

144MM

2023.11.11

# anko

Vacuum Cleaner  
User Manual



Model no. VC828S (2x)

PLEASE READ AND SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE

## IMPORTANT SAFEGUARDS

FOR INFORMATION ONLY ONLY

The appliance should only be used for domestic cleaning and must only be used indoors, as described in this user guide.

- Always switch off and remove the charger from the socket before cleaning any additional or any repair work.
- The appliance is not intended for use in garages, including attached and detached garages, or for any other location, as a lack of moisture and ventilation, when the battery has been given exposure to a temperature exceeding that of the appliance, is a proven responsibility for such safety.
- Charger should be a separate responsibility for such safety.
- Do not use the appliance in a wet or damp area.
- If the power cord is damaged, it must be replaced by a certified electrician in order to avoid hazard to the appliance due to exposure of live parts.
- These items form some safety and may vary from reality to use.
- The only approved charger, suitable with the appliance.
- Do not touch the power cord, the cord is not certified for charging.
- When charging the appliance, the power must be turned off.
- Never charge the battery at temperatures above 27°C or below 0°C.
- Do not charge the battery to become warm to the touch when charging.
- Do not use the appliance with more than one battery level or state assembly. The safety protection is not subjected to heat.
- Do not use the appliance.
- Do not use your appliance with a battery or any one unit battery or the wall pack up.
- Do not use with a plug or connection device, charging cable, separately at this position.
- Do not continue to use your appliance or charger if it appears faulty.
- Do not use the appliance outdoors or in wet.
- Never use the appliance without the BMS in place.
- Check for there any hazard content.
- Do not use the Dust EX applicator for other variation of the vacuum.
- Do not use the vacuum with any non-certified accessories.
- The vacuum hose can only be used with grounded safety charger. BSA-R123456789A



WARNING: before charging the product, please make sure your hands are dry.

## CAUTIONS

WARNING: Please don't touch the charging lead with your hands when the vacuum is in use.

WARNING: Please use the charger as supplied with the vacuum. Other design may cause electrical shock or fire.

Read the Product Use Warning (PUE) before use.

If the battery is to be disposed of the battery should be removed.

Do not attempt to open the battery cover as it is a hazardous operation and not approved of with household waste. To remove the battery, please contact us at the following telephone number.

**IMPORTANT! Always fully discharge the battery before removal and ensure the charger is unplugged.**

- Do not touch the battery cover until it stops fully discharging the battery.
  - Remove the battery safety cap and clean the electrolyte to open the charger.
  - Remove the battery from the charger.
- Note: Contact your local council waste disposal service for proper disposal facilities.

## PARTS

Identify the parts of the vacuum cleaner and its accessories.



- |                    |                        |                  |
|--------------------|------------------------|------------------|
| <b>Accessories</b> | <b>Headset parts</b>   | <b>Motor</b>     |
| A. Main floor head | J. Charger             | 1. Motor housing |
| B. Motor           | K. Filter              |                  |
| C. Motor cable     | L. Dust catcher        |                  |
| D. Power cord      | M. Motor housing       |                  |
| E. Motor housing   | N. Main charging motor |                  |
| F. Motor housing   |                        |                  |
| G. Motor housing   |                        |                  |
| H. Motor housing   |                        |                  |
| I. Motor housing   |                        |                  |
|                    |                        |                  |

## HOW TO ASSEMBLE

Unfold the handle from the main body and attach it to the main body.



Align the brush head with the main body and push into the main body until the brush head fits in place.

Align the brush head with the main body and push into the main body until the brush head fits in place.

The indicator light will blink when charging and remain steady when fully charged.

## HOW TO USE

Turn on the vacuum cleaner by pressing the ON/OFF button (1) on the body.



Remove the brush head and press the ON/OFF button (2) on the main body. Lift the brush head and turn the main body.

Turn on the brush head by pushing forward the ON/OFF button (3).

Note: The 2 in 1 cannot be used with the brush head.

## MORE ABOUT THE VACUUM

There are three indicator lights on the top of the vacuum cleaner to indicate the status of the charger.

When the indicator light is lit, it indicates that the vacuum cleaner is fully charged. All three indicator lights will light up by the vacuum cleaner to indicate the battery is fully charged.

The indicator will flash for around 50 seconds before the vacuum cleaner is fully charged.

**THE PRODUCT NEEDS TO BE CHARGED APPROXIMATELY 12 HOURS AFTER THE FULLY CHARGED BATTERY IS INSERTED INTO THE VACUUM CLEANER.**



## MAINTENANCE

**Empty the dust cup:** Press the dust cup release button and pull out the dust cup.



**Put out the filter:** Press the filter release button and pull out the filter.



**Empty the dust cup:** Press the dust cup release button and pull out the dust cup.



## Cleaning the filter

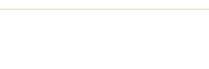
Wash the filter and dust cup under running water.



Leave to dry for 24 hours. Make sure the filter and dust cup are completely dry before being used.

**IMPORTANT!** Filter must be changed regularly for best suction performance and to prevent motor heating and damaging the vacuum cleaner.

**Cleaning the rolling brush:** Using a cloth to clean the brush with care and do not use the rolling brush for cleaning.



## STORAGE

Disconnect the vacuum unit with respect to the dust cup and then place it upright on the wall.



**Wall Mount**  
There is a wall mount accessory included with some models. Please refer to the user manual for more information.

**Use the two screws to hold the vacuum cleaner through the wall and use a suitable sized drill or hole saw to drill the hole. To avoid any wall damage, please use a suitable sized drill or hole saw.**



## TROUBLE SHOOTING

Problem	Possible causes	Solutions
The vacuum cleaner does not power on.	1. The power button is not pressed. 2. The power button is not working properly.	1. Press again the power button. 2. Check connection between battery and main unit.
Charger not working.	1. The main charging motor is not working properly. 2. The main charging motor is not working properly.	1. Check connection between motor and main unit. 2. Check for there any hazard content.
The motor does not start.	1. The motor is not working properly. 2. The motor is not working properly.	1. Check connection between motor and main unit. 2. Check for there any hazard content.

## SPECIFICATION

Model number	VC828S (2x)
Power	145W (220V-240V)
Working time	120-180min (100% power)
Charging time	120-180min (100% power)
Shipping weight	1.8kg (4.0lb)
Shipping charge	Not applicable (Free Shipping)

## 12 Month Warranty

We will provide you with your choice of a refund, repair (where possible) or replacement (where applicable) for this product if it becomes defective within the warranty period.

This warranty will be longer only where the defect is a result of abnormal, accident, misuse, abuse or neglect.

**PLEASE NOTE:** Our guarantee does not cover the cost of delivery, collection or return of the product to our warehouse or any other charges.

<b>Contact for Retail purchases</b>	<b>Contact for Retail purchases</b>
Apex Australia Ltd C/- Customer Service Centre 418 Gungahlin Blvd, Gungahlin ACT 2912	Apex Australia Pty Ltd C/- Customer Service Centre 2 Randall Street, Wilsons Promontory VIC 3937 Customer Service: 1800 335 115 (Australia) or 0333 943 115 (New Zealand) or Customer Help at <a href="mailto:help@apex.com.au">help@apex.com.au</a>