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Spot Cleaner User Manual



Model No.: DMW001

Rev 1

Note: This appliance's specifications and/or components are subject to change without prior notice.

If any accessories should fail during use, please call 1300 105 888 (Australia) or 09 8870 447 (New Zealand) for an immediate replacement. This will save you from returning the product to the store.

If we can assist you in any other way, please feel free to contact us.

1	IMPORTANT INFORMATION	3
2	GETTING TO KNOW THE SPOT CLEANER	5
3	USING THE SPOT CLEANER.....	7
4	CLEANING AND CARE.....	11
4.1	Emptying and Cleaning the Dirty Water Tank.....	11
4.2	Emptying and Cleaning the Clean Water Tank.....	12
4.3	Cleaning the Tools and Attachments.....	13
4.4	Cleaning the Flexible Hose	13
4.5	Cleaning the Foam Filter.....	14
4.6	Storage.....	15
5	TROUBLESHOOTING.....	16
6	SPECIFICATIONS.....	17
7	WARRANTY INFORMATION	18

1 Important Information



Before using this appliance, read and follow all warnings and instructions in this manual, even if you are familiar with this product.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

Ensure children and babies do not play with plastic bags or packaging materials. Dispose of these materials safely.



Safety & Warnings

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

- Do not spray water or cleaning solution towards people or equipment containing electrical components.
- When the appliance is used in a bathroom, unplug it after use. The proximity of water presents a hazard even when the appliance is switched off.
- This appliance is not a dry vacuum. Do not use it to pick up dry dirt or debris. Always vacuum the carpet or area first before using the appliance.
- Do not store or use the appliance near high-temperature areas.
- Do not use the appliance to pick up large objects, hard objects, or sharp objects (such as glass, nails, screws, or coins) that may cause damage.
- Do not pick up any volatile or combustible substances (for example lighter fluid, petrol, or kerosene).
- Do not pick up toxic materials (for example chlorine bleach, ammonia, or drain cleaner).
- Do not use the appliance in an enclosed space filled with vapours given off by oil-based paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Ensure the appliance is regularly cleaned and maintained for best performance and safety. This includes all water tanks, tools, and hoses.
- Do not operate without the water tanks in place.
- Keep hair, loose clothing, fingers, feet, and body parts away from openings or moving parts.

- Use only on indoor surfaces.
- Do not use or operate the appliance with a damaged cord or plug.
- Do not run the appliance over the power cord, as this may create a hazard.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.
- To protect against electric shock, do not immerse the appliance, cord, or plug in water or other liquids.
- For electrical safety, any repairs must be performed by a qualified electrical person only, or the appliance must be disposed of.
- Unplug the appliance from the power supply after use and before cleaning, changing accessories, refilling the clean water tank, emptying the dirty water tank, or carrying out user maintenance.
- Always operate the appliance on an even, stable surface.
- Do not use the appliance if it has been dropped, damaged, left outdoors, or immersed in liquid.
- Do not handle the plug or appliance with wet hands.
- Do not put any objects into openings.
- Do not use with any openings blocked and do not restrict airflow.
- Use extra care when cleaning on stairs.
- Do not use the appliance if it is blocked. Switch it off and clear all blockages before continuing.
- Do not stand on the appliance.
- Do not use the appliance if it malfunctions, makes abnormal noise, produces an unusual smell, emits smoke, is dropped or damaged in any manner, or if any breakage is found during operation.
- Do not close a door on the cord or pull the cord around sharp edges or corners.
- Do not misuse the cord. Never pull the appliance by the cord or pull the cord to disconnect it from the power point. Instead, grasp the plug and pull to disconnect.
- Do not attempt to modify this appliance in any way.
- Switch OFF before connecting or disconnecting the appliance from the mains power supply.
- Use only as described in this manual. Use only manufacturer-recommended attachments.
- Keep the cord away from heated surfaces.
- Store the hose wrapped around the lower base and secure it with the clip to protect it from damage.
- Store the appliance indoors in a cool, dry area.
- Operate the appliance only from a power source of the same voltage, frequency, and rating as indicated on the product identification plate.

- If a third party uses this appliance, supply this instruction manual with it.
- No liability can be accepted for any damage caused by non-compliance with these instructions, or for any improper use or mishandling of the appliance.
- This appliance has been designed for domestic use only. Industrial or commercial use invalidates the warranty.
- To move the Spot Cleaner from room to room, unplug the unit and carry it using the carry handle. Never pull or carry the appliance by its cord.
- Do not use on unsealed hardwood or unglazed ceramic surfaces. Surfaces that are not properly sealed may warp or be damaged by exposure to heat, moisture, and cleaning solutions. Do not use on furniture or fixtures.
- This appliance is suitable for cleaning carpets, upholstery, rugs, and hard floors.
- Always test a small section of the surface in an out-of-sight area first to ensure the surface is not damaged by the warm water or cleaning solution used.
- Always follow the instructions provided with the cleaning solution.
- Use only low-foaming cleaning solutions designed for spot cleaners. Using other detergents may create excessive foam, reduce performance, and may make the appliance difficult or impossible to use.
- Do not add other agents (for example rust removers, odour counteracting agents, alcohol, or solvents). This may damage the appliance and may damage the carpet.
- Follow the recommended mixing ratio on the cleaning solution bottle. Do not exceed the recommended amount of solution.
- Before cleaning dried-on stains and dirt, vacuum the surface thoroughly.
- Colourfastness test: Wet a white absorbent cloth with the solution. In a small hidden area of the surface to be cleaned, gently rub with the dampened cloth. Wait 10 minutes, then check for colour transfer or bleeding using a white paper towel or cloth. If the surface has more than one colour, test each colour.
- Spot test (pile/surface check): Test the Spot Cleaner on a small hidden area. If no damage, discolouration, or pile distortion occurs, continue cleaning.

IMPORTANT NOTICE:

- For information on filling the appliance, refer to the **Using the Spot Cleaner** section.
- For information on cleaning and descaling the appliance, refer to the **Cleaning and Care** section.

Read and Save These Instructions

2 Getting to Know the Spot Cleaner



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A	Carry Handle	H	Power Cord
B	On/Off Button	I	Hose Cleaning Spigot
C	Clean Water/Solution Tank	J	Additional Tool Storage
D	Dirty Water Tank	K	Small Cleaning Tool with Bristle Brush
E	Flexible Hose	L	Silicone Brush Attachment
F	Hose Storage Clip	M	Large Cleaning Tool
G	Power Cord Storage Hooks	N	Crevice Tool with Bristle Brush

Note: Accessories shown may vary by model.

3 Using the Spot Cleaner

a) Release the hose

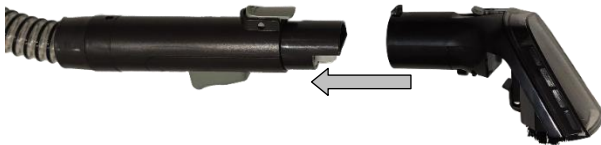
Unclip the hose from the hose storage clip.

b) Attach a tool

Align the required tool with the hose handle, then push it on until it clicks into place.

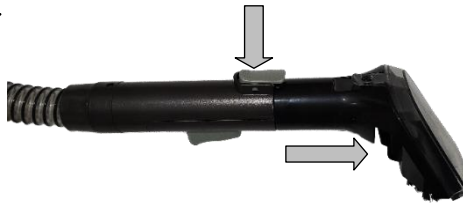
Choose the tool that suits the area you are cleaning:

- **Small cleaning tool (with bristle/silicone brush attachment):** Use for spot cleaning and for gently agitating stubborn stains on carpet fibres and upholstery.
- **Large cleaning tool (with rubber squeegee):** Use on wide surfaces such as floors, stairs, and cushions.
- **Crevice tool:** Use for edges, seams, corners, and other tight spaces.



How to remove or swap tools

Press the attachment release button on the top of the hose handle, then pull the tool out.



Small Cleaning Tool Attachments

The small cleaning tool can be used with either the bristle brush or the silicone brush.

Bristle brush: Use to gently agitate carpet fibres to help lift stubborn or older stains, and for fabric upholstery.

Silicone brush: Use for lifting debris from upholstery and textured surfaces.



How to remove or fit a brush attachment

Lift the attachment latch on the small cleaning tool, then remove the brush attachment.



To refit, place the brush attachment into position, then press the latch down until it clicks into place.

c) Fill the Clean Water Tank

IMPORTANT:

- ✓ Use warm water only (max 40°C). Do not use hot or boiling water.
- ✓ Use **only low-foaming** cleaning solutions suitable for spot cleaners. Always follow the mixing instructions on the solution bottle.
- ✓ Do not use high-foaming detergents. Excess suds may reduce performance and may cause the unit to malfunction.

- Remove the clean water tank by lifting it out with the handle.



- Fill the tank with warm water (max 40°C) up to the WATER fill line. For small jobs, you can use less water. Add cleaning solution according to the mixing ratio on the solution bottle. Do not let the combined water and solution level go above the SOLUTION fill line (approx. 1300 mL).
Use only low-foaming cleaning solutions commercially available from Bunnings, Amazon, etc.



- Close the lid securely and refit the tank, making sure it is seated correctly on the unit.

Note: Follow the mixing ratio on the solution bottle and make sure the combined water and solution level does not go above the **SOLUTION** line. Too much solution can cause excess foam and reduce cleaning performance.

d) Power On and Start Cleaning

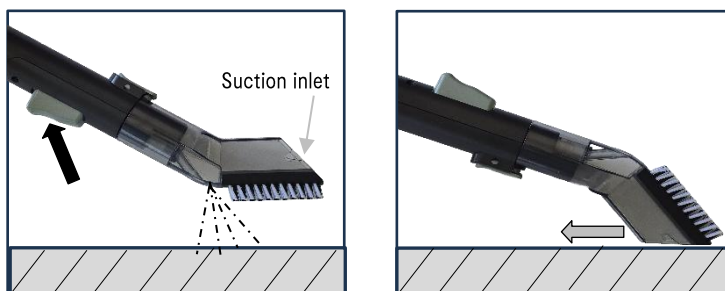
- Unwrap the power cord on the back of the spot cleaner, plug the spot cleaner into a power point, and switch the power point on.
- Press the **On/Off button** to start the spot cleaner.



- Aim at the stained area and press and hold the trigger to spray cleaning water. Spray the area lightly. For stubborn stains, allow the solution to sit for a few minutes.



- Release the trigger to stop spraying and use the brush to scrub the area. Gently move back and forth to agitate the cleaning area. Scrub the area carefully to avoid damaging any delicate surfaces.
- Firmly apply downward pressure while the suction inlet stays in contact with the surface, then pull it back to extract dirty water.
- Do not press the spray trigger during suction passes.
- Complete several suction passes until water can no longer be seen through the transparent part of the cleaning tool.
- For surfaces where water is easily retained, blow dry or air-dry after treatment if necessary.
- Using the crevice tool: Apply spray and agitate as described previously. To extract, turn the hose over so that the suction inlet of the tool is in contact (parallel) with the surface, then pull back to extract the dirty water.



- Do not let water overflow the dirty water tank. Suction will stop when the tank is full.
- When you have finished cleaning, or when the dirty water level reaches the MAX fill line on the dirty water tank, press the **On/Off button** to turn the spot cleaner off.
- Clean all water tanks and components after use to ensure the spot cleaner is ready for next use and prevent damaging the unit. Refer to **Cleaning and Care** for instructions.

4 Cleaning and Care

WARNING: To reduce the risk of electric shock, switch the spot cleaner OFF and unplug it from the power point before cleaning or maintenance.

4.1 Emptying and Cleaning the Dirty Water Tank

- Remove the dirty water tank by lifting it out with the handle.



- Keep the tank upright after removing it. Do not tip it sideways, forward, or backward, as dirty water may spill.
- Take the tank to the sink, then unlatch and open the lid.



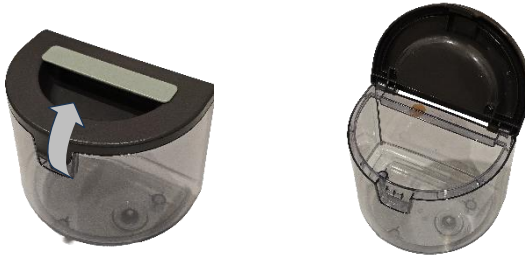
- Pour out the dirty water. Remove any debris caught inside.
- Rinse the tank with warm water to remove any remaining debris.
- Let the tank air-dry completely. Do not dry with a hairdryer, oven, or heater.
- Close the lid securely and refit the tank, making sure it is seated correctly on the unit.

4.2 Emptying and Cleaning the Clean Water Tank

- Remove the clean water tank by lifting it out with the handle.



- Take the tank to the sink, then unlatch and open the lid.



- Empty any remaining water/solution, then rinse the tank with warm water.
- Let the tank air-dry completely. Do not dry with a hairdryer, oven or heater.
- Close the lid securely and refit the tank, making sure it is seated correctly on the unit.

4.3 Cleaning the Tools and Attachments

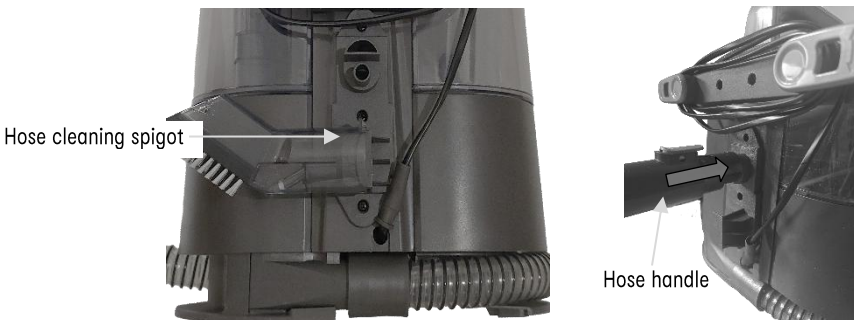
- Remove any tool connected to the hose. For more information, see “**How to remove or swap tools**” on page 7.
- Remove any brush attachment from the tool. For more information, see “**How to remove or fit a brush attachment**” on page 8.
- Remove the transparent cover from the tool by lifting it upwards.



- Rinse all parts in warm water then allow them to air-dry completely. Do not dry with a hairdryer or place in an oven to dry.
- Refit the transparent cover and any brush attachment.

4.4 Cleaning the Flexible Hose

- Clean the hose after each use to remove any debris left in the hose.
- Remove any attachments from the hose handle.
- Fill the clean water tank with warm water only (no solution).
- Ensure the dirty water tank is fitted correctly.
- Plug the spot cleaner into a power point and switch the power point on.
- Press the **On/Off button** to start the unit.
- While pressing the attachment release button on the top of the hose handle, insert the hose handle into the hose cleaning spigot, then press and hold the spray trigger to flush clean water through the hose.



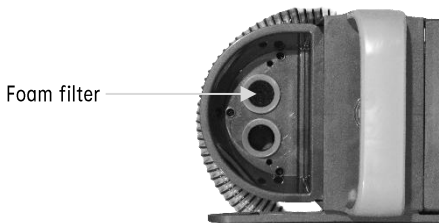
- Keep the trigger pressed until all dirt and debris have been flushed out of the flexible hose into the dirty water tank.
- Release the trigger, remove the hose handle from the spigot, then hold the hose handle up high for a few seconds to drain residual water into the dirty water tank.
- Press the **On/Off button** to turn the unit off, then unplug it from the power point.
- Empty and clean the dirty water tank as described in 4.1.
- Allow the hose to air-dry completely before storage.

4.5 Cleaning the Foam Filter

- The small foam filter located under the dirty water tank should be cleaned periodically. This filter prevents large particles from being sucked into the motor.
- To access the filter, remove the dirty water tank by lifting it out with the handle (tilt slightly, if required).



- Grasp the foam filter with your thumb and index finger (or you can use tweezers), and pull it out. Remove any built-up debris, then rinse with warm water.



- Refit the filter, then place the tank back onto the unit.

4.6 Storage

To help maintain performance and prevent odours, follow these storage tips after each use:

- Empty, rinse, and air-dry the clean water and dirty water tanks. Refit them only when they are completely dry.
- Ensure the unit is completely dry inside and out, including the hose and tools.
- Wrap the hose around the base of the unit to prevent kinks and damage.
- Coil the power cord neatly on the cord storage hooks at the back of the unit.
- Store the spot cleaner in a cool, dry place out of direct sunlight.

5 Troubleshooting

Problem	Cause	Possible Solution
No water is being sprayed.	Power is not switched on.	Switch on at power point. Press the On/Off button.
	No water / cleaning solution in the clean water tank.	Add water / cleaning solution to the clean water tank.
	Water spray trigger in the handle is not activated.	Press the spray trigger on the handle.
Poor suction / Won't pick up water	Dirty water tank may not be seated correctly.	Refit the dirty water tank.
	Dirty water tank may be full.	Empty and clean the dirty water tank.
	Poor tool position (suction inlet not in contact with the surface).	Keep the tool in full contact with the surface.
	Transparent cover of the tool may not be fitted correctly.	Check the transparent cover is installed correctly and clicks into place.
	Foam filter under the dirty water tank may be blocked.	Remove the dirty water tank and clear debris from the foam filter underneath, then refit the tank.
	Tool or hose may be blocked.	Check the tool and hose for blockages and clear any debris.
Overheating / Stopping	Motor has overheated.	Remove any debris from the foam filter. Empty and clean the dirty water tank, check tool and hose for blockages, and unblock. As the appliance has a Thermal Cutoff Device fitted to the motor, the appliance MUST be switched off and unplugged from the power point and left to cool for approximately 1 hour before plugging it in and switching on again.
<p>If all the above checks out and the unit will still not turn on at all, it could be the internal temperature safety fuse that has been activated.</p> <p>If this occurs, call our customer service department for further instructions.</p>		

6 Specifications

Model	DMW001
Rated Power	600W
Power Input	220-240V~ 50Hz
Waterproof Rating	IPX4

7 Warranty Information

12 Month Warranty

Thank you for your purchase.

Your new product is warrantied to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law.

For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty.

This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expense incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Contact for Kmart purchases	Contact for Target purchases
Kmart Australia Ltd. C/- Customer Service Centre L2/ 1 MIDDLE ROAD, CHADSTONE VIC 3148 AUSTRALIA Customer Service: 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or via Customer Help at kmart.com.au	Target Australia Pty Ltd C/- Customer Service Centre L2/ 1 MIDDLE ROAD, CHADSTONE VIC 3148 AUSTRALIA Customer Service: 1300 753 567 or via Customer Help at target.com.au/help/contact-us

IMPORTANT! For all technical queries or difficulties in operating the product and for spare parts, contact H.E. Group customer service 1300 105 888 (Australia) and 09 8870 447 (New Zealand).