

# anko

## Cordless Wet & Dry Hard Floor Cleaner User Manual



Model No.: EV-6806-S222

Rev 1

### **READ AND SAVE THESE INSTRUCTIONS**

**Note:** The specifications and/or components of this appliance are subject to change without prior notice.

If any Accessories should fail during use, please call 1300 105 888 (Australia) or 09 8870 447 (New Zealand) for an immediate replacement. This will save you from returning the appliance to the store.

If we can assist you in any other way, please feel free to contact us.

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**READ AND SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE**

# 1 IMPORTANT SAFEGUARDS



Before using this appliance, read and follow all warnings and instructions in this manual, even if you are familiar with this appliance. Keep this instruction manual for future reference.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

**DO** ensure children and babies cannot play with plastic bags or any packaging materials.

This appliance must be earthed. The use of an Earth Leakage Safety Switch is highly recommended. If unsure, consult an electrician.

If the supply cord is damaged, it must be replaced by a qualified electrical person to avoid a hazard.

**DO NOT** use the appliance if the power cord is damaged. Do not repair by yourself.

**DO NOT** use in swimming pools, etc. containing water.

To protect against the risk of electric shock, do not immerse the appliance, cord, or plug in water or other liquids.

**DO NOT** use near sinks, baths or showers containing water or running water.

The appliance must be switched off after use and before cleaning and carrying out user maintenance on the appliance.



Indoor Use Only. Not for Outdoor Use.

For electrical safety, any repairs to the appliance must be performed by a qualified electrical person only, or the appliance must be disposed of.

**DO NOT** misuse the power cord. Never pull the appliance by the power cord or pull to disconnect it from the outlet. Instead, grasp the plug and pull to disconnect.

**DO NOT** use without the filter in place.

**DO** keep hair, loose clothing, fingers, feet, and body parts away from openings or moving parts such as the Rotary Cleaning Brush.

Take care that your clothing or other items do not touch the spinning rotary brush as damage may occur.

**DO** disconnect the charging base from the power supply when not in use for extended periods.

**DO NOT** use to clean up flammable or combustible materials (i.e., lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.

**DO NOT** use to clean up toxic material (i.e., chlorine bleach, ammonia, drain cleaner, etc.)

**DO NOT** use the appliance without the water tanks in place.

**DO NOT** charge the appliance with an external timer or separate remote-control system.

**DO NOT** use the appliance if it has been dropped, damaged, left outdoors, or dropped into liquid (water etc.).

**DO NOT** use the appliance if the appliance malfunctions, abnormal noise, smell, smoke, is dropped or damaged in any manner or any breakage is found during operation.

**DO NOT** attempt to modify this appliance in any way.

**DO** use only on indoor surfaces. **Not** for Outdoor Use.

**DO** use only as described in this manual. Use only manufacturer's recommended attachments.

**DO** Keep power cord away from heated surfaces.

**DO** store your appliance indoors in a cool dry area.

**DO** operate the charging base from a power source of the same voltage, frequency and rating as indicated on the charging base rating label located underneath the charging base.

Only use the charging base which was supplied with this appliance.

**DO** ensure appliance is switched off before handling or picking up.

**IMPORTANT:** Only use a hard floor cleaning solution.

Always follow the instructions on the Cleaning Solution Bottle.

**Important:** Only mix the ratio of cleaning solution to water as instructed on the cleaning solution bottle.

**Do Not** add more cleaning solution than that specified on the cleaning solution container.

**DO NOT** leave the appliance unattended when in use.

**DO NOT** use without the rotary cleaning brush and both water tanks fitted.

**DO NOT** store or use the appliance near or in high temperature areas.

**DO NOT** run over the power cord with the appliance.

**ONLY** for domestic use. Industrial or commercial use invalidates the warranty.

For instructions on cleaning, please refer to the section "Cleaning and Maintenance" in this manual.

## 2 Recommended Floor Surfaces



**WARNING: Always** follow the floor manufacturer's cleaning instructions. If unsure, **DO NOT USE!**

Care should be taken when cleaning sealed hardwood floors, as prolonged exposure to water and the rotary cleaning brush in a single spot may cause damage and discolouration to the floor surface. To avoid this, keep the appliance in constant motion on these surfaces, and place it on an old towel or similar when finished.

Regular foot traffic and direct sunlight will wear down timber floor surface treatments, making it more susceptible to water damage.

This appliance can be used for cleaning floor surfaces such as some sealed wooden floors, ceramic tiles, granite, marble flooring, including Vinyl.

It **must not** be used on unsealed timber floors, laminated boards, unglazed ceramic surfaces as surfaces that are not properly sealed may be damaged by exposure to moisture.

Always test a section of the flooring material in an out-of-sight area first to ensure the surface to be cleaned is not damaged by the water and the rotary cleaning brush.

**Do Not** use on surfaces with soft coatings like wax, enamels, oils, etc.

Extremely rough textured floors may tear or damage the rotary cleaning brush.

**Do Not** add any other agents into the water tank, such as rust removers, odour counter-reacting agents, alcohol, cleaners, solvents, detergents, etc. as this may cause serious injury to the user and may damage the appliance and floor surface.

### 3 WARNING:

 For the purposes of recharging the battery, only use the Charging Base provided with this appliance. Model CHB01.

Battery Pack Specification:

Type: Li-ion, 18650 22.2Vd.c., 2200mAh

**Note:** The battery pack is not removable and is not a serviceable item.

Only charge the battery between an ambient room temperature of 10°C – 40°C.

Consumers are cautioned against using and/or purchasing counterfeit and/or inferior quality batteries. These batteries have the potential to cause fire, personal injury, and/or damage to property. These batteries are typically found on online-auction websites or from other retailers and are known to pose a potential safety risk.

Never try to recharge Non-Rechargeable batteries as they may explode, catch on fire, or cause personal injury and/or damage to property.

- May explode if disposed of in fire.
- To prevent injury or burns, do not allow metal objects to contact battery terminals.
- Do not use or store in temperatures above 40°C.
- Do not expose the appliance or battery to excessive temperatures.



This appliance contains batteries that are non-replaceable. As the Battery Pack is not removable, the whole unit will need to be handed in for the battery to be recycled.

Contact your local waste management authority for more information on Battery Recycling and disposal regulations in your area.

Do not dispose of electrical appliances or batteries as unsorted municipal waste, use separate collection facilities.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

**IMPORTANT:** Should you find any abnormal fluid or residue seeping out of the appliance body around or below the charging port, this could be an indication that the battery is leaking. This signifies a damaged battery which must be immediately disposed of.

As the Battery Pack is not removable, the whole unit will need to be handed in for the battery to be recycled.

Take care not to touch the leaking fluid or residue and if possible, place it into a large plastic bag and then place it outside in a dry area.

Contact your local council or regional authority for more information on collection and safe disposal.

**WARNING:** With any battery type, should a metal object come into contact with battery terminals either while charging or not charging, this will short out the battery and could cause the battery and surrounding items to catch fire.

**DO NOT** open the appliance to access the battery pack. There are no serviceable parts inside.

If a third party uses this appliance, **DO** supply the instruction manual with it.

No liability can be accepted for any damage caused by non-compliance with these instructions or any other improper use or mishandling of appliance.

This product has not been designed for any uses other than those specified in this manual.



**Caution**, hot surface. Care must be taken. The surfaces on the Charging Base are liable to get hot during use of the Self-Cleaning Function.

## Read and Save These Instructions

## 4 Floor Surfaces

This product is only designed for cleaning hard smooth surfaces and not carpeted or rough surfaces.

Always follow manufacturer's cleaning instructions. If unsure, **DO NOT USE!**

**DO NOT add any other agents into the water tank, such as, rust removers, odour counter reacting agents, alcohol, solvents, strong acidic or strong alkali formulas or any type of cleaning solution not specifically for use in this type of cleaning appliance as this may cause serious injury to the user and may damage the appliance and floor surface.**

**IMPORTANT:** Only use a low foaming hard floor cleaning solution.

Adding other cleaners that are not for hard floor cleaning may damage the appliance.

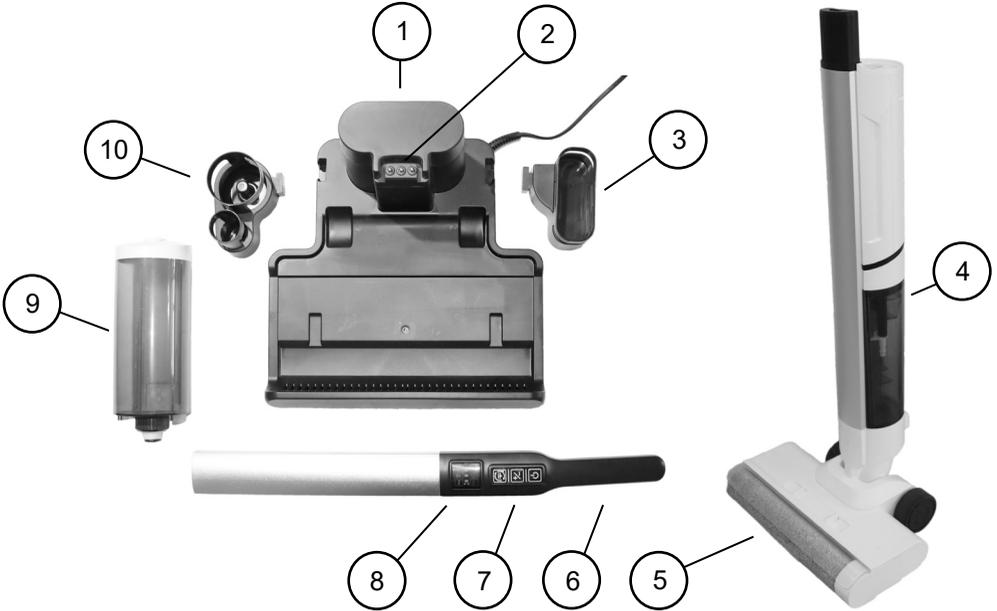
Always follow the instructions on the Cleaning Solution Bottle.

**Important:** Only mix the ratio of cleaning solution to water as instructed on the cleaning solution bottle.

**Do Not** add more cleaning solution than that specified on the cleaning solution container.

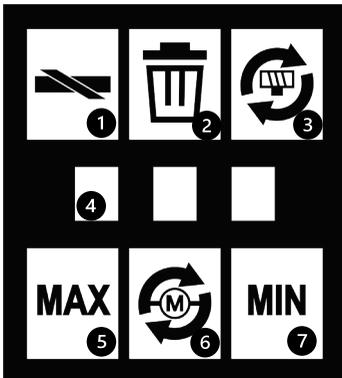
Refer to the section in this manual "Filling the Water Solution Tank" on how to calculate the water to cleaning solution quantity.

## 5 Components



1	Charging Base Model CHB01	6	Handle
2	Charging Contacts	7	Control Panel
3	Filter Drying Rack	8	Control Display
4	Dirty Water Tank	9	Clean Water Tank
5	Motorised Floor Head	10	Roller Brush Drying Rack

### 5.1 Display – When Illuminated



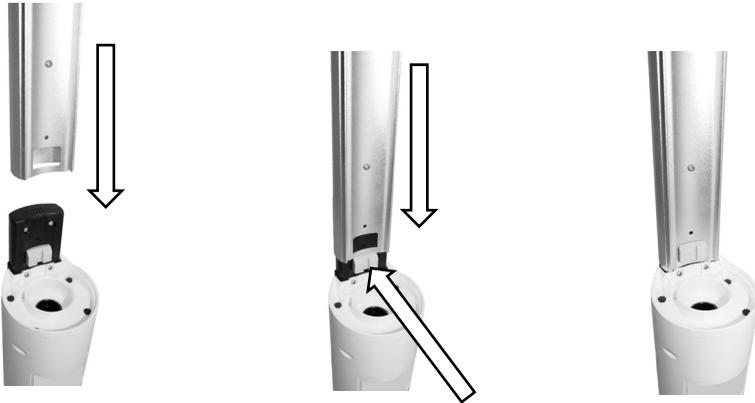
1	Jammed Rotary Brush
2	Dirty Water Tank Full
3	Self-Clean Activated
4	Battery Charge Levels
5	Max Suction
6	Blocked Air Flow
7	Min Suction

## 6 Attaching the Handle

Assembly of the Handle is required when you receive your appliance. It is shipped this way to reduce the packing size and reduce packing material waste.

No Tools are required to assemble the handle to the main unit.

- Set the Appliance in an upright position.
- Align the handle over the post at the top of the main unit then slide down.
- Press the spring-loaded latch inward and at the same time, push the handle down all the way until the handle locks in place.



## 7 Drying Racks

There are two drying racks supplied for holding the rotary brush and the air filters after use to dry them out.

These are fitted to the Charging Base by clipping them into the recesses in the side of the base as shown.



## 8 Charging the Battery

### **NEVER LEAVE THE APPLIANCE UNATTENDED WHEN CHARGING.**

**IMPORTANT:** This Appliance contains a non-removable built-in lithium-ion battery pack which **must** only be charged using the supplied Charging Base.

Only charge the battery between an ambient room temperature of 10°C – 40°C.

Always switch off and unplug the Charging Base when charging is completed.

If any abnormality occurs during charging, (such as a burning smell or excessive heat or even a strange sound) immediately turn off the Charging Base and disconnect the plug from the power point, then contact our service department for assistance.

**NOTE:** The Appliance must be fully charged prior to first use.

Normal charging time will take approx. Up to 3 hours.

- Plug the charging base in to the power point and switch on.
- Place the appliance on to the charging base as shown.

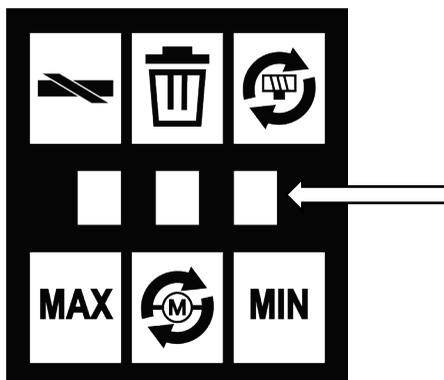


- The indicator lights in the Control Display will indicate when the battery is charging.

**NOTE:** The display is orientated for reading when standing behind the appliance with the handle lowered backward.

When standing in front of the appliance, the display will look upside down.

- There are three light segments that will “BLINK” individually depending on the level of charge.



- As the battery charges to approximately 33%, the first segment light will turn permanently on, then as the battery continues to charge to approximately 66%, the second light segment will turn permanently on, and then as the battery continues to charge to 100%, the third light segment will turn on permanently.
- At this time, turn off at the power point.

**Note:** All lights will turn off after some time if not immediately switched off at the power point.

- **DO NOT** leave the unit on charge when the battery is full.

## 9 Floor Preparation

### **IMPORTANT:**

Using the Appliance as a dry vacuum will damage the Rotary Brush and the appliance.

Only use the Appliance with an appropriate Low Foaming Hard Floor cleaning solution for use in this type of appliance.

**Do Not** run the rotary brush dry for extended periods.

- Remove as much furniture and obstacles as possible.
- Thoroughly vacuum the floor to be cleaned with a regular vacuum cleaner first.

## 10 Filling the Water Solution Tank

### **IMPORTANT:**

Improper handling of the Appliance may cause injury.

Avoid prolonged skin contact with cleaning solutions.

Keep cleaning solution out of the reach of babies and children.

In case of contact with eyes, rinse immediately with plenty of water and immediately seek medical advice.

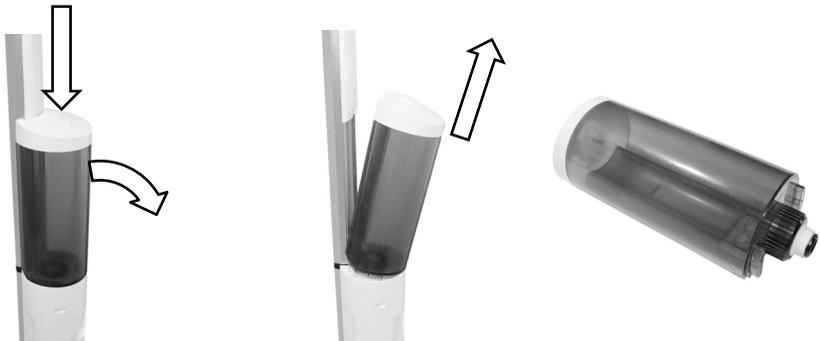
Using the Appliance without the water tank in place, or with a wrong solution may damage the Appliance.

Always make sure that the water solution tank is properly fitted in place before using the Appliance.

**DO NOT add any other agents into the water tank, such as, rust removers, odour counter reacting agents, alcohol, solvents, detergents, strong acidic or strong alkali formulas or any type of cleaning solution not specifically for use on hard floors as this may cause serious injury to the user and may damage the appliance and floor surface.**

Only use the Appliance with an appropriate Low Foaming Hard Floor cleaning solution for use in this type of appliance.

1. Remove from the charging base and ensure the appliance is switched off.
2. If already installed, remove the Cleaning Solution / Water Tank by pressing the release button located on the top of the water, swing forward and lift out.



3. Unscrew the cap (anticlockwise) and remove.



4. Following the instructions on the cleaning solution bottle, add the cleaning solution and warm tap water (max. 40°C) to the Cleaning Solution / Water Tank.
5. To work out how much cleaning solution to add to the clean water tank, follow this equation:

For example: If the cleaning solution instructions state to mix 1:15, this means 1 part cleaning solution to 15 parts water.

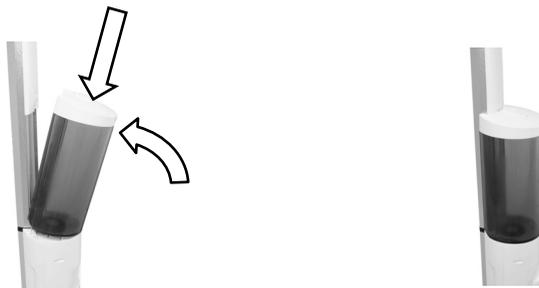
The water tank holds a maximum of 700ml therefore, we need to determine what 1 part of cleaning solution will be.

$$1 \text{ part} = (700\text{ml} \div 15) = 46.7\text{ml}$$

Therefore, add 47ml of cleaning solution to the clean water tank first, and then fill the rest of the way with warm tap water (max. 40°C).

**IMPORTANT:** Ensure the cleaning solution to warm water ratio is correct as per the instructions.

6. Replace the Cleaning Solution / Water Tank Cap and tighten clockwise. Do not over tighten.
7. Replace the Cleaning Solution / Water Tank back into position as shown and push it in firmly until it clicks in place.



8. Repeat steps 1, 2 and 3 above to empty the Water Tank and rinse clean after use and before storage.

# 11 Operation

## 11.1 On / Off Button

Before use, determine where to start and finish the cleaning job, making sure you will not walk over the previously cleaned areas.

### IMPORTANT:

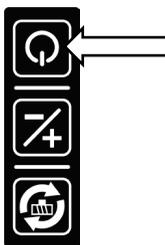
- Some wood floors may be sensitive to water. Always follow the floor manufacturer's cleaning instructions before using this product. If you are unsure, **DO NOT** use it.
- **Do not** allow the floor cleaner to sit on one spot for an extended period, as this may cause water spotting or damage to the floor.
- **Always** empty the water tank after use and before storing.
- **Do not** oversaturate the floor with cleaning solution.
- For heavily soiled areas, additional applications may be necessary.
- Ensure the Handle has been assembled to the main unit correctly, the battery is fully charged, the clean water tank (with water / solution) is filled with water, and the dirty water collection tank is fitted to the main unit correctly.
- Remove the appliance from the charging base and stand on the floor.
- Stand behind the appliance, grasp the handle, place your foot on the floor head and then pull the handle down to release it from the "Parked" position. It will make a loud click.



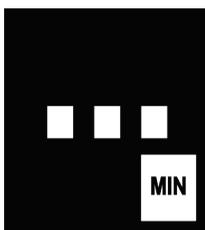
**NOTE:** The appliance will not start if in the "Parked" upright position.

Moving the handle up to the upright "Park" position will turn the appliance off.

- With the handle pulled backward and released from the “Park” position, press and release the on/off button on the handle.



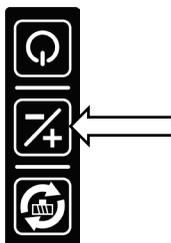
- The appliance will start up in the default “MIN” Mode and you will hear the vacuum motor start running, the rotary floor brush will start to rotate, water will start to be dispensed onto the rotary floor brush, the “MIN” symbol and the battery capacity lights will illuminate on the control display.



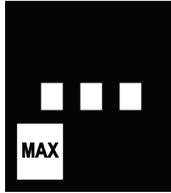
- To turn off, press and release the On/Off button again. The rotary floor brush will stop rotating; however, the vacuum motor will continue to run for a few seconds to ensure the water has been sucked up to prevent dripping.

## 11.2 MAX Mode

- With the appliance running in “MIN” Mode, if you wish to increase the suction or increase the amount of water, press and release the +/- button.



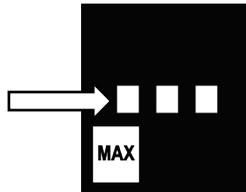
- The appliance will change to “MAX” Mode as indicated by the “MAX” symbol illuminating on the control display.



- Press and release the +/- button again and it will cycle back around to “MIN” Mode and so on.

### 11.3 Battery Level Indicator

- During use, the battery indicator lights in the display will illuminate to indicate the remaining battery charge level.



- As the battery charge capacity drops to approximately 66%, the first segment light (on the left) will turn off leaving only two lights, then as the battery continues to drop to approximately 33%, the second light segment (middle) will turn off leaving on one light, and then as the battery continues to drop to 0%, the third light segment ( on the right) will flash red briefly before the unit and display will turn off.
- The battery will need to be fully recharged before using again.

## 11.4 Using the Cleaner

Place your foot on the floor head to hold it down, and at the same time pull the handle backward to unlatch it from the parking position and into the cleaning position.



- Press and release the On/Off button on the handle, to turn the appliance on in the default MIN mode.

**NOTE:** If desired, press and release the +/- button on the handle to change to MAX mode for higher suction and more Cleaning Solution applied.

- Push and pull the appliance back and forward slowly, as is if vacuuming the floor.
- When you have finished cleaning, switch the Appliance off.
- Push the handle forward until it clicks into the upright parked position.
- If you have finished cleaning, refer to the Maintenance section for instruction on how to clean the appliance.
- Remove the Clean Water / Cleaning Solution tank, empty out, rinse and dry, then refit to the main unit.

### **Handy Tips**

Vacuum the floor thoroughly before cleaning it.

Use a steady, moderate, forwards and backwards motion.

Do not make the floor too wet.

Wipe any Cleaning Solution from woodwork and furniture to prevent any damage.

Allow plenty of time for the floor to dry and avoid walking on it until it is completely dry.

Increased air circulation (open doors, fans, etc.) or the use of a dehumidifier will help the floor dry thoroughly.

### 11.5 Cleaning Solution Shortage

Keep a watch on the clean Cleaning Solution level in the tank.

If during use you should run out of Cleaning Solution, immediately turn off the appliance and refill with Cleaning Solution and water.

### 11.6 Dirty Water Full Indication

If during use the dirty water tank becomes full, the appliance will automatically turn off and the control display will illuminate the “Rubbish Bin” symbol as follows:

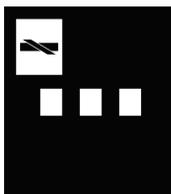


The dirty water tank will need to be removed, emptied, cleaned and refitted.

Refer to the “Cleaning and Maintenance” section for instructions.

### 11.7 Jammed Rotary Floor Brush Indication

If during use, the rotary floor brush should get jammed and cannot rotate, the appliance will automatically turn off and the control display will illuminate the “Floor Brush Jammed” symbol as follows:

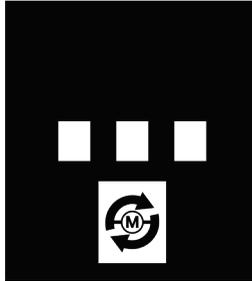


The rotary floor brush will need to be removed, cleared of the jam, cleaned and refitted.

Refer to the “Cleaning and Maintenance” section for instructions.

## 11.1 Air Flow Blockage Indication

If during use, the air to the vacuum motor gets blocked off, the appliance will automatically turn off and the control display will illuminate the “Blockage” symbol as follows:



The rotary floor brush will need to be removed, cleared of the blockage, cleaned and refitted.

Refer to the “Cleaning and Maintenance” section for instructions.

## 12 Cleaning and Maintenance

**Important: Risk of injury!** Improper handling of the appliance may cause injury.

The charging base plug must be removed from the power point before cleaning or maintaining the appliance.

### 12.1 Emptying the Dirty Water Tank

**DO NOT** place the appliance on Charge whilst performing any maintenance.

Always switch off the appliance including the charging base before emptying the Dirty Water Collection Tank or before any maintenance.

**Note:** An automatic shut-off device inside the Dirty Water Tank prevents the appliance from picking up more dirty water than the Dirty Water Collection Tank can hold.

- Switch off the Appliance and Charging Base.

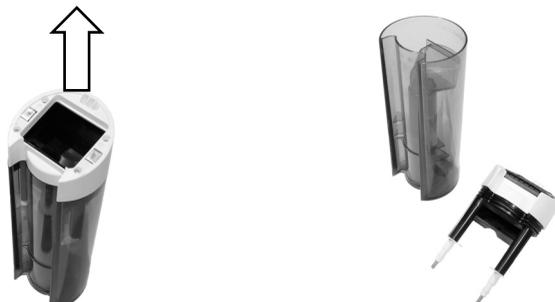
- To remove the Dirty Water Tank, slide the latch located on the back of the tank down to unlatch and then swing the tank backward and lift out.



- Take the tank to your sink to empty out.
- Remove the filters by first grasping the filter frame and pull straight up out and then grasp the foam filter and pull that straight up and out then place the filters aside for cleaning.



- Open the Dirty Water Tank by grasping the top section tightly and pull straight up and off. **Note:** The top will be tight so some force will be required to remove it.



- Empty the Dirty Water out of the collection tank and rinse out with fresh clean water.
- Rinse the top section and the water sensor probes in clean fresh warm water.

**Do Not** clean the components with petrol, solvents, any other flammable liquids, harsh abrasives, etc.

Use only a damp cloth and mild detergent for cleaning the components, and accessories.

**Do Not** place accessories and components in a dishwasher.

At this time, you should clean the filters. To do this, refer to the following section “Cleaning the Filters” for instructions.

- If you have finished cleaning for the day, refit the Dirty Water Tank Cap back into the Appliance without the filter.

**Important: Remember to refit the filters before next use.**

## 12.2 Cleaning the Filters

**IMPORTANT:** The Filters must be cleaned regularly for best performance and to prevent damage to your appliance.

Cleaning is best done immediately after you have finished cleaning for the day and when the Dirty Water Tank is emptied.

**IMPORTANT!** Never use the appliance without the filters fitted.

**Do not** clean the filters with any chemicals as this will destroy them.

- Remove the filters from the Dirty Water Collection Tank as described earlier.
- Rinse the filters with water and allow the filters to thoroughly dry before next use.

**Note:** the cage on the main filter can be swung open for better cleaning as shown.



**DO NOT** scrub or place the filters in a dishwasher.

**DO NOT** wring or use a hair dryer to dry the filters.

- Place the filters in the Self-Clean Charging Base and let dry.

The filters are allowed to air dry outside of the appliance to prevent mold issues.

**DO NOT** forget to refit the filters before next use.



### 12.3 Cleaning the Rotary Brush and Cover

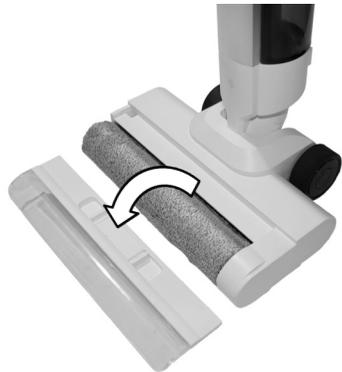
**IMPORTANT:** The Rotary Brush and inner floor head must be cleaned regularly for best performance and to prevent damage to your appliance.

Cleaning is best done immediately after you have finished cleaning for the day and when the Dirty Water Collection Tank is emptied.

**IMPORTANT!** Never use the appliance without the Rotary Brush or the Rotary Brush Cover fitted.

**DO NOT** clean the Rotary Brush or its Cover with any chemicals as this will destroy them.

- To do this, ensure the appliance is turned off.



- On the top of the floor head, slide the two latches on the top of the Rotary Brush Cover inward and then pull the cover up and off as shown.

- Grasp the end of the rotary brush and pull out to the side as shown.



- Rinse the Rotary Brush with warm water (max. 40°C) and then allow the Rotary Brush to thoroughly dry.

**DO NOT** scrub or place the rotary brush in a dishwasher.

**DO NOT** wring or use a hair dryer to dry the Rotary Brush.

- Place the Rotary Brush in the Self-Clean Storage Base and let dry.



The Rotary Brush is allowed to air dry outside of the appliance to prevent mold issues.

**DO NOT** forget to refit the Rotary Brush before next use.

- At the same time as cleaning the Rotary Brush, the rotary brush cover and the rotary brush recess in the floor head should be cleaned.

- Clean the Cover and the recess with mild detergent and lukewarm water then rinse off and dry with a cloth.



- Before next use, refit the rotary brush and the cover.

## 12.4 Self-Cleaning

### **NEVER LEAVE THE APPLIANCE UNATTENDED WHEN SELF CLEANING**

This appliance has a self-cleaning function which will help clean the rotary brush and the dirty water channels within the unit straight after use.



**CAUTION:** take care as Hot Air is used to dry the Rotary Floor Brush and the surface on the front of the Charging Base will become hot. Take care not to burn yourself.

- To use this function, first empty the Dirty Water Collection Tank as described previously and refill the Clean Water / Solution tank with 40°C clean water as described previously. (Cleaning Solution is not required).
- Ensure the Battery is charged or has enough charge for at least 10 minutes.
- Place the Self-Clean Storage Base on the floor, plug in and switch on, then place the Floor Cleaner in the base as shown.



- Press and release the Self Clean button on the handle. The display will show the Self Clean Symbol.



- Allow the unit to run through its self-clean cycle.

This will take approximately 1.5 hours which includes the drying function which dries the rotary floor brush using hot air.

The appliance will turn off when the self-clean cycle has completed, or you can stop this function earlier by pressing and releasing the Self Clean button again.

- Once completed, empty the Dirty Water Collection Tank and wash out as described previously, and at the same time, clean the filters as described previously and let dry.
- Empty any remaining water left in the Clean Water Tank.

## 12.5 Cleaning the Main Unit

**CAUTION: DO NOT IMMERSE THE APPLIANCE IN WATER OR LIQUID, OR RINSE UNDER A TAP OR WITH A HOSE.**

- Ensure the appliance is turned off.
- **Never use** abrasive cleaners, solvents, steel wool, scouring pads, brushes with metal or nylon bristles, sharp or metallic cleaning utensils such as knives, hard scrapers and the like or strong chemicals that may or may not be flammable and/or damaging to the Appliance to clean.
- Clean the outside of the appliance with a damp (not wet) cloth with mild detergent and wipe over the surfaces.
- Dry thoroughly with a clean cloth.

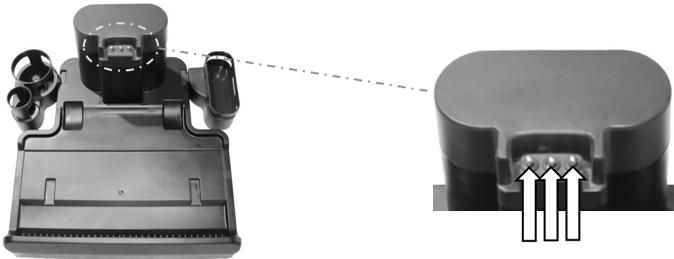
**DO NOT** place any components in a dishwasher.

## 12.6 Cleaning the Charging Contacts

### 12.6.1 Charging Base

- Ensure the Charging base is switched off and unplugged.
- **Never use** abrasive cleaners, solvents, steel wool, scouring pads, brushes with metal or nylon bristles, sharp or metallic cleaning utensils such as knives, hard scrapers and the like or strong chemicals that may or may not be flammable and/or damaging to the Appliance to clean.
- Using a dry tissue, dry paper towel, dry magic eraser or dry microfibre cloth, gently polish the three contacts on the charging base.

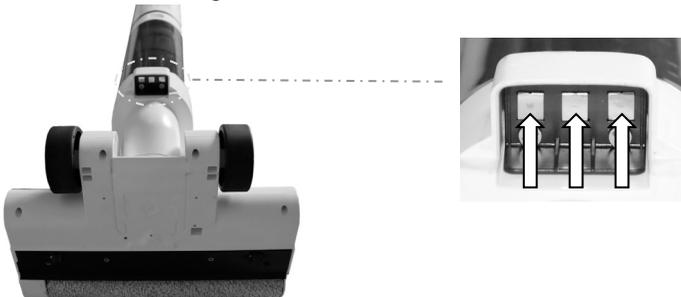
**IMPORTANT: DO NOT** get the contacts wet.



### 12.6.2 Appliance

- Ensure the Appliance is turned off.
- **Never use** abrasive cleaners, solvents, steel wool, scouring pads, brushes with metal or nylon bristles, sharp or metallic cleaning utensils such as knives, hard scrapers and the like or strong chemicals that may or may not be flammable and/or damaging to the Appliance to clean.
- Using a dry tissue, dry paper towel, dry magic eraser or dry microfibre cloth, gently polish the three contacts on the Appliance.

**IMPORTANT: DO NOT** get the contacts wet.



## 12.7 Cleaning the Dirty Water Tank Sensor Contacts

### 12.7.1 Dirty Water Tank

- Ensure the Appliance is turned off.
- Remove the Dirty Water Tank as described previously.
- **Never use** abrasive cleaners, solvents, steel wool, scouring pads, brushes with metal or nylon bristles, sharp or metallic cleaning utensils such as knives, hard scrapers and the like or strong chemicals that may or may not be flammable and/or damaging to the Appliance to clean.
- Using a dry tissue, dry paper towel, dry magic eraser or dry microfibre cloth, gently polish the three contacts on the Appliance.



**IMPORTANT: DO NOT** get the contacts wet.

### 12.7.2 Appliance

- Ensure the Appliance is turned off.
- Remove the Dirty Water Tank as described previously.

**Note:** The Water Level Sensor Contacts are located in the appliance where the top of the dirty water tank sits.

- **Never use** abrasive cleaners, solvents, steel wool, scouring pads, brushes with metal or nylon bristles, sharp or metallic cleaning utensils such as knives, hard scrapers and the like or strong chemicals that may or may not be flammable and/or damaging to the Appliance to clean.
- Using a dry tissue, dry paper towel, dry magic eraser or dry microfibre cloth, gently polish the three contacts on the Appliance.

**IMPORTANT: DO NOT** get the contacts wet.



## 13 Completion and Storage

- After you have finished using the Appliance, switch it off.
- Mineral deposits and mildew can form when the cleaning solution and/ or water is left in the tanks, affecting the performance of the product.
- Do not store the product with the cleaning solution left in the water solution tank or dirty water left in the Dirty Water Collection Tank.
- Thoroughly clean the appliance as described previously.
- Store the filter and rotary brush outside of the appliance in the dedicated storage holder in the Self-Clean Charging Base so that they can dry.
- Recharge the battery and switch off the charging base once the battery is fully charged.
- When not in use, store your appliance and all its accessories and instruction manual in a safe and dry place.

## 14 Troubleshooting

Problem	Cause	Remedy
Appliance will not turn on	Dirty Water Collection Tank is full	Empty Tank
	Rotary Floor Brush is jammed	Remove items from the rotary floor brush causing the jam
	Battery is not charged	Charge the battery up to 3 hours
No Indicator Light on the Display Panel when charging	No Power to the power point or not switched on.	Check with another appliance to ensure there is power being supplied from the power point.
	Appliance has not been seated correctly on the Charging Base	Ensure the appliance has been seated correctly on the Charging Base
	Charging contacts on the charging base and / or appliance are dirty.	Clean the charging contacts as described under "Cleaning and Maintenance".
	Faulty Charging Base	Contact Customer Service.
Appliance turns off during use.	Dirty Water Collection Tank is full	Empty Tank
	Battery has been depleted	Recharge the battery up to 3 hours
	Rotary Brush is jammed	Remove items from the rotary brush causing the jam
	The suction nozzle behind the rotary brush is blocked	Remove Rotary brush and remove the blockage.
Abnormal noise during use	The suction nozzle behind the rotary brush is blocked	Remove any blockages
	Hair or other debris is wrapped around the Rotary Brush.	Remove items from the rotary brush.
No Solution / Water being applied to the floor.	No Water / Solution in Clean Water Tank	Fill Water tank with the correct amount of water and cleaning solution.
	Clean Water Tank not fitted, or fitted incorrectly	Ensure the Water Tank is fitted correctly

Does not function well	Rotary Floor Head is missing	Fit Rotary Floor Head to appliance before use.
	Filters in the top of the Dirty Water Collection Tank are missing	Fit the Filters into the top of the Dirty Water Collection Tank
	The filters are dirty / blocked	Clean the filters or replace with new ones
	Dirty Water Collection Tank not fitted correctly	Ensure the Dirty Water Collection Tank is fitted to the appliance correctly
	Hair or other debris is wrapped around the Rotary Brush	Remove items from the rotary brush
	The cover over the rotary brush on the top of the floor head is not installed correctly	Ensure the cover over the rotary brush on the top of the floor head is installed correctly.
	The suction nozzle behind the rotary brush is blocked	Remove any blockages
Floor is too wet	Appliance has been used over the same spot too many times.	Keep the appliance moving across the floor without moving to quick.
	Filters in the top of the Dirty Water Collection Tank are missing	Fit the Filters into the top of the Dirty Water Collection Tank
	Rotary Floor Head is missing	Fit Rotary Floor Head to appliance
	Dirty Water Collection Tank not fitted correctly	Ensure the Dirty Water Collection Tank is fitted to the appliance correctly
Self-Clean Function will not turn on	Appliance is not seated correctly on charging base.	Seat the Appliance correctly on charging base.
Appliance stops during self-cleaning.	Dirty Water Collection Tank is full	Empty Tank
<p>If all the above checks out and still the unit will not turn on at all, it could be the internal temperature safety fuse which has activated.</p> <p>If this occurs, call our customer service department for further instruction.</p>		

# 15 Warranty Against Defect

## 12 Month Warranty

Thank you for your purchase.

Your new product is warranted to be free from defects in materials and workmanship for the period stated above, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. This warranty is in addition to your rights under the Australian Consumer Law. For New Zealand customers, this warranty is in addition to statutory rights observed under New Zealand legislation.

We will provide you with your choice of a refund, repair (where possible) or exchange (availability dependent) for this product if it becomes defective within the warranty period. The business will bear the reasonable expense of claiming the warranty. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse, or neglect.

Please retain your receipt as proof of purchase and contact our Customer Service Centre as listed below, for the entity you purchased this product from, for any difficulties with your product. Warranty claims and claims for expenses incurred in returning this product can be addressed to the respective Customer Service Centre.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

<b>Contact for Kmart purchases</b>	<b>Contact for Target purchases</b>
Kmart Australia Ltd. C/- Customer Service Centre, 690 Springvale Road, Mulgrave Vic 3170 Customer Service: 1800 124 125 (Australia) or 0800 945 995 (New Zealand) or via Customer Help at <a href="http://kmart.com.au">kmart.com.au</a>	Target Australia Pty Ltd. C/- Customer Service Centre, 2 Kendall Street, Williams Landing, Vic, 3027 Customer Service: 1300 753 567 or via Customer Help at <a href="http://target.com.au/help/contact-us">target.com.au/help/contact-us</a>