensure the surface is not damaged by the warm water used.
- Do not use Steam mode on leather, wax-polished furniture, delicate fabrics, velvet, unsealed timber, or other heat-sensitive surfaces.
- Always test a small hidden area before using Steam mode on carpets, rugs, upholstery, curtains, tiles, or hard floors.
- Do not touch the steam nozzle or surrounding surfaces during or immediately after steam use. Hot surfaces may cause burns.



Warning: Steam – Danger of Scalding.



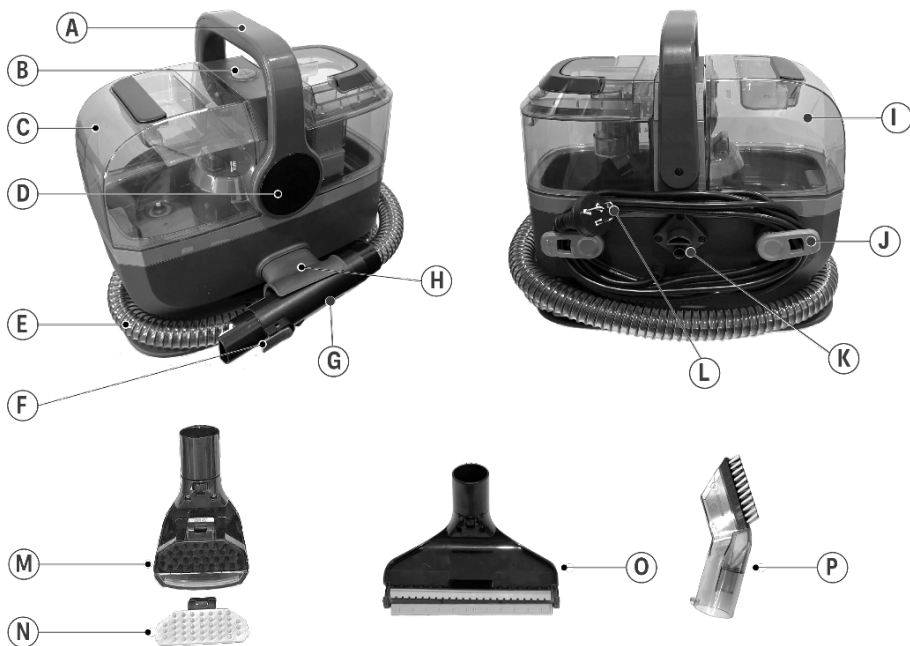
Caution: Hot Surface

- Do not point steam towards people, animals, or equipment containing electrical components.
- Do not turn the steam nozzle upside down during steam operation.
- Do not open the filling hole while Steam mode is operating.
- Allow the appliance to cool completely before removing attachments or carrying out maintenance.
- Steam preparation takes approximately 10 seconds. Use caution when steam is first released.
- Floors and surfaces may become hot or slippery during and after steam cleaning. Use extra care when walking on treated areas.
- Do not leave the appliance unattended while Steam mode is active.

- Amount and type of liquid to be used is included in instructions for appliances with liquid dispensing system.
- Do not add other agents (for example rust removers, odour counteracting agents, alcohol, or solvents). This may damage the appliance and may damage the carpet.
- Before cleaning dried-on stains and dirt, vacuum the surface thoroughly.
- The clean water tank and dirty water tank are not dishwasher safe. Do not place them in a dishwasher.
- Colourfastness test: Wet a white absorbent cloth with the solution. In a small hidden area of the surface to be cleaned, gently rub with the dampened cloth. Wait 10 minutes, then check for colour transfer or bleeding using a white paper towel or cloth. If the surface has more than one colour, test each colour.
- Spot test (pile/surface check): Test the Spot Cleaner on a small hidden area. If no damage, discolouration, or pile distortion occurs, continue cleaning.

Read and Save These Instructions

2 Overview



A	Carry Handle	I	Dirty Water Tank
B	On/Off Button	J	Power Cord Storage Hooks
C	Clean Water Tank	K	Hose Cleaning Spigot
D	Control Panel Display	L	Power Cord
E	Flexible Hose	M	Small Cleaning Tool with Soft Surface Bristle Brush
F	Tool Release Button	N	Hard Surface Silicone Brush
G	Hose Handle	O	Hard Surface and Window Tool
H	Hose Clip	P	Crevice/Brush Tool

3 Hose Clip Assembly

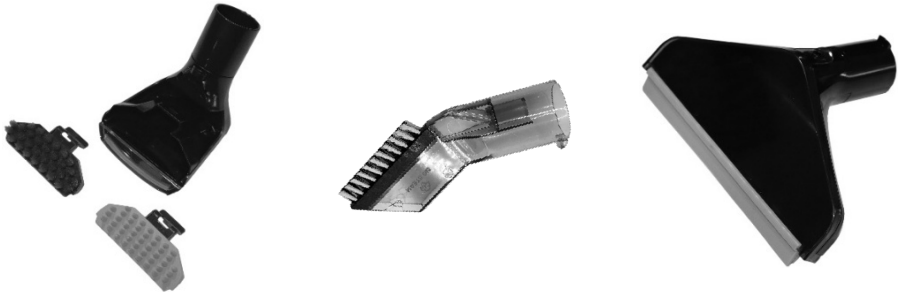
Before first use, install the hose clip to the unit as follows:

- Take the hose clip and position it in the recess on the front of the unit then push it in hard until it locks in place.



4 Fitting the Attachments

Three cleaning tools are supplied:



- The small cleaning tool can be used with the bristle brush attachment to gently agitate the carpet to help remove stubborn or older stains, or a silicone brush for gently cleaning sofas and upholstery.
- The crevice tool can be used for cleaning edges, seams, corners, and other tight spaces. **Note: Do not use the crevice tool in Steam mode.**
- The large cleaning tool with rubber squeegee can be used on wide surfaces such as floors, stairs, and cushions.

4.1 Attaching and Removing Brushes on the Small Cleaning Tool

- To remove the bristle brush or silicone brush, lift the latch up then rotate the brush forward and lift out.

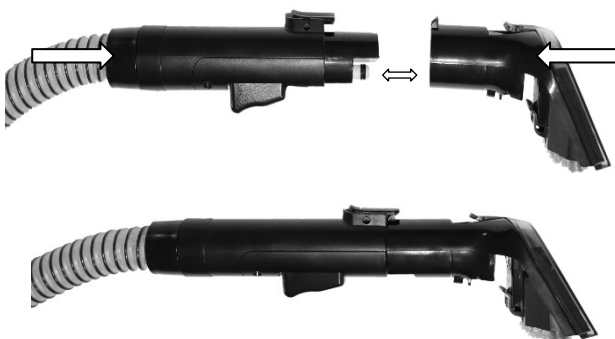


- To fit the silicone brush or the bristle brush, locate the long edge into the cleaning tool then rotate the brush back and push down hard until the latch locks in place.

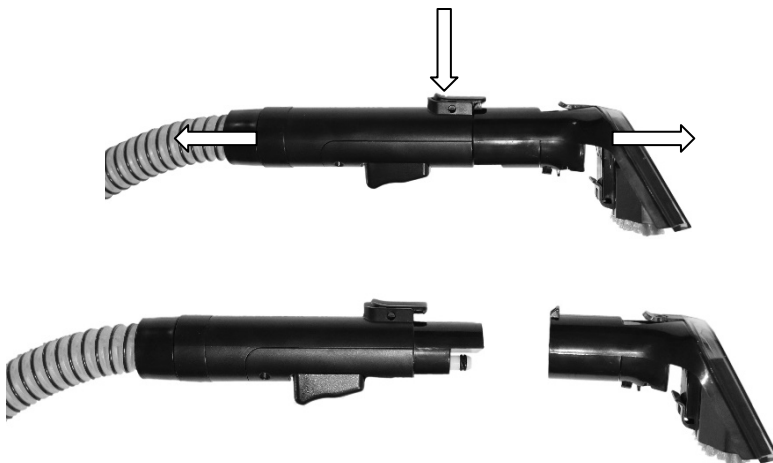


4.2 Fitting and Removing the Tools

Align the required tool with the hose handle, then push it on until it clicks into place.



To remove the tool, press the release button on the top of the hose handle, then pull the tool out.



Note: Do not pull apart by grasping the flexible hose. Only grasp the handle part and the tool.

4.3 Filling with Water

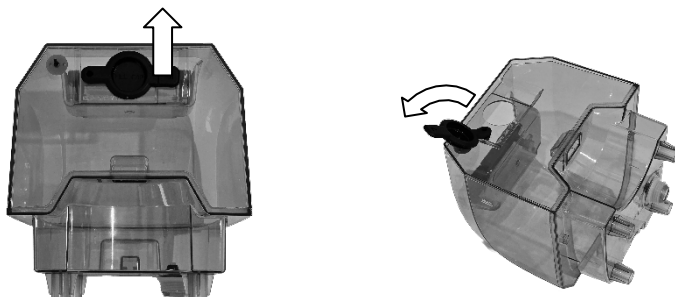
IMPORTANT:

- Do NOT add any cleaning detergents or chemicals to the clean water tank.
- For best performance, use warm water only (max 40°C). Do not use hot or boiling water.

Remove the clean water tank by lifting it out with the handle.



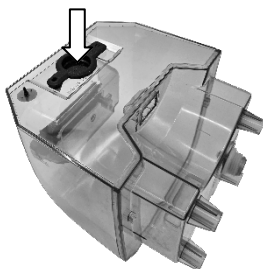
Rotate the water tank so that the water filling hole is facing upward then remove the rubber plug from the filling hole.



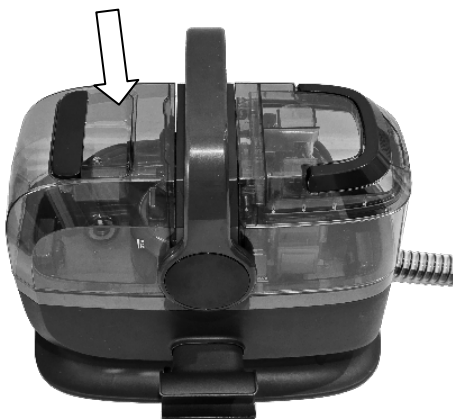
Fill with warm tap water up to the MAX line marked on the water tank which is approximately 1700ml.

Note: Do NOT add any cleaning detergents or chemicals to the clean water tank.

Push the rubber plug back into the filling hole ensuring it is sealed properly.



Grasp the water tank by the handle on the top of the water tank then slide it down into the base unit and push down until it clicks into place.



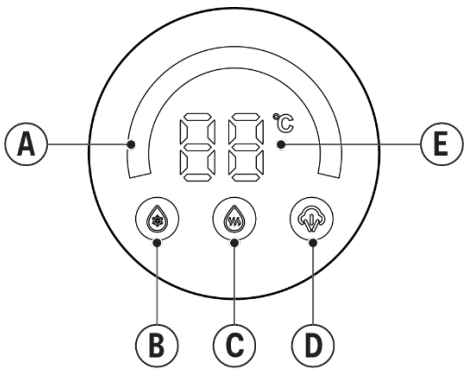
5 Operating the Spot Cleaner

Unwrap the power cord on the back of the spot cleaner, plug the spot cleaner into a power point, and switch the power point on.

Press the On/Off button, located underneath the carry handle, to turn the spot cleaner on. The control panel will light up.



5.1 The Control Panel and Cleaning Modes



A	Indicator Light
B	Cold Water Mode Button
C	Warm Water Mode Button
D	Steam Mode Button
E	Temperature Display

The control panel allows you to select between Cold Water mode, Warm Water mode, and Steam mode, and shows the current operating temperature on the display.

When the spot cleaner is turned on, it starts in Cold Water mode by default.

To change cleaning modes, touch the required mode button on the control panel. The indicator light changes colour to show which mode is active.

The following cleaning modes are available:

- Cold Water (Room Temperature) Mode

Use this mode for everyday cleaning and fresh spills. This is the default when the spot cleaner is turned on. The indicator lights up blue, and the temperature display shows the current water temperature. The spot cleaner sprays room temperature water.

- Warm Water Mode

Use this mode for tougher stains and to help loosen dirt for more effective cleaning. The indicator lights up orange, and the temperature gradually increases to 50°C. The temperature display shows the current water temperature. The spot cleaner sprays warm water.

- Steam Mode

Use this mode for stubborn stains requiring deeper cleaning. The indicator lights up red, and the temperature gradually increases to 99°C. Steam preparation takes about 10 seconds. The temperature display shows the current temperature. The spot cleaner sprays steam.

Note: Do not use the crevice tool in Steam mode.



WARNING: Steam may cause burns. Do not touch the steam nozzle during or immediately after use.



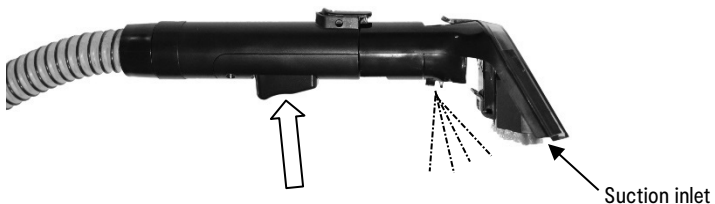
WARNING: Steam - Danger of Scalding.



CAUTION: Hot Surface!

5.2 Start Cleaning

Place the cleaning tool flat against the surface to be cleaned, then press and hold the spray trigger to apply water, warm water, or steam, depending on the selected cleaning mode. Spray the area lightly. For stubborn stains, allow the cleaning solution to sit for a few minutes before extraction.



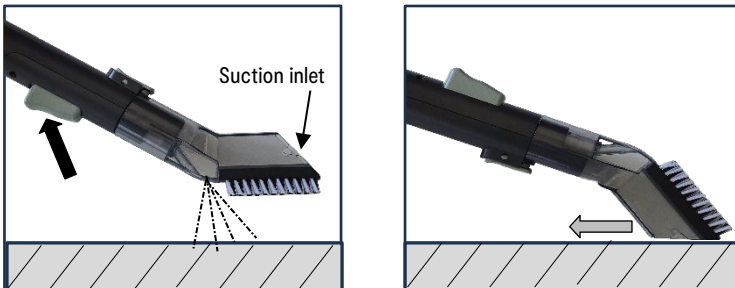
Release the spray trigger and, if required, use the brush on the tool to gently scrub the area. Keep the suction inlet in full contact with the surface, then slowly pull the tool backward to extract the dirty water. Do not press the spray

trigger during suction passes. Repeat as needed until water is no longer visible through the transparent part of the tool.

Note: When using Steam mode, a small amount of condensation may be present at first. Hold the spray trigger for 5 to 10 seconds until steam is released.

Using the crevice tool: Apply spray and agitate as described previously. To extract, turn the hose over so that the suction inlet of the tool is in contact (parallel) with the surface, then pull back to extract the dirty water.

Note: Do not use the crevice tool in Steam mode.



The dirty water tank has a MAX line (approximately 900ml) to show when it needs to be emptied.

The dirty water tank is also fitted with a suction cut-off valve to help prevent overfilling.

If suction suddenly stops during cleaning, the dirty water tank may be full and needs to be emptied.

IMPORTANT:

- Incorrect tool angle may reduce spray performance and suction efficiency.
- Do not allow the dirty water tank to overfill. Suction will stop automatically when the dirty water reaches the MAX line.

When you have finished cleaning, press the On/Off button to turn the spot cleaner off.

Clean all water tanks and components after use to ensure the spot cleaner is ready for next use and prevent damaging the unit. Refer to the "Cleaning and Care" section for instructions.

6 Operation as a Dry Vacuum Cleaner

Note: Do not use the appliance as a dry vacuum if the hose or cleaning tool is wet. Allow all components to dry completely before dry vacuuming.

- Set up the spot cleaner as described previously, but do not add water or cleaning solution to the clean water tank.
- Attach the required cleaning tool as described previously.
- Press the On/Off button to turn on and then start to vacuum the carpet in a back and forward motion.
- When finished, press the On/Off button to turn the spot cleaner off.

IMPORTANT: Dry vacuuming is suitable for light debris and surface dirt only. Vacuum heavily soiled areas thoroughly before wet cleaning.

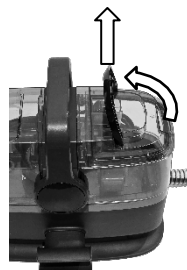
7 Cleaning and Care

WARNING: To reduce the risk of electric shock, switch the spot cleaner off and unplug it from the power point before cleaning or maintenance.

7.1 Emptying the Dirty Water Tank

Empty the dirty water tank before the water level reaches the MAX line (approximately 900ml), after every use, or when the suction suddenly stops.

- Remove the dirty water tank by swinging up the handle then lift the dirty water tank straight up and out.
- Hold the dirty water tank upright after removing and do not tip sideways or forward or backward as the dirty water will spill out.
- Take the dirty water tank to the sink and unlatch the lid by gently prying the latch tab forward and then swing up to open.



- Empty the dirty water and remove any debris that may be caught inside.
- Wash out the tank with warm water and mild dishwashing detergent and rinse.
- Let the tank air-dry completely. Do not dry with a hairdryer, oven, or heater.
- Close the lid securely and refit the tank, making sure it is seated correctly on the unit.

7.2 Cleaning the Tools

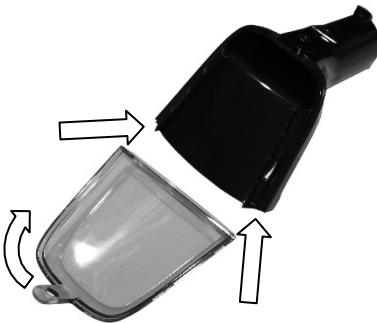
Note: Never use abrasive cleaners, solvents, steel wool, scouring pads, stiff brushes, or strong chemicals that might or might not be flammable and/or damaging to the product.

Small Cleaning Tool with Bristle / Silicone Brush

- Remove it from the handle and remove the brush as described previously. Alternatively, to make it slightly easier, leave it attached to the handle until you have removed the transparent front part as follows:
- Remove the transparent front section by prying the locking tab up and forward then swing the part forward and off



- Wash both parts, and the brushes in warm water (40°C or less) with mild dishwashing detergent then rinse in clean cold water and allow them to completely dry. Do not place in a dishwasher. Do not use a hairdryer or place it in an oven to dry the components.
- Reassemble the front part by hooking it onto the lower front of the cleaning tool, swing it back and then push down firmly until the tab clips shut.

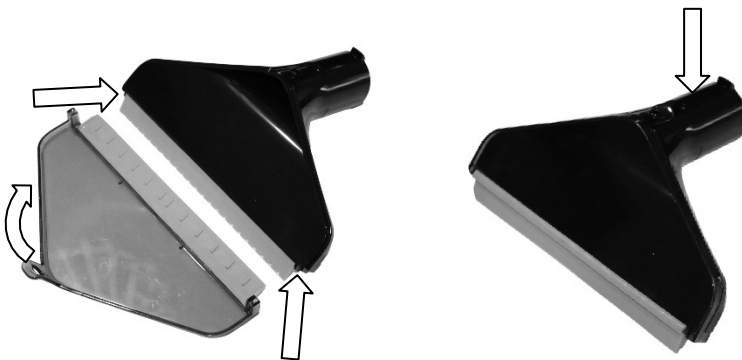


Squeegee

- To clean the squeegee, remove it from the handle as described previously.
- Remove the transparent front section by prying the locking tab up and forward then swing the part forward and off as shown.



- Wash both parts in warm water (40°C or less) with mild dishwashing detergent then rinse in clean cold water and allow to dry completely. Do not place in a dishwasher. Do not dry with a hairdryer, oven, or heater.
- Reassemble by hooking the top section onto the lower front of the rear section, swing it back and then push down firmly until the tab clips shut.



Crevice Tool

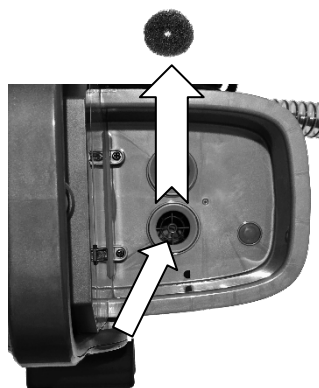
- To clean the crevice tool, remove it from the handle as described previously.



- Wash in warm water (40°C or less) with mild dishwashing detergent then rinse in clean cold water and allow to dry completely. Do not dry with a hairdryer, oven, or heater.

7.3 Cleaning the Foam Filter

- There is a small round foam filter between the dirty water tank and the vacuum motor.
- This filter prevents large particles from being sucked into the motor, which will need periodic cleaning.
- To access the filter, first remove the dirty water tank as described previously, then grasp the foam filter with your thumb and index finger (or you can use tweezers), and pull it out.



- Remove any built-up debris, then rinse with warm water. Do not place in a dishwasher.
- Allow the filter to air-dry completely before refitting. Do not dry with a hairdryer, oven, or heater.

7.4 Cleaning the Flexible Hose

There is a hose cleaning spigot on the back of the unit for cleaning the inside of the flexible hose.

When in use, clean water is flushed through the hose to remove dirt and debris. Remove any attachments from the handle, ensure there is water in the clean water tank, and the dirty water tank is fitted, then turn on the unit.



Insert the hose handle into the hose cleaning spigot as shown.



While holding it on to the spigot, press the spray trigger to flush clean water through the hose.

Keep the trigger pressed until all the dirt and debris has been flushed out of the flexible hose into the dirty water tank.

When finished, release the trigger, remove the hose handle from the spigot, then hold the hose handle up high for a few seconds to drain residual water into the dirty water tank.

Press the On/Off button to turn the unit off, then unplug it from the power point.

Empty and clean the dirty water tank as described in 7.1.

Allow the hose to air-dry completely before storage.

7.5 Cleaning the Main Unit

Caution: Do not immerse in water or liquid.

- Turn off and unplug from the power point before cleaning.
- Never use abrasive cleaners, solvents, steel wool, scouring pads, stiff brushes, or strong chemicals that might or might not be flammable and/or damaging to the product.
- Clean by using a damp (not wet) cloth with mild detergent and wipe over the surfaces.
- Dry thoroughly with a clean cloth. Do not place any components in a dishwasher.

8 Storage

To help maintain performance and prevent odours, follow these storage tips after each use:

- Empty, rinse, and air-dry the clean water and dirty water tanks. Refit them only when they are completely dry.
- Ensure the unit is completely dry inside and out, including the hose and tools.
- Wrap the hose around the base of the unit to prevent kinks and damage and clip the handle into the holder.
- Coil the power cord neatly on the cord storage hooks at the back of the unit.
- Store the spot cleaner in a cool, dry place out of direct sunlight.

9 Troubleshooting

Thermostat Reset

The spot cleaner is fitted with built-in thermal protection to help prevent overheating. If the motor overheats, the thermal protector will activate and the spot cleaner will stop running.

If this happens:

- Turn the spot cleaner off and unplug it from the power point.
- Allow the motor to cool for at least 30 minutes.
- The thermal protector will reset automatically.
- Plug the spot cleaner back in and continue cleaning.

Manual Reset Thermostat (Steam mode)

The internal heater used for Steam mode is fitted with a manual reset thermal protector.

If the heater overheats, Steam mode will stop heating.

If this happens:

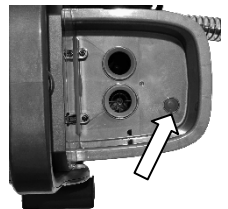
- Switch to Cold Water mode and press the trigger on the hose handle to spray water continuously for more than 5 minutes to help cool the internal heater,

or

- Turn the spot cleaner off and allow the heater to cool for at least 1 hour.

After completing either step above:

- Press the thermostat reset switch located at the bottom of the dirty water tank as shown.
- Turn the spot cleaner back on and continue cleaning.



Problem	Cause	Possible Solution
No water is being sprayed.	Power is not switched on.	Switch on at power point. Press the On/Off button.
	No water in the clean water tank.	Add water to the clean water tank.
	The spray trigger on the handle has not been pressed.	Press the spray trigger on the handle.
No / Low steam	There is not enough water in the clean water tank.	Add water to the clean water tank.
	Steam preheating is not complete.	Wait for the spot cleaner to finish preheating.
	A small amount of water is released instead of steam.	A small amount of water may be released when Steam mode is first used. This is normal. Hold the spray trigger for 5–10 seconds until steam is released.
Poor suction / Won't pick up water	Clean the small filters & empty and clean the dirty water tank.	
	Check for blockages and unblock.	
	The dirty water tank is full and needs emptying.	
Leaking	The dirty water tank is overfilled.	Do not allow the dirty water to exceed the MAX line. Empty the dirty water tank.
	Too much foam has formed in the dirty water tank.	Use only low-foaming cleaning solutions suitable for spot cleaners.
	Residual water remains in the hose or cleaning tool after use.	After turning the spot cleaner off, leave the suction running for a few seconds to draw the remaining water into the dirty water tank.
In Steam mode, the indicator light and temperature flash at the same time	The thermostat has been activated.	Turn the spot cleaner off and allow it to cool down for at least an hour before cleaning again.
The indicator light continues flashing during warm-up	Thermal protection has been activated.	Turn the spot cleaner off and unplug it from the power point. Allow the motor to cool for approximately 30 minutes. The thermal protector will reset automatically. If the issue persists, contact Customer Service.

Overheating / Stopping	Motor has overheated	Switch the spot cleaner off and unplug it from the power point. Empty and clean the dirty water tank, clean the filter, and check for blockages. Allow the spot cleaner to cool for approximately 30 minutes before restarting.
Static shock when vacuuming	In some rare instances, one or two users may feel an electric discharge when touching or using the vacuum cleaner during or after use. This is a well-known phenomenon of static electricity discharge that happens in dry and cool environments. Although the feeling of static electricity can be unpleasant for the user, it is not dangerous and is not a fault of the vacuum cleaner. If this static discharge is a problem for the user, the user could try wearing insulating footwear during vacuuming (i.e., rubber or leather soles), increase the humidity / heat level in the surrounding environment or both.	

10 Specifications

Product Model	DMW002H
Voltage	220-240V
Frequency	50-60Hz
Total Rated Power	1580-1800W
Suction Power	600W
Waterproof Rating	IPX4

11 Warranty Information

12 Month Warranty

Thank you for your purchase.

Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law. For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse, or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expenses incurred in returning this product can be addressed to the respective Customer Service Centre.

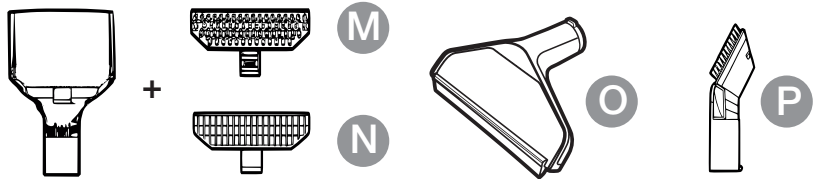
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

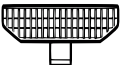
Contact for Kmart purchases	Contact for Target purchases
Kmart Australia Ltd. C/- Customer Service Centre L2/ 1 MIDDLE ROAD, CHADSTONE VIC 3148 AUSTRALIA Customer Service: 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or via Customer Help at kmart.com.au	Target Australia Pty Ltd C/- Customer Service Centre L2/ 1 MIDDLE ROAD, CHADSTONE VIC 3148 AUSTRALIA Customer Service: 1300 753 567 or via Customer Help at target.com.au/help/contact-us

IMPORTANT! For all technical queries or difficulties in operating the product and for spare parts, contact H.E. Group customer service 1300 105 888 (Australia) and 09 8870 447 (New Zealand).

The package includes a range of attachments. The following section specifies the appropriate attachment for each surface and provides assembly instructions.

* Please refer to Instruction Manual page 8 for more details.



M 	Soft Surface Bristle Brush The bristle brush is for use to gently agitate on soft surfaces such as carpets, sofas and upholstery to help remove stubborn or older stains.  Soft Surfaces and Floors
N 	Hard Surface Silicone Brush The silicone tool is specifically designed to effectively remove stubborn, dried stains from small hard surfaces and floors.  Hard Surfaces and Floors
O 	Hard Surface and Window Tool The large hard surface tool is suitable for cleaning up spills on hard floors or to clean windows, shower screens etc.  Hard Floors and Windows
P 	Crevice / Brush Tool The crevice tool can be used on both soft and hard surfaces to remove stubborn or older stains as well as the end of the tool has an open end for vacuuming in tight areas.  Hard or Soft Surface